Document Information

Version History

<table>
<thead>
<tr>
<th>Version</th>
<th>Date</th>
<th>Author</th>
<th>Reviewer</th>
</tr>
</thead>
<tbody>
<tr>
<td>2005/2008</td>
<td>05/26/20</td>
<td>Kenneath Joy Galangue</td>
<td>Monique Rodriguez</td>
</tr>
</tbody>
</table>

Sign Off

Trak iT ELD

<table>
<thead>
<tr>
<th>Title</th>
<th>Name</th>
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Partner Name

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<tr>
<th>Title</th>
<th>Name</th>
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</table>
Change Log

This section includes the following pages with the modified section details:

<table>
<thead>
<tr>
<th>Page</th>
<th>Modified Section</th>
</tr>
</thead>
<tbody>
<tr>
<td>Page 27</td>
<td>Updated – 2.1.4 Driving Rules (Addition on how to display time with seconds)</td>
</tr>
<tr>
<td>Page 75</td>
<td>Updated – 5.2.10 Edit a Log &gt; Crossing Boundaries (Changes on the event types)</td>
</tr>
<tr>
<td>Pages 76 - 79</td>
<td>Updated – 5.3 Malfunction and Data Diagnostic Events (Addition of Auto Clear Malfunctions and Diagnostics Trigger)</td>
</tr>
<tr>
<td>Page 81</td>
<td>Updated – 5.4.2 DVIR Feature – Hours of Service Main Screen (Changes on the event types)</td>
</tr>
<tr>
<td>Page 89</td>
<td>Updated – 5.4.10 Submitting or Certifying the DVIR (Changes on the event types)</td>
</tr>
<tr>
<td>Page 124</td>
<td>Updated – 12 Add Remark (Changes on the event types)</td>
</tr>
<tr>
<td>Page 126</td>
<td>Updated – 13 Cargo Inspected (Canada only) (Changes on the event types)</td>
</tr>
</tbody>
</table>

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Change History

This section details what changes have been made in order to prompt a new version of this product specification:

<table>
<thead>
<tr>
<th>Version</th>
<th>Date</th>
<th>Author(s)</th>
<th>Section Page No.</th>
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**App Permission Request**

Lists of app permission request that you need to allow the app to access are the following:

A dialog is prompted to you after you install the ELD application. Other app permission request is prompted to you when you take photos for your DVIR report, Work Order report, fuel receipts and other documents and also when you use voice-to-text feature instead of typing your inspection notes on a DVIR item.

<table>
<thead>
<tr>
<th>Android App Permission Request</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Location.</strong> (Device’s location)</td>
<td>Tap <strong>Allow</strong> button to allow app to access the device’s location.</td>
</tr>
<tr>
<td>Permission Type</td>
<td>Allowance</td>
</tr>
<tr>
<td>-------------------------------------</td>
<td>---------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Storage. Photos, media and files</td>
<td>Tap <strong>Allow</strong> button to allow app to access photos, media and files on your device.</td>
</tr>
<tr>
<td>Camera. Take pictures and record</td>
<td>Tap <strong>Allow</strong> button to allow app to access the camera.</td>
</tr>
<tr>
<td>Microphone. Record audio</td>
<td>Tap <strong>Allow</strong> button to allow app to access the microphone.</td>
</tr>
<tr>
<td>iOS App Permission Request</td>
<td>Action</td>
</tr>
<tr>
<td>---------------------------</td>
<td>--------</td>
</tr>
<tr>
<td><strong>Location.</strong> (Location while you are using the app)</td>
<td>Tap <strong>Allow</strong> button to allow app to access the device’s location.</td>
</tr>
<tr>
<td><img src="image1.png" alt="Location image" /></td>
<td></td>
</tr>
<tr>
<td><strong>Notifications.</strong> (Notifications may include alerts, sounds, and icon badges)</td>
<td>Tap <strong>Allow</strong> button to allow app to access notifications.</td>
</tr>
<tr>
<td><img src="image2.png" alt="Notifications image" /></td>
<td></td>
</tr>
<tr>
<td><strong>Camera.</strong> (Camera access is needed to take photos of fuel receipts and other documents)</td>
<td>Tap <strong>OK</strong> button to allow app to access the camera.</td>
</tr>
<tr>
<td><img src="image3.png" alt="Camera image" /></td>
<td></td>
</tr>
</tbody>
</table>
### Speech Recognition
(Speech recognition will be used to determine which words you speak into this device’s microphone)

<p>| | |</p>
<table>
<thead>
<tr>
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<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>“&lt;app name&gt;” Would Like to Access Speech Recognition</strong></td>
<td><strong>Speech data from this app will be sent to Apple to process your requests. This will also help Apple improve its speech recognition technology.</strong></td>
</tr>
<tr>
<td><strong>Speech recognition will be used to determine which words you speak into this device’s microphone.</strong></td>
<td><strong>OK</strong></td>
</tr>
</tbody>
</table>

| **Don’t Allow** | **OK** |

Tap OK button to allow app to access speech recognition.

### Microphone
(Microphone will be used for voice-to-text feature)

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<table>
<thead>
<tr>
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<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>“&lt;app name&gt;” Would Like to Access the Microphone</strong></td>
<td><strong>Your microphone will be used for voice-to-text feature.</strong></td>
</tr>
<tr>
<td><strong>Don’t Allow</strong></td>
<td><strong>OK</strong></td>
</tr>
</tbody>
</table>

Tap OK button to allow app to access the microphone.
App Login Screen

The driver can login to the app by entering their **username (email)** and **password** set by their manager in the portal. The **Save Password** option can be checked upon login to automatically fill out the driver’s password when entering their username, the next time they try to login. A **Show Password** is also available to reveal the text being input.

In case the driver forgets their password, there is a **Forgot Password** option below the login button. Tapping on this will prompt a dialog box where the driver can input their email address. Upon pressing **Ok**, a password reset request will be sent to the driver’s email.
On the bottom of the login screen is a language preference option. The app currently supports **English, French, and Spanish** languages. The language selected upon logging in will be the reflected language throughout the whole user interface of the app.

In any event that the driver faces an error upon logging in, there is a list of errors in this document at section 18, naming all the possible login errors and their causes.

*Note: Drivers will be forced to logout of the app if the app version that the driver is using does not meet the minimum/required app version.*
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1 Main Screen
The Hours of Service main screen is where you log your duty status events and which, in turn, determines your compliance with CCMTA and FMCSA Hours of Service Regulations. This screen also serves as your gateway to the rest of the app’s features.

The main screen also provides essential information about the app’s user:

- **Driver Name**: Displays the name of the driver who is logged in and whose logs are displayed.
- **Vehicle Name**: Displays the driver’s vehicle name.
- **Trailer Name**: Displays the driver’s trailer name.

*Note: Can tap Vehicle and Trailer name to display Switch Vehicle Dialog.*

1.1 Using the HOS Action Bar
The HOS Action Bar is the starting point for navigating to the different pages within the app and is always present in the app’s topmost portion:

The action bar features the following navigational controls of the app:

<table>
<thead>
<tr>
<th>Action Tool Name</th>
<th>Action Tool Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Navigation Button</td>
<td>🔄</td>
<td>Tap to open the main navigation menu of the application</td>
</tr>
<tr>
<td>Refresh Button</td>
<td>⌚</td>
<td>Tap to manually refresh the data in the app page. Hidden under ! submenu icon once all icons are present.</td>
</tr>
<tr>
<td>Button</td>
<td>Action</td>
<td></td>
</tr>
<tr>
<td>---------------------------------------</td>
<td>--------------------------------------------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td>Logout Button</td>
<td>Tap to log out of the app, this will also set your status to Off Duty. Hidden under ! submenu icon once all icons are present.</td>
<td></td>
</tr>
<tr>
<td>Malfunction Button</td>
<td>Tap to see uncleared Malfunctions</td>
<td></td>
</tr>
<tr>
<td>Data Diagnostics Button</td>
<td>Tap to see uncleared Data Diagnostics. Turns into an accent color (based on the app’s theme). If there are new events and turns white when already viewed.</td>
<td></td>
</tr>
<tr>
<td>VBUS Connectivity</td>
<td>Indicates that the device is connected to a VBUS device and turns to ! when disconnected. Hence, connection interruptions may occur which will turn into flashing icon ! while in a reconnecting state.</td>
<td></td>
</tr>
<tr>
<td>Pending Edit Request Button</td>
<td>Tap to display the pending edit request dialog, edit request is from Motor Carrier Edit Suggestions, correction of errors with Team Drivers, and Events logged under Unidentified Driver Profile.</td>
<td></td>
</tr>
<tr>
<td>Connect Button</td>
<td>Tap to display a dialog to Connect to Vehicle’s VBUS Device. It has the same capabilities as the VBUS icon .</td>
<td></td>
</tr>
</tbody>
</table>
2 Customizing the Hours of Service App Preferences

2.1 Hours of Service Settings

2.1.1 Set Hours of Service Preferences

This is where the basic driver, vehicle, carrier, and shipping data is entered and stored within the app. The identification data stored here is then used by the app, web portal and in the driver’s daily log report.

*After logging in to the app for the first time*

When the app is used for the first time, the driver is taken directly to the Main Dashboard after which a Select Equipment dialog box will be displayed. It will continue to display until the user chooses a specified vehicle and trailer (if needed) to use. Driver can select option ‘None’ to use the app without selecting a vehicle.
The app’s settings and preferences can be customized in the Hours of Service Preferences screen.

To navigate to this part of the app, select the icon or swipe the screen to the right to display the main navigation menu, select the Settings option and then select the Hours of Service option, this will display the Settings screen.

2.1.2 Capturing the Driver’s Signature

The application can capture the signature of the driver which is then used for digitally certifying a log. To create the driver’s signature, select the main navigation button, select the Settings option, and then select Hours of Service:

The Driver Information section of the screen will be displayed along with any signature that has been created by the driver. Tap on the icon to create or change the signature.
Create or update your signature in the app by using your finger to create your signature.

Tap the Done button to save your signature. You can also select the Clear button to clear the captured signature and start again.
2.1.3 Customizing the Carrier Information

The carrier information can also be set from within the Hours of Service section (main navigation button > Settings > Hours of Service). You can scroll the screen down to the Carrier Information section:

Displayed details are the following:

- Carrier Name
- Carrier DOT Number
- Main Office Address
- Phone Number
- Home Terminal Details of the driver

**Note:** The driver is allowed to select a specific Carrier Information if ‘Allow driver ability to change carrier’ in portal->settings->account setting (under Portal Controls) and ‘Can Change Carrier’ in Drivers Management page are enabled.
2.1.4 Driving Rules

This is where you change the HOS rules for the Canadian Council of Motor Transport Administrators (CCMTA) and Federal Motor Carrier Safety Administration’s (FMCSA) regulations that govern the hours that a commercial vehicle driver can legally accumulate driving or being on duty for a motor carrier in a working day and week. This is also where you apply the HOS rules exceptions.

The driving rules can also be set from within the Hours of Service section (main navigation button > Settings > Hours of Service). You can scroll the screen down to the Driving Rules section:

Select the appropriate HOS Driving rules that you would like the app to use. You can customize the home terminal time zone, start hour of day, cargo, and exceptions.
**Start Hour of Day**

This is where you can set the Start Hour of Day. The adjustments made here also update the Grid Chart points (Time). When setting the value for the **Start Hour of Day**, a dialog for the confirmation of the changes is displayed.

**Note:**

- *For Canada ruleset, Driver can only change his Start Hour of Day when his cycle resets.*
- *A Start Time of Day remark will be logged in the Driver’s Daily Logs after the driver has successfully changed his Start Hour of Day*
● **Intrastate to Interstate driving rules**

If the driver is operating in intrastate mode and is crossing over a state line, then the app automatically switches to federal rules. A dialog will display confirming that the driving rules have changed right after crossing boundaries.

Example:

*South Carolina 80 hr 8 days to US 70 hr 8 days*

or

*South Carolina 70 hr 7 days to US 60 hr 7 days*
• **Interstate to Intrastate driving rules**

The driver must also follow the Federal HOS regulations for a short period of time while operating in interstate commerce. If the driver were using the 60-hour/7-day schedule, he must follow the Federal HOS regulations for the next 7 days having done operating in interstate commerce. If you were using the 70-hour/8-day schedule, you must follow the Federal hours-of-service regulations for the next 8 days after you finish operating in interstate commerce.

*Note:*

To perform intrastate check, enable the option available in the **Settings > Hours Of Service** (however this check is optional). The user has the ability to whether or not perform to the checking.

Also, it is important for the driver to monitor the cycle used for the past 7 or 8 days.

**Cargo**

For USA ruleset, this will set the applicable Hours of Service rules for property carrying or passenger carrying commercial vehicles.

**Available Cargo Rules Options**

- Property – the 11 and 14-hours rule will apply.
- Passenger – the 10 and 15-hours rule will apply.
Exceptions

The options that appear when tapping the Exceptions button will allow the driver to avail of exceptions from the Hours of Service rules for as long as certain conditions are met as stipulated under the Hours of Service regulations of CCMTA and FMCSA.

Note: A disabled exception on the portal will be removed from the app by the next day.
Available US Exceptions Options

- 2 Hour Driving Extension for Adverse Driving Conditions
- Relief from all driving rules for Emergency Conditions
- Oilfield Operations with 24-hour restart
  
  **Note:** If the Exception 395.1(d) is enabled, user can control to hide or show the 5th line that is shown on grid chart and Well Site option when changing status. Go to Settings > HOS Preferences > Driving Rules > Use 5th Line for Exception 395.1(d) toggle option is available which can be enabled or disabled.
- 30 Minute Break Exemption for Petroleum Tank Drivers
- 30 Minute Break Exemption for Short-Haul Drivers
- 30 Minute On Duty break for Asphalt drivers
- No Logs for CDL Short-haul Drivers operating within 100 air miles (12-hour shift)

  **Note:** A warning dialog is displayed if the short haul driver broken the 100 air miles from the home terminal.

- No Logs for Short-haul Asphalt, Ready-Mixed Concrete Drivers or Non-CDL-Drivers operating within 150 air miles (14-hour shift)
- 24 Hour Restart for Construction, Groundwater well-drilling
• 16 Hour Work Shift Once Per Week

   **Note:** ‘16 Hour Work Shift Once Per Week’ exception can only be used once for the last 7 days or in every 70hr cycle, if the driver attempted to enable the exception an error dialog will display stating the following:

   ![Error Dialog]

   However, it is possible for the driver to add another ‘16 Hour Work Shift Once Per Week’ exception when a cycle reset has occurred. Nevertheless, the driver will need to wait for the current cycle to end to be able to add the exception again.

• Utility Service Vehicle
• 30 Minute Break Exemption for Specialized Carriers & Rigging Association (SC&RA)
• Agricultural Operations

   **Note:** A confirmation dialog is displayed when using ‘Agricultural Operations’ exception. Also, a warning dialog is displayed upon attempting to add a new event in the current time while Agricultural Operations exception is added.

   ![Warning Dialog 1]

   ![Warning Dialog 2]

• Transport of Commercial Bees, Livestock
• Hi-rail 2-hour travel exclusion - 395.1(w)
• Driver salesperson - 395.1(c)
• Relief from Driving rules for State of Emergency - 390.23
• California flammable tank drivers may drive 10 hours within a work shift
• No Logs for Non-Commercial Motor Vehicle

   **Note:** A warning dialog is displayed upon attempting to add a new event in current time while in Not-CMV exception. Tap Yes button to remove exception or tap No button to cancel.

   ![Warning Dialog 3]
Available Canada Exceptions Options

- 2 Hour Driving Extension Special Permit
- Oil Well Service permit
- CanEmergencyConditions
- 2 Hour Driving Extension for Adverse Driving Conditions
- No Logs for drivers operating within 160km of home terminal
- Ferry Crossing More than 5 hours
Available Alberta Province Exceptions Options

- CanEmergencyConditions
- No logs for driver operating within 160km of home terminal
- 2 Hour Driving Extension for Adverse Driving Conditions

Time Zone

Select the driver’s Home Terminal time zone. Time zones available are:

- Hawaii
- America/Anchorage
- Pacific Time (PST8PDT)
- Arizona
- Mountain Time (MST7MDT)
- Northwest Indiana
- Saskatchewan
- Central Time (CST6CDT)
- Eastern Time (EST5EDT)
- Atlantic
- Canada/Newfoundland
- Asia/Manila
The user has the ability to control the lock screen display. There are two (2) types available: new 'Remaining to violation' lock screen or the old '4 clocks' lock screen.

**Display Time with Seconds (Android only)**

The user has the ability to show time values and durations to the second precision.
Display Street address option will allow drivers to select where to get the location if it is the actual location. The option will only display for drivers that have permission which is set by the personnel in the Portal > Account Settings under App Controls > Display Street Address for ELD Exempt mode.

**Email Service Provider**

There are (2) two email service provider options: via Server or Mobile App. Email Service Provider setting can be change on the Admin Portal > Account Settings (under App Controls) > Email Sender.
PDF Report Email Recipients

You can set the default recipients of your Driver Daily Log PDF report in the part of the Settings Menu.

Enter the email address or addresses that will become a recipient or recipients of the Trak iT ELD app's Daily Driver Log PDF report.

The email addresses must be separated by a comma (,)

PDF Generation Mode (Android only)

There are (2) two PDF Generation Mode options: Legacy or Optimized mode. Optimized mode is an optimized version with a less PDF file size when generating a PDF report.

Note: This option is only for Android app.
2.2 Device Preferences

Unit of Distance

Setting the default unit of measures.

![Unit of Distance](image)

Disable Notification Sound

The application has a Mute button to silence all sounds that could come from the application. Also, the ELD rules state that all application sounds should be muted during Sleeper status. However, the mobile device should not be muted so that sound will be available for phone calls.

![Disable Notification Sound](image)

**Note:** When the current status is Sleeper Berth, it automatically mutes the application sound.

Color Theme

Displays option for selecting Color Theme.

![Select a Color Theme](image)
Night Theme

By default, the application automatically changes to a night theme based on the sunset time calculated from the device's location. If location is not available, the local time of the device is used.
Language Support

The application supports language translation for English, French-Canadian (Francais (Canada)), Spanish (Español (Estados Unidos)).

To enable the desired translation, select the supported language located below the Login button and the translation will take effect immediately.
3 Familiarizing the Hours of Service Main Screen Tiles

3.1 Time Remaining Tile
When the time remaining tile displays a **grey** color, it indicates that the driver is Off Duty, Sleeper or Waiting at Well Site; when the tile displays a **green** color, it indicates that the driver’s status is Driving or On Duty; when the tile displays an **amber** color, it indicates that the driver’s status is Driving or On Duty and has less than 3 hours left; when the tile displays a **red** color, it indicates that the driver’s status is Driving or On Duty and has already ran out of time or when in violation.
Tap the time remaining panel to view the Time Remaining Clocks.

**Notes:**

- For Canadian Rules, a 14 hour On Duty limit on time remaining clock is shown.
- For Alberta cycle, only Drive and Duty clocks are shown.

The time remaining clocks are color coded to match the time remaining panel.

### 3.2 Changing the Driver’s Ruleset

The country flag (US 🇺🇸, Canada 🇨🇦, or 🇲🇽 Mexico) indicates the ruleset the driver is currently using. To change the drivers’ ruleset, tap the on the country flag and select the appropriate driver country/ruleset from the dialog.

**Note:** For new drivers, the set default country in the driving rules is based on the Region and Cycle being set on the portal by the Admin.
**Region**

This is where you can set the region. The options are USA, Canada, and Mexico. The cycle and exceptions displayed are dependent on which region has been set by the driver.

---

**Note:**

- **If the region selected is Canada,** then the condition “Canada Off-Duty Deferral” is enabled. This means that you can get an extra two hours of driving and on duty in a 24-hour period (day 1) and take the required extra two hours off on the following day (day 2). The Deferral status is shown on the Driver’s Daily Logs.

- **A remark will be recorded in Edit Logs screen with a note ‘Cycle changed from *cycle* to *cycle*’ if region is changed in the **Main Dashboard** screen > **Change Operating Zone and Cycle** dialog.**
The driver could change his cycle. When the ELD detects a change of operating zone, the switch cycle dialog will ask the driver to confirm the new operating zone.

**Note:** New operating zone and new duty/driving-hour limitations will be applied according to the operating zone of the driver’s current location.
Cycle

This is where you can set the consecutive multi-day duty period which the driver will follow. Choosing a cycle will take into effect the corresponding legal limitations on the hours that can be used by the driver in a 7-, 8- or 14-day working cycle.

Note: Changing driver's cycle event will be recorded in the driver's Daily Log. Navigate to Logs > Tap Log chart to View Logs
For Canada:

If driver wishes to change his cycle:

- From Cycle 1 to Cycle 2: User must accumulate at least 36 hours of off duty hours to change his cycle.
- From Cycle 2 to Cycle 1: User must accumulate at least 72 hours of off duty hours to be able to change his cycle.

Failure to accumulate the minimum hours of off-duty in its corresponding cycle will not allow the driver to change cycle.

*The driver could change his cycle if he met the minimum off-duty time requirement specified in the current HOS regulation. A prompt will appear to confirm if the driver wants to change cycle.*
### Available Cycle Rules Options

#### Interstate - Federal Rules

<table>
<thead>
<tr>
<th>State/Cycle</th>
<th>Cycle</th>
<th>Shift Limit</th>
<th>Drive Limit</th>
<th>Until Break</th>
<th>Break Left</th>
</tr>
</thead>
<tbody>
<tr>
<td>US60hr7days</td>
<td>7 days</td>
<td>14 hours</td>
<td>11 hours</td>
<td>8 hours</td>
<td>30 minutes</td>
</tr>
<tr>
<td>US70hr8days</td>
<td>8 days</td>
<td>14 hours</td>
<td>11 hours</td>
<td>8 hours</td>
<td>30 minutes</td>
</tr>
<tr>
<td>Alaska70hr7days</td>
<td>7 days</td>
<td>20 hours</td>
<td>15 hours</td>
<td>8 hours</td>
<td>30 minutes</td>
</tr>
<tr>
<td>Alaska80hr8days</td>
<td>8 days</td>
<td>20 hours</td>
<td>15 hours</td>
<td>8 hours</td>
<td>30 minutes</td>
</tr>
<tr>
<td>California80hr8days</td>
<td>8 days</td>
<td>16 hours</td>
<td>12 hours</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

#### Intrastate Cycle Rules

<table>
<thead>
<tr>
<th>State/Cycle</th>
<th>Cycle</th>
<th>Shift Limit</th>
<th>Drive Limit</th>
<th>Break Limit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama60hr7days</td>
<td>7 days</td>
<td>15 hours</td>
<td>10 hours</td>
<td>N/A</td>
</tr>
<tr>
<td>Alabama 70hr8days</td>
<td>8 days</td>
<td>15 hours</td>
<td>10 hours</td>
<td>N/A</td>
</tr>
<tr>
<td>Florida 70hr7days</td>
<td>7 days</td>
<td>16 hours</td>
<td>12 hours</td>
<td>N/A</td>
</tr>
<tr>
<td>Florida 80hr8days</td>
<td>8 days</td>
<td>16 hours</td>
<td>12 hours</td>
<td>N/A</td>
</tr>
<tr>
<td>Illinois 60hr7days</td>
<td>7 days</td>
<td>14 hours</td>
<td>11 hours</td>
<td>N/A</td>
</tr>
<tr>
<td>Illinois 70hr8days</td>
<td>8 days</td>
<td>14 hours</td>
<td>11 hours</td>
<td>N/A</td>
</tr>
<tr>
<td>Maryland 70hr7days</td>
<td>7 days</td>
<td>16 hours</td>
<td>12 hours</td>
<td>N/A</td>
</tr>
<tr>
<td>Maryland 80hr8days</td>
<td>8 days</td>
<td>16 hours</td>
<td>12 hours</td>
<td>N/A</td>
</tr>
<tr>
<td>Massachusetts 60hr7days</td>
<td>8 days</td>
<td>14 hours</td>
<td>11 hours</td>
<td>N/A</td>
</tr>
<tr>
<td>Massachusetts 70hr8days</td>
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<td>14 hours</td>
<td>11 hours</td>
<td>N/A</td>
</tr>
<tr>
<td>Michigan 60hr7days</td>
<td>7 days</td>
<td>14 hours</td>
<td>11 hours</td>
<td>30 minutes</td>
</tr>
<tr>
<td>Michigan 70hr8days</td>
<td>8 days</td>
<td>14 hours</td>
<td>11 hours</td>
<td>30 minutes</td>
</tr>
<tr>
<td>State</td>
<td>Hours</td>
<td>Days</td>
<td>Hours</td>
<td>Hours</td>
</tr>
<tr>
<td>---------------------</td>
<td>---------</td>
<td>-------</td>
<td>-------</td>
<td>-------</td>
</tr>
<tr>
<td>Minnesota 60hr7days</td>
<td>7 days</td>
<td>14</td>
<td>11</td>
<td>30 minutes</td>
</tr>
<tr>
<td>Minnesota 70hr8days</td>
<td>8 days</td>
<td>14</td>
<td>11</td>
<td>30 minutes</td>
</tr>
<tr>
<td>New Hampshire 60hr7days</td>
<td>7 days</td>
<td>14</td>
<td>11</td>
<td>N/A</td>
</tr>
<tr>
<td>New Hampshire 70hr8days</td>
<td>8 days</td>
<td>14</td>
<td>11</td>
<td>N/A</td>
</tr>
<tr>
<td>New York 60hr7days</td>
<td>7 days</td>
<td>14</td>
<td>11</td>
<td>N/A</td>
</tr>
<tr>
<td>New York 70hr8days</td>
<td>8 days</td>
<td>14</td>
<td>11</td>
<td>N/A</td>
</tr>
<tr>
<td>North Carolina 70hr7days</td>
<td>7 days</td>
<td>16</td>
<td>12</td>
<td>N/A</td>
</tr>
<tr>
<td>North Carolina 80hr8days</td>
<td>8 days</td>
<td>16</td>
<td>12</td>
<td>N/A</td>
</tr>
<tr>
<td>North Dakota 70hr7days</td>
<td>7 days</td>
<td>16</td>
<td>12</td>
<td>N/A</td>
</tr>
<tr>
<td>Pennsylvania 60hr7days</td>
<td>7 days</td>
<td>14</td>
<td>11</td>
<td>N/A</td>
</tr>
<tr>
<td>Pennsylvania 70hr8days</td>
<td>8 days</td>
<td>14</td>
<td>11</td>
<td>N/A</td>
</tr>
<tr>
<td>South Carolina 70hr7days</td>
<td>7 days</td>
<td>16</td>
<td>12</td>
<td>N/A</td>
</tr>
<tr>
<td>South Carolina 80hr8days</td>
<td>8 days</td>
<td>16</td>
<td>12</td>
<td>N/A</td>
</tr>
<tr>
<td>Tennessee 60hr7days</td>
<td>7 days</td>
<td>14</td>
<td>11</td>
<td>N/A</td>
</tr>
<tr>
<td>Tennessee 70hr8days</td>
<td>8 days</td>
<td>14</td>
<td>11</td>
<td>N/A</td>
</tr>
<tr>
<td>Texas 70hr7days</td>
<td>7 days</td>
<td>15</td>
<td>12</td>
<td>N/A</td>
</tr>
<tr>
<td>Wisconsin 70hr7days</td>
<td>70 days</td>
<td>16</td>
<td>12</td>
<td>30 minutes</td>
</tr>
<tr>
<td>Wisconsin 80hr8days</td>
<td>80 days</td>
<td>16</td>
<td>12</td>
<td>30 minutes</td>
</tr>
<tr>
<td>Vermont 60hr8days</td>
<td>7 days</td>
<td>14</td>
<td>11</td>
<td>N/A</td>
</tr>
<tr>
<td>Vermont 70hrs8days</td>
<td>8 days</td>
<td>14</td>
<td>11</td>
<td>N/A</td>
</tr>
<tr>
<td>Virginia 70hr7days</td>
<td>7 days</td>
<td>16</td>
<td>12</td>
<td>N/A</td>
</tr>
<tr>
<td>Virginia 80hr8days</td>
<td>8 days</td>
<td>16</td>
<td>12</td>
<td>N/A</td>
</tr>
</tbody>
</table>
### Canada Cycle Rules

<table>
<thead>
<tr>
<th></th>
<th>Cycle</th>
<th>Shift Limit</th>
<th>Drive Limit</th>
<th>Break Limit</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Canada 70hr7days South</strong></td>
<td>7 days</td>
<td>16 hours</td>
<td>13 hours</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>Canada 120hr14days South</strong></td>
<td>7 days</td>
<td>16 hours</td>
<td>13 hours</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>Canada 80hr7days North</strong></td>
<td>7 days</td>
<td>20 hours</td>
<td>15 hours</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>Canada 120hr14days North</strong></td>
<td>7 days</td>
<td>20 hours</td>
<td>15 hours</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>Alberta Province</strong></td>
<td>N/A</td>
<td>15 hours</td>
<td>13 hours</td>
<td>30 minutes</td>
</tr>
</tbody>
</table>

### 3.3 Changing the Driver’s Duty Status

To change the duty status of the driver, tap the Duty Status button and select the appropriate driver duty status.

### Available Duty Status Options

<table>
<thead>
<tr>
<th>Duty Status Icon</th>
<th>Duty Status</th>
<th>Duty Status Icon</th>
<th>Duty Status</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="off-duty.png" alt="Off Duty" /></td>
<td>Off Duty</td>
<td><img src="on-duty.png" alt="On Duty" /></td>
<td>On Duty</td>
</tr>
<tr>
<td><img src="sleeper.png" alt="Sleeper Berth" /></td>
<td>Sleeper Berth</td>
<td><img src="waiting.png" alt="Waiting at Site" /></td>
<td>Waiting at Site</td>
</tr>
<tr>
<td><img src="driving.png" alt="Driving" /></td>
<td>Driving</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Notes:

- A static notification on screen is visible when driver is currently in Personal Conveyance or Yard Moves.
- When changing status to Personal Conveyance or Yard Moves, it is required to fill in the notes field.
- Attempt to create or edit an event such as Off Duty, On Duty, Sleeper Berth in the middle of an automatic Driving event is not allowed, instead an error dialog is displayed stating "Error: Shortening of prior driving event is not allowed. Select a time before or after the driving event."

Tapping the duty status button will show the Change Current Status pop up dialog. While updating event in Edit Logs screen, you can adjust the duration of the duty status event by tapping the Previous 15 minutes Time Interval button to increase the time duration and the Next 15 minutes Time Interval button to decrease the time duration. However, these buttons are disabled prevent time from going before or after the current day. (eg. 12:00AM – 11:59PM).

If Personal Conveyance is enabled, the status will be set to Off Duty automatically and will disable the other checkboxes. Selection of this option will be recorded within the events history. Events except Off Duty will not be displayed in the grid but is displayed in the event history list. Off duty will always be the display in the grid and when the driver makes an automatic driving event, lock screen will also be shown. Attempting to add an event during Personal Conveyance will prompt the “Disable Personal Conveyance” confirmation dialog.

If Yard Moves is enabled, the status will be set to On Duty automatically and will disable the other checkboxes. Selection of this option will be recorded within the events history. Events except On Duty will not be displayed in the grid but is displayed in the event history list. On Duty will always be the display in the grid and when the driver makes an automatic driving event, lock screen will also be shown.
When the app is able to obtain a valid GPS fix, the Location field will be automatically populated with the current location information of the user. If there is no GPS fix, the Location field will remain blank, in this instance; you must manually input the relevant details. Location is a required field and must contain at least 5 characters upon adding or editing an event.

Location records as street address for driver whose vehicle used is in ELD mode, location records the closest city with less than 5,000 population in all driver statuses event except for Personal Conveyance event. Personal Conveyance event records the closest city with more than 5,000 population.

Once all relevant details have been entered and the correct duty status selected, tap the OK button to save the new duty status event. You can also select the Cancel button to cancel adding the selected duty status.

Changing the status to On Duty or Driving also enables the options for ‘Personal Conveyance’ and ‘Off Road’. When a vehicle is turned off in Personal Conveyance (PC), the driver will be asked if he or she would like to stay in PC once the vehicle is started again. If no choice is made to continue in PC, the app will automatically transition into Driving. Off Road, on the other hand, means that the vehicle is running on rough terrain. Lastly, Yard Moves, has been established under a mandate which allows driver or personnel to perform duties like moving trucks around the home yard by establishing a single set of thresholds for all ELDs in an On Duty not Driving status without triggering the device by reaching the thresholds.
3.3 Yard Moves and Personal Conveyance

Whenever the driver’s status is in Yard Moves or Personal Conveyance and the ELD detects that the engine is turned off, a confirmation dialog to continue Personal Conveyance or Yard Moves will be displayed after it detects that the engine is turned on again.

The ELD will monitor the cumulative distance driven for Personal Conveyance throughout the day, but the accumulated vehicle distance will exclude the distance driven with respect to the driver’s personal use of the vehicle.

**Notes:**

- During a Personal Conveyance status in Canada Cycle, no locations will be recorded. But the status will change to Driving if the driver has accumulated more than 75km distance during the time he's in Personal Conveyance.
- During a Yard Moves status in Canada Cycle, the status will change to Driving if CMV exceeds a speed of 32 km/h
- On both cycles, the driver is not allowed to enter or end Yard Moves or Personal Conveyance duty status when the ELD detects that there is no ECU connection.
3.5 Recap

Note: For Alberta cycle, Avail and Gain is not available as Alberta does not have a cycle.
3.6 Start Break

The **Start Break** button will be disabled when the duty status is **Off Duty, Sleeper Berth** or **Waiting at Well Site**.

The **Start Break** button will be enabled when the duty status is **On Duty** or **Driving**.

Once you tap the **Start Break** button, a pop-up dialog will be displayed with the following options:

**Break Type**: Select from the dropdown list how long you would like your break to be.

**Set Alarm**: (Enabled by default) Toggle button to disable or enable. If enabled, an audio alarm is played when break is over. If disabled, no audio alarm when break is over.

**Break Type Options:**

- **USA Cycle**
  OffDuty Breaks:
  15 minutes, 30 minutes, 45 minutes, 1 hour, 2 hours, 3 hours, 7 hours, 10 hours, 34 hours

  Sleeper Breaks:
  2 hours, 3 hours, 7 hours, 8 hours, 10 hours

- **Canada Cycle**
  Off Duty Breaks:
  10 minutes, 30 minutes, 45 minutes, 1 hour, 2 hours, 8 hours, 10 hours, 24 hours, 36 hours, 72 hours

  Sleeper Breaks:
  2 hours, 8 hours, 10 hours
When driver is in USA ruleset, app allows the driver to take a 30-minute rest break in any duty status other than “Driving”. If a driver has not accumulated 8 consecutive hours of drive time since their last 10-hour rest, they are not in violation if they drive after 8 hours of on duty. Otherwise, the driver will commit a 30-minute break violation. For Canada ruleset, a 30-minute break is not required.

The qualifying of 30-minutes rest can be a combination of any duty status other than "Driving."

If **Start Break** button is being tapped, then:

- It sets the status to OffDuty/Sleeper (depending on the break type selected)
- The ‘Start Break’ button turns to ‘End Break’.
- The Time Remaining button turns to On Break.

**Note:** Start Break button is also available within the Change Status dialog on main dashboard screen.

If **End Break** button is being tapped, then:

It sets status ‘Driving’ (if the vehicle is moving) and driver can set status manually (if the vehicle is not moving).
3.7 Options

Selecting the Options button from the HOS Main Screen will display the Options module:

The button layout inside the Options screen can be customize through the Portal > Settings > Button Editor page. The Button Editor page in the portal allows the admin to configure how the buttons appear on the applications. Buttons can be rearranged and renamed.

The functions within the Options module will be covered in more detail throughout this document.
3.8 Data Transfer

Selecting the **Data Transfer** button from the **Options Screen** will display the list of supported data transfer options.

The ELD provides a standardized single-step compilation for the driver’s ELD records and initiation of the data transfer to authorized safety officials when requested during a roadside inspection.

![Options Screen Diagram](image)

Tap the **Data Transfer** button to transfer data of the compilation of the driver’s ELD records. Once tapped, a selection of the supported data transfer options by the ELD will prompt to the user.

For Canada cycle, a warning dialog stating “Unable to establish ECM and capture required data elements” will be displayed with **Cancel** and **Proceed** buttons when the ELD detects no VBUS connection. If **Proceed** button is tapped, a dialog will show-up and will allow the inspector to input the email address of the recipient of the file. If **Cancel** button is tapped, the warning dialog will be dismissed.
Meanwhile, when the cycle is in USA, available data transfer options for iOS app are Bluetooth, Email and Web Service only.

- **Select Vehicle** - this option enables the ELD to produce a data file or a series of data files of ELD records for a subset of its vehicles used by the driver.

Tap the **Select Vehicle** menu to show the list of vehicles used by the driver.

The ‘All Vehicles’ option will only display on the list when the driver has already driven multiple vehicles for the day.
For **Android app**, list of vehicle/s are displayed in checkboxes. After selection of vehicle(s), it will then prompt the Data Transfer dialog to select data transfer options: Bluetooth, USB, Email or Web Service.

For **iOS app**, list of vehicle/s are displayed in checkboxes. The app allows to select specific vehicle(s) to be included in ELD output file. The list of vehicles displayed are the vehicles that the driver used within the current cycle.

Select or deselect vehicle or vehicles by tapping the checkbox button. Tap OK button to save selection.

- **Transfer via Bluetooth Tethering (iOS only)** - this option enables the user to transfer files through Bluetooth tethering. The ELD prompts for an output file comment which the driver may enter (optional).
After the data transfer process is successful, a checkmark will display.
- **Transfer via Email** - this option enables the user to transfer files through email. The ELD output file transferred is encrypted using AES-256 in FIPS Publication 197. Before sending, the ELD prompts for an output file comment which the driver may enter (optional).

After the data transfer process is successful, a toast message will then display at the bottom stating that ‘ELD Output File Transferred’.

*Note: Data transfer via email is sent to fmcsaeldsub@dot.gov.*

- **Transfer via Web Service** - this option enables the user to submit ELD output files, and verify that the ELD’s certificate, ELD Identifier, and Registration ID are still valid.

After the data transfer process is successful, a toast message will then display at the bottom stating that ‘ELD Output File Transferred’.
However, if data transfer is not successful, a toast message will then display at the bottom stating that ‘ELD Output File Transfer Failed’ with corresponding data transfer error messages.

### 3.9 Logs

Selecting the **Logs** button from the **HOS Main Screen** will display the current day’s log and provide the ability to navigate backwards to view the previous logs:

Scroll the screen to view all the information or tap the log grid to view the log events.
3.10 DVIR
Selecting the **DVIR** button from the **HOS Main Screen** will display the Select DVIR screen:

**Note:** When switching the vehicles, the equipment will be displayed along with their associated forms. Changing the forms used will pop up a message dialog stating, “Are you sure you want to use a different form?” with a ‘YES’ or ‘NO’ button. For DVIR form set as default on a vehicle, form cannot be changed into another form. Inspect button is disabled when no DVIR form is associated to the current equipment used.

- DVIR can be created to suit the vehicle types, all DVIRs will be displayed on this screen.
- DVIR History can be viewed by tapping the DVIR History button in the DVIR screen. *(See section 5.4 for detailed DVIR instructions)*

3.11 Shift/Cycle
Selecting the Shift/Cycle button from the HOS Main Screen will display the total work hours of the driver’s current work shift and the total working hours that the driver can legally accumulate over a certain cycle or a consecutive multi-day period:

**Note:** For team driving, Time Remaining clock for co-drivers is also shown. Tap on arrow left or arrow right to navigate to co-driver’s time remaining clocks.
4 Check Driver Availability

From the *Hours of Service Main Screen*, tap the **Options** button and then tap the **Gain Time** button, this will then display a date & time of when the driver will gain his/her maximum hours.
5 Driver Logs

The **Driver Logs** allows you to view and update the electronic recording of your duty status events in the Hours of Service app’s online driver logs. This is where you also add shipment data (by clicking the edit icon), send the certified logs to its intended recipients, and manage other driving duty information.

Scroll the screen to view all the information or tap the log grid to view the log events. The daily log for the current day will be in expanded view by default. The daily driver logs for the previous days will be in collapsed view.

To expand or collapse a daily log, tap the **Collapsible Menu**:

- **Cycles** and the **Start Hour** time used are also shown in the Log, it is found on the upper right corner just above the **Grid Chart**.
5.1 Using the Driver Logs Bulk/ Multiple Selection Functions
The first part of the Driver Logs user interface are the functions / actions available for bulk selecting certified logs. These buttons will allow you to perform certain actions upon bulk selecting certified logs.

<table>
<thead>
<tr>
<th>Function icon</th>
<th>Function</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Selection</td>
<td>Selection Button</td>
<td>Tap the button to select all certified logs</td>
</tr>
<tr>
<td>Selected Logs</td>
<td>Selected Logs Counter</td>
<td>This shows the number of selected certified driver logs</td>
</tr>
<tr>
<td></td>
<td>Reset Button</td>
<td>This clears/deselects all the selected driver logs</td>
</tr>
</tbody>
</table>

5.2 The Driver Logs Accordion Header Features
To expand or collapse a daily log, tap the Driver Logs Accordio/Collapsible Menu Header:

**Note:** Driver Logs title shows the full-time range when the Start Hour time is not 12 AM or zero. You can change the Start Hour of Day time by going to Settings > HOS Preferences

5.2.1 Daily Driver’s Log Entry Check-box (Uncertified Log)
Tap the check-box to certify the selected daily log:
5.2.2 Daily Driver’s Log Entry Check-box (Already Certified)
Tap the check-box to un-certify the selected daily log:

☐ Monday Nov 02
Violation: none
Recap Edit

5.2.3 Daily Driver’s Title Log (Recertify Log)

☐ Thursday Mar 03 (Recertify)
Violation: none
Recap Certify

When a certified log has been edited in the portal, it prompts the driver to either accept or reject the proposed changes through the “Edit Suggestions” dialog. Once the driver accepts an edit request, it will display a note on the daily driver’s title log stating “Recertify”, which indicates the log needs to be certified again to include the records changes.

5.2.4 Recap
Tap the Recap button to bring up the recap information and corresponding cycle data for the specified duty day

Tapping the Recap button will display a complete recap for the end of the workday including:

On Duty & Driving Hours, - Total hours on duty last 7 days (including current day), - Total hours available tomorrow, - Total hours On Duty last 8 days (including current day)
5.2.5 Daily Drivers Log Grid

Tap the driver’s log grid to view the log events and edit the log. Scroll up/down the screen to view the Daily Driver’s Form. This is where you can view the other required information that must appear in the driver’s daily log. In addition, not all of the events statuses are displayed on the grid chart.

Personal Conveyance and Yard Moves are also displayed on the grid chart as an Amber color line to be visually different with the other event statuses, a dashed line represents the Personal Conveyance event, and a dotted line represents the Yard Moves event. The legends for Personal Conveyance and Yard Moves event will only display when the said events occurred.

On grid chart regardless of the events, when VBUS Devices is connected, the proceeding grid line will be in thick line. If disconnected from VBUS Device, the proceeding grid line will be in thin line. The small black dot indicates at which point VBUS connection or disconnection occurs. This grid line changes are only for drivers whose using an app version from 1905.190430 up to the latest app versions.

**Note:** When ‘Show all events’ check box is unticked, the following events are hidden: Diagnostic/Malfunction clears, Vbus Connect/Disconnect, Authenticate/Unauthenticate, Dvir Not performed/ Dvir Completed, Log certified remark, Start of day Odometer remark, and Toll road start/stop.
5.2.6 Edit Daily Drivers Log Form

Tap the Edit button to open the Driver Log Form. From here, you can update the other required information that must appear in the driver’s daily log (as listed below).

The following information can be viewed / amended within the Daily Drivers Log Grid:

Driver Information

a) Driver Name – displays the name of the driver.
b) Vehicle Information

- Vehicle Name – displays the name of the current Vehicle of the driver.
- Trailer Name – displays the name of the current Trailer of the driver.
- Switch Equipment – tap this button to launch the Switch Equipment dialog to select another Vehicle or Trailer names.
- Carrier – displays the name of the Carrier. Driver can change their carrier (for driver who drives for more than one fleet or DOT number) if they are allowed to
do so. This permission can be enabled in **Portal > Settings > Driver Management > Enable ‘can change carrier’** option.

- Carrier DOT Number – a non-editable field which displays the Carrier DOT Number.

**c) Shipping Information**

- Shipping docs – displays the bill of lading or manifest number entered by the driver.
- Shipper & Commodity – displays the shipper name and the type of commodity which the shipment contains.

**5.2.7 DVIR**

This is where you can view a list of the DVIRs conducted during the selected working day.

Tap the icon to open the pane for the email and view options.

Tap the **Email** button to send the completed DVIR.

Tap the **View** button to view the DVIR.

Tap the **Remove** button to remove the DVIR.

**Notes:**

*Email button will only be enabled if the DVIR Log is already certified.*

*Certified logs cannot be removed (unless uncertified).*
5.2.8 Certify a Log

Tap the **Certify** button to certify the selected daily log. If the current status is **Driving**, a pop-up dialog will open, and you will be asked to confirm changing the status to **Off Duty**:

Tap the **Certify Now** button to confirm you wish to go **Off Duty**.

Tap the **Cancel** button to cancel changing the status.

Tap to check **Email log?** option if you wish to email the certified log to a recipient. Leave it unchecked to continue certifying the log without emailing it.

Tap the **Agree** button to confirm certifying a daily log.

Tap the **Not Ready** button to cancel certifying a log.
Tap **Send** button after successfully entering email recipient(s) for the certified log. Separate by comma for more than one (1) recipient.

**Note:** Email sender is dependent on what is set on Account Settings > Account controls > App Controls > Email Sender.

‘Email successfully sent’ toast message will display below the screen once emailing of certified log is successful.
Note: During log certification, if the PDF upload fails, a copy of PDF file is saved into the PDF Archived folder under the App directory: Internal storage/ [App Name Folder]/PDF Archived/Certified Logs. This can be obtained manually if user reaches to more than two retries of failed upload.

5.2.9 Email a Log
When driver need to email a certified logs PDF to the back office, the driver can send directly from the Mobile App used (e.g Gmail app for Android) or have the HOS Server send the email instead of sending it directly from the mobile device.
Email Log via Server

A Send Email dialog will display when driver enabled the ‘Email log?’ checkbox option on the prompt to send certified log.

Enter the email address for the recipient. If the recipient is more than one, separate email addresses by comma. Tap **Send** button to send the certified log PDF.

*Note: To send certified log PDF via HOS Sever, set the Email sender option to Server in the **Portal > Account Settings** (under App Controls) > **Email Sender.***

Email Log via Mobile App
A mobile app will open (e.g. Gmail app will open for Android device) with a new message that has a PDF file attached when the driver enabled the ‘Email log?’ checkbox option on the prompt to send certified log.

If driver has recipient email populated in the Portal > Settings > Drivers Management page > Edit Driver > PDF Report or in the App > Settings > Hours Of Service > PDF Report Email, then recipient email is also pre-populated in the email draft.

**Note:** To send certified log PDF via Mobile App, set the Email sender option to Mobile App in the portal- >account settings under App Controls -> Email Sender.
5.2.10 Edit a Log

Only driver logs that have not yet been certified can be edited, you will have to decertify a driver log in order to update its contents, to do this, tap the Edit button to decertify the selected log and reopen it for editing:

Tap the **Uncertify Now** button to confirm uncertifying the selected log.

Tap the **Cancel** button to cancel uncertifying the selected log.

Tap the **OK** button to close the pop-up dialog.
The **Edit Log** screen can update/correct the driver’s or driving duty data entries logged through the app. It can also view the history of an edited log.

Tap the driver’s log grid to see more details of the events and to also edit the log:

You can navigate through the daily driver logs by selecting either back or forward arrows located above the grid.

Driver will be able to add a note to the following events:

- Intermediate log
- Login/Logout
- CMV Engine power up/shut down
- Malfunctions and diagnostic events

**An intermediate event is created for the driver if the vehicle is in motion, the driver’s duty status has not changed in the previous hour, and there has been no intermediate event created in the previous hour.**

**Change Current Status via Daily Logs**
To add a new event to the selected log, tap the Add icon > Change Current Status button and input the relevant details to create the event. Once complete, tap the Save button to save the event.

Notes:

- The current status of the app is disabled to prevent adding the status consecutively.
- Refer to 3.2 Changing the Driver’s Status for ‘Personal Conveyance’ or ‘Yard Moves’.
- Upon adding or editing an event, Location is a required field and must contain at least 5 characters.

**Modifying Events in Logs screen**
To modify log event via Logs:

Tap **Edit** button on any existing log events.
Tap **Edit** button shown on the grid chart.
Tap **Insert Past Status** button to insert a past status event.

### View Log

<table>
<thead>
<tr>
<th>Start Time</th>
<th>Status</th>
<th>Location</th>
<th>Note</th>
<th>Duration</th>
<th>Odometer</th>
</tr>
</thead>
<tbody>
<tr>
<td>12:00 AM</td>
<td>InFury</td>
<td>1002 Baker Street, On</td>
<td>2h 00m</td>
<td>300</td>
<td></td>
</tr>
<tr>
<td>02:30 AM</td>
<td>InFury</td>
<td>1002 Baker Street, On</td>
<td>4h 30m</td>
<td>600</td>
<td></td>
</tr>
<tr>
<td>06:45 AM</td>
<td>Driving</td>
<td>1002 Baker Street, On</td>
<td>1h 00m</td>
<td>100</td>
<td></td>
</tr>
<tr>
<td>09:30 AM</td>
<td>OffPry</td>
<td>1002 Baker Street, On</td>
<td>3h 30m</td>
<td>300</td>
<td></td>
</tr>
</tbody>
</table>

*Edited event
*Location: A1 (Baker St), A2 (Baker St), A3 (Baker St), A4 (Baker St)
A grid view editing form will be displayed.

Make any required changes:

- Drag the sliders on the grid to set the **Begin Time** and **End Time** or;
- Tap on the time picker filed and manually set time.
- Select duty status.
- Select a reason for the edit from the drop-down list.
- Fill other required fields.
- Then tap the **Save** button to save the changes.
Notes:

- Upon editing a past event, the **Reason** field is a required field (for ELD mode only) and must contain at least 4 characters when filled out.
- Also, Odometer is a required field when editing a past Driving event.
- **Personal Conveyance** and **Yard Moves** options are not displayed when editing an event.
- All log events that have been manually created or amended, will be displayed with an asterisk against it in the log events list depicting that it has been edited. Also scroll down to see check boxes for Personal Conveyance, Yard Moves and Off Road.

Selecting **Other** from Reason dropdown list will prompt the Enter Reason field.

Enter **Reason**.

Entered reason will be populated in the Reason field.

Tap **Save** button to save changes.
Driver can be able to edit the **Auto OnDuty ND event** the same with editing a manually created events.

For **Auto Driving event**, driver can be able to edit a note or reassign the event to a co-driver. *(See Section 10.1 Logon Co-Driver-> Reassign Driving Time)*

**Annotate Incorrect Driving Feature** is the ability to exclude the time of an auto-driving event from the hours of service calculations on the android device.

**Notes:**
- *On the Account Property set hos.annotate.driving.feature.enabled to true.*
5.2.11 Canada Off-Duty Deferral

Canadian rules for off-duty deferrals (maximum of 2 hours) are available when the driver goes to their current day log.

Off-duty deferral is available at increments of 30, 60, 90 and 120 minutes. Driver can also manually enter off-duty deferral from 1 minute to 120 minutes. Once saved, it will automatically extend the driver’s current duty time allowance according to the time selected or entered.

Note: The driver has the means to indicate the deferral of daily Off-duty time to the following day but must only be available if the driver is not splitting off-duty time for the current day. The maximum deferred time is 2 hours.

The deferred time is added to the driver’s current day on-duty clock allowance and which they have to use as off-duty time on the next day/shift to compensate. The driver can then extend their “on-duty” status without violation.

A prompt will be displayed with the remaining minimum hours of off-duty during day 2 for off-duty deferral.
**Pending Edit Requests**

The Motor Carrier can request edits to the driver’s logs. In the application allows the driver to review the requested edits which requires the driver to take necessary action whether the driver wants to “**accept**” or “**reject**” the requested edits. Pending Edit Request(s) dialog includes displaying of requested edits for a day that is beyond the 8 days log for USA cycle (15 days log for Canada cycle).

Tap the icon beside the VBUS connection icon to display the pending edit request dialog.
The Pending Request dialog also appears upon certifying a log only if a driver has pending requests. Driver must accept or reject the pending request(s) first before certifying the days’ log.

Note: The events from the 'Unidentified' driver does not require acceptance.

The Reject and Accept Event dialog shows the comparison of the Original status vs the changes (requested edits). Also, accepting the edits requested requires the driver to fill in the annotation field (Required) to successfully save the changes.

A toast message will be displayed at the bottom of app stating, "Must Accept or Reject Pending Requests".

If the driver rejects the edit suggestions, then the original record remains.
Accepting the requested edits of the day that is beyond the last 8 days log for USA cycle (14 days log for Canada cycle) will display a warning dialog informing that driver needs to recertify the log at logout on the app or driver can log into the drivers’ portal to certify the log for that day.

If the driver approves the edit suggestions, the new status will replace the old status and the changes will be reflected in the events history list.
Auto Events

The ELD automatically records the driving time when the vehicle is in motion by setting duty status to driving for the driver unless, before the vehicle is in motion, the driver has set the duty status to off-duty and indicates personal use of CMV, in which case duty status must remain off-duty until driver’s indication of the driving condition ends.

Events such as Power On, Power Off, Driving and OnDuty are automatically created when connecting to a device. Auto events created were recorded and displayed on the Events history list indicated with a note “Automatic Transition”.

(These events are also displayed in the Portal)

If vehicle remains stationary for five minutes, a dialog will display asking if you would like to change your status to OnDuty (Not Driving). Not responding it within one minute will automatically be changed to OnDuty ND.
Auto OnDuty ND event created is recorded and displayed on the Events history list indicated with a note “Automatic Transition”.

To view all the auto created events (primary or secondary events) when connecting to a device, tap on the ‘Show all events’ checkbox to enable.

To hide all the secondary events (including VBUS Connected/VBUS Disconnected remarks), tap back on the checkbox to disable.
• An event will be recorded with a note “Authenticate” to the events history list if Driver will login to app.
• An event will be recorded with a note “Unauthenticate” if driver will logout from app.
• When app is successfully connected to the VBUS Device, the following will be recorded on the event’s history list:
  o an ELD Login event with a note “ELD Connection”
  o a Remark with the note “VBUS Connected”
• When driver manually disconnects the VBUS Device, the following will be recorded on the event’s history list:
  o an ELD Logout event with a note “ELD Disconnection”
  o a Remark with the note “VBUS Disconnected”

Note:
- The graph-grid overlay periods of driver’s indications of authorized personal use of CMV and yard moves using a different style line (such as the dashed or dotted line in amber color).
- When ‘Show all events’ toggle switch is off, the following events are hidden: Diagnostic/Malfunction clears, Vbus Connect/Disconnect, Authenticate/Unauthenticate, Dvir Not performed/Dvir Completed, Log certified remark, Start of day Odometer remark, and Toll road start/stop.
**Crossing Boundaries**

The border crossing calculation uses the VBUS GPS coordinates if they are available, and the android coordinates if they are not. The following instances happens when the driver crossed boundaries between Canada and US (vice versa):

a. If the GPS coordinates are changed to a different state or province, an event will be recorded in the driver log.

b. If the current location is in Canada, the driving rules will not automatically be switched to Canadian rules. Similarly, if the location is in the USA, the driving rules will not be automatically switched to USA rules. Unless the driver has confirmed.

c. If there is a co-driver logged in, both the remark and the rules changes will be occurring to be applied for him/her as well.
5.3 Malfunction and Data Diagnostic Events

At each instance when an ELD malfunction or data diagnostic event is detected or cleared by the ELD, the ELD records the event. The recorded malfunctions and data diagnostic events are inconsistencies found while monitoring the app/ELD against CMMTA and FMCSA compliance requirements. These instances are indicated in the application header and in the Android notification toolbar with the “X” and “!” icons.

Notes:
- The ELD Data Diagnostic indicator provides notification of active data diagnostics events applicable to the active driver. The “X” and “!” icon will flash in amber color if there are new active Data Diagnostics events that is not yet reviewed by the driver and will only turn back to white once the Data Diagnostic dialog is closed after being reviewed by the driver. There will also be a notification in the Android toolbar indicating a malfunction or a data diagnostic event.
The Hours (Elapsed) is left blank because the ELD cannot accurately determine the data.

All missing data elements such as Engine Hours, Vehicle Distance, VIN and Power Unit Number are left blank in the table.

A warning dialog will appear whenever the ELD cannot accurately determine the following elements:

- Vehicle Distance
- Engine Hours
- CMV’s VIN
- CMVs Power Unit Number associated with the record
## Malfunction Events

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Cause</th>
<th>How to Resolve</th>
</tr>
</thead>
<tbody>
<tr>
<td>P</td>
<td>Power Compliance Malfunction</td>
<td>This can occur if the ELD loses power for 30 minutes of in-motion time or more. (15 miles or more of unaccounted driving time)</td>
<td>Ensure ELD is securely connected at the vehicle connection point.</td>
</tr>
<tr>
<td>E</td>
<td>Engine Synchronization Compliance Malfunction</td>
<td>Event created after 30 minutes without getting data from VBUS device during a 24-hour period</td>
<td>Event is cleared when not acquired data drops 30 minutes or less from VBUS device during a 24-hour period</td>
</tr>
<tr>
<td>T</td>
<td>Timing Compliance Malfunction</td>
<td>Event created when mobile device clock is not absolute deviation of 10 minutes or less at all times</td>
<td>Event is cleared when mobile device clock is already in absolute deviation of 10 minutes or less</td>
</tr>
<tr>
<td>L</td>
<td>Positioning Compliance Malfunction</td>
<td>Event created when the ELD fails to acquire a valid position measurement within 5 miles of the CMV’s movement and such elapsed time exceeds a cumulative 60 minutes over a 24-hour period</td>
<td>Event is cleared when such elapsed time drops 60 minutes or less over a 24-hour period</td>
</tr>
</tbody>
</table>
### Data Recording Compliance Malfunction

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Cause</th>
<th>How to Resolve</th>
</tr>
</thead>
<tbody>
<tr>
<td>R</td>
<td>Event created when available storage is below 500MB</td>
<td>Event is cleared when available storage is already 500 MB or more</td>
<td></td>
</tr>
</tbody>
</table>

### Data Transfer Compliance Malfunction

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Cause</th>
<th>How to Resolve</th>
</tr>
</thead>
<tbody>
<tr>
<td>S</td>
<td>Event is cleared once a successful data transfer occurred</td>
<td>After an ELD records a data transfer diagnostic event, the ELD will check at least once every 24-hour period. If the ELD stays in data transfer diagnostic following the next three consecutive monitoring checks, the ELD will create data transfer malfunction.</td>
<td></td>
</tr>
</tbody>
</table>

### Data Diagnostic Events

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Cause</th>
<th>How to Resolve</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Power Data Diagnostic</td>
<td>This can occur if the device does not power up within a one minute of the vehicle powering up. This can occur if the unit has sudden power loss while the vehicle is in motion.</td>
<td>Wait for the device to power up and ensure that the ELD is securely connected at the vehicle connection point.</td>
</tr>
<tr>
<td></td>
<td>Event Description</td>
<td>Event Creation Criteria</td>
<td>Event Clearing Criteria</td>
</tr>
<tr>
<td>---</td>
<td>--------------------------------------------------------</td>
<td>----------------------------------------------------------------------------------------</td>
<td>-----------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>2</td>
<td>Engine Synchronization Data Diagnostic</td>
<td>Event created when no data acquired from VBUS device within 20 seconds</td>
<td>Event is cleared when there is already data acquired from VBUS device after 20 seconds</td>
</tr>
<tr>
<td>3</td>
<td>Missing Required Data Elements Data Diagnostic</td>
<td>Event created when any required field is missing at the time of recording</td>
<td>Event is cleared when there is a new recorded event that contains all required data from VBUS device</td>
</tr>
<tr>
<td>4</td>
<td>Data Transfer Data Diagnostic</td>
<td>Event created when the data transfer mechanism(s) cannot be confirmed</td>
<td>Event is cleared once a successful data transfer occurred</td>
</tr>
<tr>
<td>5</td>
<td>Unidentified Driving Records Data Diagnostic</td>
<td>Event created when more than 30 minutes of unidentified driving in a 24hr period</td>
<td>Event is cleared when driving time logged under the unidentified driver profile for the current 24-hour period and the previous 7 consecutive days in USA cycle drops to 15 minutes or less (14 consecutive days for Canada cycle).</td>
</tr>
</tbody>
</table>

**Note:** The threshold in Canada is 60 seconds for Engine Synchronization Data Diagnostic
5.4 DVIR

The **DVIR** feature provides a way for you to create online vehicle DVIR reports while in the field. This helps to ensure that your vehicle confirms to the FMCSA’s safety regulations. Driver can have a DVIR feature only if they have **DVIR** product enabled both account level and driver level.

There are number of ways to access this feature:

**5.4.1 DVIR Feature – Main Navigation Menu**

1. Slide the screen from left to right to show the **Main Navigation Menu**
   Or
   Tap the **Main Navigation button** to show the **Main Navigation Menu**
2. Tap the **DVIR** option within the **Main Navigation Menu**

**5.4.2 DVIR Feature – Hours of Service Main Screen**

From the **Hours of Service Main Screen**, tap the **DVIR** button to display the **DVIR** screen.
When driver's status manually/automatically changes to Driving event without completing the Pre-trip DVIR, it will create a 'PreTrip Missing' event with a 'Pre-trip DVIR not performed for Vehicle [vehicle name] or Trailer [trailer name]' note.

- The PreTrip Missing event will only be created once per shift.
- The PreTrip Missing event will be created after it detects or when a first Driving event on the shift cycle is created.

Also, an alert is sent only once for each vehicle or trailer that begins to drive without having done a Pre-Trip DVIR.
5.4.3 Selecting Your DVIR Type

Choose the appropriate **DVIR Type** from the following options.

Choose the appropriate **Inspector** from the following options.

You can select a **DVIR Form** from the 6 default DVIR forms or you can also select a **Customized DVIR Form for Asset(s)** also from the list.

**Pre**: A DVIR conducted before driving the CMV.

**Post**: A DVIR conducted after driving a CMV.

**Ad Hoc**: Any DVIR conducted in any other period that the ones specified in points a & b.
5.4.4 Starting Your DVIR

Tap the **Inspect** button in each equipment to start the DVIR, you will be directed to the **DVIR screen**.

*Note:* However, a dialog as shown below will display that will ask confirmation to switch you to On Duty status to do DVIR if current duty status is in Off Duty, Driving, Sleeper Berth or will take you out to Personal Conveyance if current status is Off Duty under Personal Conveyance.

![Dialog 1]

![Dialog 2]

5.4.5 Searching a DVIR Item

A **Search** field is available located on the top of the DVIR form name which allows driver to search specific inspection item.

![Search Field]

Type the specific inspection item on the Search text field. Search results will then show on the DVIR item list. If entered keyword has no DVIR item match, it will display ‘No DVIR Areas’ and ‘No DVIR Points’.
5.4.6 Completing the First DVIR Area

The first **DVIR Area** is selected by default. You can also tap its corresponding tab to display the DVIR items under this area.

You can select the status of each DVIR Item by tapping their respective tri-state check boxes as listed below.

- Tap the unselected check box once or select the green 🔄 Thumbs Up icon to specify that the item has passed.
- Tap the unselected check box twice or select the red 🔄 Thumbs Down icon to specify that the item has failed.
- Tap the unselected check box three times or select the NA 🔄 icon if the item is not applicable for the current DVIR.

When failing a DVIR, an option for selecting a severity level will appear with its corresponding color: **Major** – Red 🛡️ or **Minor** – Yellow 🟡.

Tap the **Pass All** button to automatically select all the DVIR items.

Items marked as “Failed” remained as failed even after the ‘Pass All’ button is tapped. The same goes for when the **Uncheck All** button is tapped.
5.4.7 Capturing an Image of a DVIR Item

If you wish to capture an image of a DVIR item, you can tap the **Camera** button. The Camera app will then appear, proceed to take a picture of the DVIR item. After tapping the **Capture Image Button**, select the Save button to save the image and add it to your item report. You can also discard the captured image by selecting the **Cancel** button.

5.4.8 Adding a Comment or Remark to a DVIR Item

You may add comments or remarks against a DVIR item by tapping the **Comment** button, enter the relevant comment or remark in the **Enter Report** field, tap the **Camera** button to add more images if required and select the **OK** button to finish adding your images and comments or remarks.

**Note:** You can also tap the Voice Dictation button (speech to text) to use voice dictation instead of typing your comments or remarks.
If you add an image and a comment or remark to the DVIR item, the **Camera** button will have a numbered icon over it depicting the number of images that have been attached; also, any comments or remarks that have been added will be displayed and will replace the **Comments** button.

### 5.4.9 Finishing / Certifying Your DVIR

To finish / certify your DVIR, select the **Finish** tab, this will display the information detailed on the next page.
Summary

Start Time: 09/28/2017 09:52:20 AM
Elapsed Time: 02:08
Items Inspected: 2/14

- **Start Time** – the date and time the DVIR was started.
- **Elapsed Time** – the duration of the current DVIR.
- **Items Inspected** – this is a counter for the number of items already inspected.

Remaining Items

12 Remaining Items

Trailer - Brakes

This will only be displayed if you have not yet updated all the DVIR items, this will show the item(s) that are still to be inspected.

Inspection Result

- Defects Corrected
- No Defect Found
- Condition Satisfactory
- Condition Unsatisfactory

General Comments – this is where you can enter your general DVIR report comments.

One of the following options must be selected before the DVIR can be finished / certified.

- Defects Corrected
- No Defect Found *(Note: ‘No Defect Found’ option is only available for Canadian cycle drivers.)*
- Condition Satisfactory
- Condition Unsatisfactory
Drivers can change their signature by tapping the *Change Signature* button.

Mechanics and other inspectors can create their signatures by tapping the *Change Signature* button.

Selecting the *Change Signature* button will open the *Create Your Signature Here* screen:

Tap the *Done* button to save your signature or tap the *Clear* button to discard the signature.
5.4.10 Submitting or Certifying the DVIR

After successfully certifying the DVIR, an event will be created in the Edit Logs screen stating the completion of Pre/Post/Ad-Hoc DVIRs.

Tap the Finish DVIR button to finish / certify the current vehicle DVIR. Finally, after reviewing all of the DVIR details tap the OK button to certify the DVIR. You can also cancel certifying the DVIR by tapping the Cancel button.

After successfully certifying the DVIR, an event will be created in the Edit Logs screen stating the completion of Pre/Post/Ad-Hoc DVIRs.

Note: PreTrip Missing event with note “Pre-trip DVIR not performed for Vehicle [vehicle name] or Trailer [trailer name].” will display in event history list when driver went Driving without performing Pre-trip DVIR.
5.4.11 Deleting a DVIR
Go to the Current DVIR section. This is where you can view a list of the DVIRs conducted within the Vehicle DVIR screen:

- Tap the Email button to send the completed DVIR to an intended recipient.
- Tap the View button to view the DVIR details (once submitted, this cannot be amended).
- Tap the Remove button to remove the DVIR (once submitted, this cannot be removed).

5.4.12 Emailing a DVIR

- If Email Sender is set to Mobile App, an app will open (e.g. Gmail app will open for Android device) with a new message that has a DVIR Report PDF file attached.

Note: Email Sender option can be set in the Portal > Account Settings (under App Controls) > Email Sender.
5.4.13 Attempting to Logout

- If the user attempts to logout, a Post-trip DVIR dialog displays with the message "Perform a post-trip DVIR" with YES and NO buttons. Then tap the YES button. DVIR Type from Pre-trip automatically changes to Post-trip on the DVIR screen.

5.5 DVIR History

The **DVIR History** feature displays the DVIRs for the last 30 days for the currently selected equipment. Completed DVIRs that don't have failed items show in a row highlighted in green color while Completed DVIRs with failed items are highlighted in red. Also, a '+' can be tapped to show the details of failed items.

5.5.1 Viewing DVIR History by Vehicle
• DVIR Screen displays DVIR inspections for all equipment by default.
• Tap the Equipment name on the upper left of the screen to view the DVIR of the specified vehicle.
6 Roadside Inspection
The Roadside Inspection feature provides the ability to view the driver daily logs for the past one week. It includes information on the vehicle used, shipments and driving statuses. It also has the ability to send all the logs to an intended recipient.

There are number of ways to access this feature:

6.1 Roadside Inspection – Main Navigation Menu

1. Slide the screen from left to right to show the Main Navigation Menu.
   Or
2. Tap the Main Navigation button to show the Main Navigation Menu.

   Tap the Roadside Inspection option within the Main Navigation Menu.
6.2 Roadside Inspection – Hours of Service Main Menu

From the *Hours of Service Main Screen*, tap the *Roadside Inspection* button.

6.3 Roadside Inspection Screen – Start Review

From the *Roadside Inspection Screen*, tap the *Start Review* button to view the *Driver's Daily Log screen*.
Notes:

- Driver that is being inspected must provide a password when exiting from the Roadside Inspection Screen.
- Vehicle and trailer information is not shown on Roadside Inspection screen once driver was Off Duty all day for a specific day.

Tap the Previous button to navigate to the previous log or tap the Next button to navigate to the next log.
There are different tables found at the Daily Logs screen of the driver when in Canada cycle.

### Duty Status Changes, Intermediate Logs, Special Driving Conditions

<table>
<thead>
<tr>
<th>Date &amp; Time</th>
<th>Event</th>
<th>Geo-Location</th>
<th>Latitude (decimal)</th>
<th>Distance (Total)</th>
<th>CMV</th>
<th>Hours (Total)</th>
<th>Distance (Total)</th>
<th>Seq. No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>01-29-21</td>
<td>12:00 a.m.</td>
<td>OffDuty</td>
<td>43°0.84' N</td>
<td>0</td>
<td>Vehicle 3</td>
<td>0.00</td>
<td>100</td>
<td>1</td>
</tr>
<tr>
<td>07:20:14</td>
<td>Driving</td>
<td>37°22.5' S</td>
<td>86.15' W</td>
<td>0</td>
<td>Vehicle 2</td>
<td>0.00</td>
<td>663</td>
<td>1</td>
</tr>
<tr>
<td>07:28:57</td>
<td>OnDuty NO</td>
<td>36°45.2' S</td>
<td>Harbord, NS</td>
<td>23</td>
<td>Vehicle 1</td>
<td>34.30</td>
<td>664</td>
<td>2</td>
</tr>
<tr>
<td>07:42:00</td>
<td>OffDuty</td>
<td>36°45.2' S</td>
<td>Harbord, NS</td>
<td>19</td>
<td>Vehicle 1</td>
<td>34.30</td>
<td>664</td>
<td>15</td>
</tr>
</tbody>
</table>

### Login and Logout, Certification, Data Diagnostics and Malfunctions

<table>
<thead>
<tr>
<th>Date &amp; Time</th>
<th>Event</th>
<th>Geo-Location</th>
<th>Latitude (decimal)</th>
<th>Distance (Total)</th>
<th>CMV</th>
<th>Hours (Total)</th>
<th>Distance (Total)</th>
<th>Seq. No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>01-29-21</td>
<td>07:29:55 p.m.</td>
<td>ELD LogIn</td>
<td></td>
<td>Vehicle 3</td>
<td>663</td>
<td>9/1926.00</td>
<td>A</td>
<td>14</td>
</tr>
<tr>
<td>07:29:11</td>
<td>Data Diagnostics (selected)</td>
<td>Vehicle 3</td>
<td>663</td>
<td>9/1926.00</td>
<td>A</td>
<td>14</td>
<td></td>
<td></td>
</tr>
<tr>
<td>07:41:46</td>
<td>ELD LogOut</td>
<td>Vehicle 3</td>
<td>664</td>
<td>9/1960.00</td>
<td>14</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>07:45:45</td>
<td>Certification of ELD</td>
<td>Vehicle 3</td>
<td>–</td>
<td>1C</td>
<td>13</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Cycle Changes, Changes in Operating Zone, Off-duty Time Deferrals

<table>
<thead>
<tr>
<th>Date &amp; Time</th>
<th>Event</th>
<th>Geo-Location</th>
<th>Latitude (decimal)</th>
<th>Distance (Total)</th>
<th>CMV</th>
<th>Record Status</th>
<th>Record Origin</th>
<th>Seq. No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>04-29-21</td>
<td>07:35:53 p.m.</td>
<td>OPERATING</td>
<td>38°1.45' N</td>
<td>23</td>
<td>Vehicle 3</td>
<td>1</td>
<td>13</td>
<td></td>
</tr>
<tr>
<td>07:35:03</td>
<td>OPERATING</td>
<td>38°1.45' N</td>
<td>Harbord, NS</td>
<td>23</td>
<td>Vehicle 3</td>
<td>1</td>
<td>12</td>
<td></td>
</tr>
<tr>
<td>01-29-21</td>
<td>12:00 a.m.</td>
<td>OffDuty</td>
<td></td>
<td></td>
<td>Vehicle 3</td>
<td>1</td>
<td><a href="mailto:tyaneecz@driver.com">tyaneecz@driver.com</a></td>
<td></td>
</tr>
<tr>
<td>07:29:57</td>
<td>OnDuty NO</td>
<td>36°45.2' S</td>
<td>Harbord, NS</td>
<td>19</td>
<td>Vehicle 1</td>
<td>34.30</td>
<td>664</td>
<td></td>
</tr>
</tbody>
</table>

### Engine Power Events

<table>
<thead>
<tr>
<th>Date &amp; Time</th>
<th>Event</th>
<th>Geo-Location</th>
<th>Latitude (decimal)</th>
<th>Distance (Total)</th>
<th>CMV</th>
<th>Hours (Total)</th>
<th>Distance (Total)</th>
<th>Seq. No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>01-29-21</td>
<td>07:29:05 a.m.</td>
<td>Power On</td>
<td>38°0.64' N</td>
<td>11</td>
<td>Vehicle 3</td>
<td>664</td>
<td>9/1960.00</td>
<td>9</td>
</tr>
<tr>
<td>07:29:41</td>
<td>Power Off</td>
<td>38°0.64' N</td>
<td>Harbord, NS</td>
<td>11</td>
<td>Vehicle 3</td>
<td>664</td>
<td>9/1960.00</td>
<td>9</td>
</tr>
</tbody>
</table>

### Additional Hours Not Recorded

<table>
<thead>
<tr>
<th>Date</th>
<th>Time (24-hour)</th>
<th>Event</th>
<th>Geo-Location</th>
<th>Latitude (decimal)</th>
<th>Distance (Total)</th>
<th>CMV</th>
<th>Record Status</th>
<th>Record Origin</th>
<th>Seq. No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>29 Jan 2021</td>
<td>07:00</td>
<td>DUTY</td>
<td>Vehicle 3</td>
<td></td>
<td></td>
<td>1</td>
<td>1</td>
<td>16</td>
<td></td>
</tr>
</tbody>
</table>

### Table Name

- **Duty Status Changes, Intermediate Logs, and Special Driving Conditions**
  - Events displayed under this table are the ELD Login and Logout, Certifying Log events, and All Data Diagnostics and Malfunctions event

- **Login and Logout, Certification, Data Diagnostics and Malfunctions**
  - Events displayed under this table are the ELD Login and Logout, Certifying Log events, and All Data Diagnostics and Malfunctions event

- **Cycle Changes, Changes in Operating Zone, Off-duty Time Deferrals**
  - Changing cycles or operating zone events, also Off-duty time deferral events, will be logged under this table.

- **Comments, Remarks, and Annotations**
  - Notes from changing duty status, editing notes in logs screen, adding annotations from pending edit requests events will be displayed under this table

- **Engine Power Events**
  - Events like power on and power off engine are displayed under this table

- **Additional Hours Not Recorded**
  - All events displayed here are when an authorized user is entering additional hours that were not recorded during the current day or the required previous days specified in current HOS regulations
When driver’s current cycle is in Canada, each event has its corresponding **sequence ID number**. The event sequence ID number for each ELD event are continuous number across all users of the ELD and across engine and ELD power on and off cycles.

The **record status** of each event is identified as 1 and 2, while the **record origin** defines the origin of the event status.

**Record Status Code:**

1 means active and 2 means inactive and/or changed.

**Record Origin Code:**

1 – Automatically recorded by ELD
2 – Edited or entered by Driver
3 – Edit Requested by an Authenticated User other than the Driver
4 – Assumed from Unidentified Driver Profile

**Note:** Distance (Total) and Hours (Total) are left blank in certifying logs event
6.4 Roadside Inspection Screen – Unidentified Driver (Canada Cycle Only)

In Android Roadside Inspection screen, there are two buttons under the **Review logs for the current cycle**: a. **Start Review** and b. **Start Unidentified Driver Review**.

Unidentified Driver Review contains the list of logs from an Unidentified Driver (see Section 16 Unidentified Driving Events). All logs are listed into their respective tables

1. **Duty Status Changes, Intermediate Logs, Special Driving Conditions** – List of duty events and Intermediate Logs events

```
Duty Status Changes, Intermediate Logs, Special Driving Conditions

<table>
<thead>
<tr>
<th>Date &amp; Time</th>
<th>Event</th>
<th>Geo-Location</th>
<th>Latitude</th>
<th>Longitude</th>
<th>Distance last val. coord.</th>
<th>CMV</th>
<th>Distance (Acc.)</th>
<th>Hours (Elapsed)</th>
<th>Distance (Total)</th>
<th>Record Status</th>
<th>Record Origin</th>
<th>Seq. No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>02-17-21</td>
<td>OffDuty</td>
<td></td>
<td>0.0</td>
<td>0.0</td>
<td>0</td>
<td></td>
<td>0.00</td>
<td>0.00</td>
<td>0.0</td>
<td>1</td>
<td>2</td>
<td>0</td>
</tr>
</tbody>
</table>
```

2. **Login and Logout, Certification, Data Diagnostics and Malfunctions** – ELD Login and Logout events, also Data Diagnostics and Malfunctions events

```
Login and Logout, Certification, Data Diagnostics and Malfunctions

<table>
<thead>
<tr>
<th>Date &amp; Time</th>
<th>Event</th>
<th>Additional info</th>
<th>CMV</th>
<th>Distance (Total)</th>
<th>Hours (Total)</th>
<th>Seq. No.</th>
</tr>
</thead>
</table>
```

3. **Engine Power Events** – Engine Power On and Engine Power Off events

```
Engine Power Events

<table>
<thead>
<tr>
<th>Date &amp; Time</th>
<th>Event</th>
<th>Geo-Location</th>
<th>Latitude</th>
<th>Longitude</th>
<th>Distance last val. coord.</th>
<th>CMV</th>
<th>Distance (Total)</th>
<th>Hours (Total)</th>
<th>Seq. No.</th>
</tr>
</thead>
</table>
```
6.5 Roadside Inspection Screen – Data Transfer

From the **Roadside Inspection Screen**, tap the **Data Transfer** button.

Select an option to transfer the compilation of the driver’s ELD records.

**Note:**
For Canada, if the ELD is not linked to any VBUS device, a prompt dialog stating “**Unable to establish ECM and capture required data elements**” will be displayed.
6.6 Roadside Inspection Screen – Email Logs

From the **Roadside Inspection Screen**, tap the **Email Logs** button.

It is optional to input comment when sending logs. Tap “Yes” to proceed in entering the email details of the recipient.
7 Switch Equipment

The Switch Equipment feature allows a driver to easily ‘switch’ from one vehicle to another. It also assists in monitoring and documenting the vehicles being used as part of their driver logs.

There are several ways to access this feature:

7.1 Switch Equipment – Main Navigation Menu

1. Slide the screen from left to right to show the Main Navigation Menu. Or
2. Tap the Main Navigation button to show the Main Navigation Menu.

Tap the Switch Equipment option within the Main Navigation Menu.
7.2 Switch Equipment – Options Menu

From the **Hours of Service Main Screen**, tap the **Options** button and then tap the **Switch Equipment** button.

7.3 Switch Equipment – DVIR Screen

1. Slide the screen from left to right to show the **Main Navigation Menu**.
   Or
2. Tap the **Main Navigation button** to show the Main Navigation Menu
   Tap the **DVIR** option within the **Main Navigation Menu**.

3. Select the **DVIR** button from the Main Hours of Service Menu and then select the **Switch** button.
7.4 Switching Equipment

Select vehicle or trailer, then tap the **Save** button to switch to the selected vehicle or trailer.

Vehicles and Trailers can be filtered through **text entry** on the vehicle / trailer text fields.

After tapping the Switch button, you will be asked if you would like to perform a vehicle DVIR, tap the **YES** button to navigate to the **Vehicle DVIR** screen or tap the **NO** button to close the dialog box and continue.

Switch equipment can be performed also in the dashboard, by tapping the vehicle/trailer icon.

An event is recorded on event history list after successfully switching vehicle, attaching, and detaching trailer(s).
Switching or selecting a Vehicle with a preconfigured VBUS device enables the app to find and connect on the match device.

*Note: On the VBUS Settings, VBUS Data and Automatic Configuration should be enabled.*

Switching or selecting a Vehicle that has been deactivated or deleted by the personnel will prompt a dialog 'Invalid Vehicle' and stating that 'Vehicle has been deactivated or deleted. Please select an active vehicle.'

### 7.5 Managing Vehicles / Trailers

You can add, update, and delete vehicles or trailers by tapping the *Manage* button. This will display the *Manage Vehicles/Trailers Screen*.

The 'Manage' button is only available given a situation that the driver is an Asset Admin and that the 'Allow drivers to manage equipment' options are both enabled in account settings and driver settings. Otherwise, the button will not be available on the Switch Equipment dialog.
7.5.1 Manage Vehicles / Trailers – Delete

To delete any of the vehicles or trailers listed, tap the icon. Vehicles/Trailers made in the portal can be deleted in the Hours of Service app and vice versa.

**Note:** Delete button will be available only when ‘Delete’ permission is enabled for that certain driver. On the portal, go to driver’s management page, Vehicles’ Delete checkbox, and Trailer’s Delete checkbox need to be checked. Otherwise, the driver will not be able to delete equipment.

Tap the DELETE button within the Delete Equipment dialog to confirm deletion or, tap the CANCEL button to return without deleting.
### Manage Vehicles / Trailers – Edit

To edit any of the vehicles or trailers listed, tap the icon, make any required changes to the selected truck or trailer and then tap the **SAVE** button to save the changes or, tap the **CANCEL** button to return without saving.

**Note:** Edit button will be available only when ‘Edit permission is enabled for that certain driver. On the portal, go to driver’s management page, Vehicles’ Edit checkbox and Trailer’s Edit checkbox need to be checked. Otherwise, the driver will not be able to edit an equipment.
7.5.3 Manage Vehicles / Trailers – Add

To add a new truck or trailer, tap the button, this will open the Create Equipment dialog, enter the following details:

- **Vehicle Type** – Vehicle or Trailer
- **Vehicle/Trailer Name** – Vehicle or Trailer name

**Note:** Vehicle type’s name field is limited to 20 characters at maximum.

- **VIN** – Vehicle Identification Number
- **License Plate** – License plate number

Fill in the **Device Information** section to pre-configure the Vehicle to a specific VBUS device.

When creating a new equipment, the default selected device option is set to "None". Also, If the option "None" is selected, on the create/edit equipment screen, all other fields on the ELD configuration section will be hidden.
Notes:

- The connection type defers on the VBUS Device selected.
- For iOS app, VBUS Device information is not displayed. Only for Android application.
- If user selects “Digi WVA” in connection type, then admin password field is required.
- Firmware version field can be manually populated. For some VBUS device, it is already pre-populated.

Tap the Add button to save the new truck or trailer or, tap the **CANCEL** button to cancel adding the new truck or trailer.

**Note:** Add button will be available only when 'Add' permission is enabled for that certain driver. On the portal, go to driver’s management page, Vehicles’ Add checkbox and Trailer’s Add checkbox need to be checked. Otherwise, the driver will not be able to add an equipment.

---

**Android app** Create Equipment dialog

**iOS app** Create Equipment (Vehicle) dialog

**iOS app** Create Equipment (Trailer) dialog
● In the Portal, an ability to determine on which VBUS devices will be displayed is present. Accordingly, on the app, only those devices selected on the portal will be displayed in the “VBUS Device” menu.

When creating/modifying an equipment with a selected type of “Trailer”, the VIN field is also enabled but is not required when saving. VIN field does not require valid format.

If the VIN is optionally populated and that the source is not the engine ECM, it will be auto converted to capital letters when saved.

Once the new vehicle or trailer has been added, it will be displayed in the Manage Vehicles/Trailers screen.

Deactivated or deleted equipment will no longer be available on the vehicle and trailer lists.

Note:

● Drivers on the app cannot change the Regulation Mode unless the driver is allowed to do so by enabling the following account control within the Account Settings under App Controls -> ‘Allow drivers to specify vehicle HOS Regulation Mode’.
Notes:

- **Negative entry for odometer offset field is allowed.**
- **Odometer offset does not affect app screens like Roadside Inspection and Certified Logs PDF.**
- **If the saved offset is 100, and the logs have odometer values of 10, 20, 30, 40, will display to the driver 110, 120, 130, 140 (Odometer + Offset).**

A **GPS Receiver** option allows the user to change how to get the device GPS positions. The GPS Receiver settings can be set in a specific vehicle in the **Portal > Equipment Management** page.

An **Odometer Offset** allows driver or personnel to adjust the odometer so that the driver will see an odometer matches their dashboard, rather the engine odometer. Possible scenario is when the engine is replaced, and the value is not yet synchronized.
If the offset is 100, and the driver edits an event to change the odometer from 140 to 130, will display 130 - 100 (the Offset) or 30 to the log.

If the ELD detects that there’s a loss of connection between the VBUS and App, a prompt will be displayed warning the loss of VBUS connection.

After 5 minutes without reconnection, the “No Vehicle Data Received” dialog will display.

A Requires VBUS connection for driving option prevents drivers from changing to Driving status if they are not connected to a VBUS device. Drivers must have their tablet, iPad, or mobile device connected with the VBUS device using a tethered, Bluetooth, or WIFI-direct connection.

Driving button is disabled and a red note stating, ‘You cannot set yourself to driving without a vbus connection’ is displayed. For Canada cycle, Driving, Yard Moves, and Personal Conveyance button are disabled when VBUS there’s no VBUS Connection detected.

Note: This optional feature is controlled by an account property: hos.temp.enable.assetflagforvbusconnection which must be enabled by setting it to “true” and checking "Requires VBUS connection for driving" at an equipment level.

By ticking this checkbox, this won’t show the warning message again when the ELD detects a lost connection to VBUS device.
8 Documents

The Documents feature provides an easy way to capture, view and email documents related to hours of service activities. This includes documentation such as bill of lading, fuel receipts, accident photos etc.

There are number of ways to access this feature:

8.1 Documents – Main Navigation Menu

1. Slide the screen from left to right to show the Main Navigation Menu.
   Or
2. Tap the Main Navigation button to show the Main Navigation Menu.
3. Select the Documents button from the Main Hours of Service Menu.
8.2 Document – Options Menu

From the Hours of Service Main Screen, tap the Options button and then tap the Document button.

**Note:** The Documents screen has two views; Grid View or ‘List View’.
8.3 Adding Documents

Tap the Add button, the camera app will open, and you can then take a picture of the document or damage etc.

After tapping the Capture Image button, tap the Save button to save the image and add it to your document. You can also discard the image if you are not happy with the picture by tapping the Retry button.

Select the type of document you wish to save by tapping the Document Type drop down list and selecting from the available options.

Enter your Reference Number.

Add any Notes to support the image.

Tap the OK button to save and continue or tap the CANCEL button to return without saving.
8.4 Editing / Deleting a Document

Tap the **Edit** button adjacent to the relevant document, make any required changes.

Tap the **OK** button to save the changes.

Tap the **Cancel** button to return without saving changes.

Tap the **Delete** button to delete the document completely.
9 Add Fuel Receipts

The Fuel Receipt’s feature provides an easy way to capture and view fuel receipts purchased related to hours of service activities.

9.1 Fuel Receipts – Main Navigation Menu

- Slide the screen from left to right to show the Main Navigation Menu.
- Tap the Main Navigation button to show the Main Navigation Menu.
- Tap on the Fuel Receipts button from the Main Hours of Service Menu.

*Note: Fuel Receipts tab will not be available for driver whose account does not have a State Mileage feature enabled on portal.*
9.2 Fuel Receipts Screen

Note: You can change the documents’ view to either “List View” or “Grid View”.

9.3 Adding Fuel Receipts

The camera app will then appear to take a picture of the fuel receipt.

After tapping the Capture Image button, select the Check mark button to save the image and add it to your document. You can also discard the captured image by selecting the ‘X’ mark button.

For android app, if a driver’s current vehicle is “None” an error dialog will display saying “Select a Vehicle first”.

Note: A Driver can only add a fuel receipt if the current vehicle selected is not “NONE”.

Note: You can change the documents’ view to either “List View” or “Grid View”.

For android app, if a driver’s current vehicle is “None” an error dialog will display saying “Select a Vehicle first”.

Note: A Driver can only add a fuel receipt if the current vehicle selected is not “NONE”.
Note: Unlike adding a document (e.g Citation or Bill of Lading), additional fields will be displayed when adding a Fuel Receipts.

After filling in all the fields you can now tap the **OK** button to successfully add the document. You can also tap the **CANCEL** button to cancel adding the fuel receipt.
Note: For every Fuel Receipt created via the App Fuel Receipt feature, it creates a Remark event, found on the Edit Logs screen, with a note “Purchased 3.5 gallons at $9.66 price (sample note for the above purchased).

9.4 Editing or Deleting a Fuel Receipts

Tap the Edit button adjacent to the relevant fuel receipts, make any required changes.

Tap the OK button to save the changes.

Tap the Cancel button to return without saving changes.

Tap the Delete button to delete the fuel receipt completely.
10 Co-Divers
10.1 Logon Co-Driver

From the **Hours of Service Main Screen**, tap the **Options** button and then tap the **Manage Co-Driver(s)** button.

**Note:** Manage Co-Driver(s) new UI is still implemented on Android app only.

Personnel accounts cannot be Co-Divers. Only authenticated users with a Driver role are allowed to log-in as Co-Driver.

The Co-Driver must enter his/her **Username & Password** and then tap the **Login** button to continue, he/she will then be logged on successfully and the **Hours of Service Main Screen** will display their log details.

**Note:** A remark with a note “Co-driver Added: <co-driver name>” will be recorded on the event history list every time a co-driver is logged on the app or a note “Co-driver Removed: <co-driver name>” if co-driver logged out from the app.
**Team Driving**

When in Team Driving, The Co-Driver is allowed to review his/her information by having the “Access Co-Driver Logs” option on the lock screen which allows them to access the Hours of Service dashboard and subsequently select the Logs option while the vehicle is still in motion.

In addition, the Co-Driver’s name is displayed in the daily logs which is placed under the grid chart.
On Co-Driver’s login page, ‘Cancel’ button is visible to cancel the attempt to log in a co-driver.

Once the Co-Driver has successfully logged in, the main dashboard is displayed with the co-driver’s information while setting the app in Review Mode with limited capabilities.

**Review Mode**

When in Review Mode the Co-Driver cannot receive or access:
- Driving Notifications and alerts which relates to the Driver
- Lock screen will not display even if the vehicle is in motion
- Cannot switch vehicle
- Cannot change the current event in to Driving event
- Cannot update any preferences related to background services

When in Review Mode the Co-Driver can receive or access:
- Data Diagnostics and Malfunctions pop-up dialogs
- Pending Edit Request(s)
- Allow modifications on previous events
- Can edit current event to OnDuty ND, OffDuty & Sleeper except changing it into Driving

**Notes: (When the vehicle is still in motion)**
- Attempts to change the vehicle while driving will only display an error stating “Currently driving, cannot switch vehicle.”
- Attempts to Accept or Reject requested driving event is not allowed in a co-driver’s account, instead an error dialog is displayed stating “Cannot Accept Pending Edits while Driving”.

See steps in 10.2 Switch Driver to complete process.
When a Co-Driver is on the Review Mode and that the vehicle is not in motion, an option to make the co-driver to become the Driver is available.

Tap on the **driver email** above the menu list. or

Tap on **Manage Co-Driver(s)** button displayed below the app header.

On Manage Co-Driver(s) dialog, user will be able to see the Current Driver and Co-Driver(s) logged into the app.

Tap on **Make Driver** button to confirm to make the co-driver become the Driver.

Enter **password**.

If **Make Driver** button is tapped, the VBUS services will restart under the new driver’s account. If **Cancel** is tapped, the dialog will close.

**Note:** Tapping “Make Driver” button while the main driver is in a Driving state will prompt an Error dialog stating, “Currently driving, cannot switch drivers”.

**Note:** A driver that is set as the Driver is the one currently using the application while the other one is only in the monitoring state.
Reassign Driving Time

The ELD does not permit the main driver to edit an automatic transition event. Main driver can reassign an auto-driving event to his co-driver, but co-driver can’t accept a driving event when he’s role is not the active Primary/Main Driver.

Tap on the Edit button of the created auto driving event to display the Reassign Driving Time dialog. Select for the co-driver’s name of the list.

Once the OK button is tapped, it will display a confirmation dialog whether to proceed in reassigning the driving time event.

If YES is tapped, the driving event will have recorded as an Inactive Changed (IC) event on the main driver’s log
If No is tapped, the dialog will close and will not reassign the driving time.

Switch to the Co-Driver’s account to check the Reassign Driving Time which will be displayed on the Pending Edit Request dialog.

If Accepted, the driving event will be reassigned and recorded on the co-driver’s log.

If Rejected, the driving event will not be recorded under the co-driver’s log. However, it will be displayed as an Inactive Changed Rejected (ICJ) event on Co-driver’s log and will remain as an active event on the Main driver’s log.

Note: A Co-Driver is not allowed to accept or reject a requested Driving event. Only “Driver” can switch to “Driving” as current status.
10.2 Switch Driver

The Hours of Service app then asks the co-driver to input the password to authenticate the account.

From the Hours of Service Main Screen, tap the Options button and then tap the Manage Co-Driver(s) button.

In Manage Co-Driver(s) dialog, tap View button to switch between all logged on drivers.

Tap the Cancel button to return to the Options screen.

The Hours of Service app then asks the co-driver to input the password to authenticate the account.
11 Shipping Documents

From the **Hours of Service Main Screen**, tap the **Options** button and then tap the **Shipping Docs** button.

Enter the **Bill of Lading** or **Manifest Number**.

Enter the **Shipper** or **Commodity**.

Tap the **OK** button to save the details.

Tap the **CANCEL** button to return without saving.
### 12 Add Remark

From the **Hours of Service Main Screen**, tap the **Options** button and then tap the **Remarks** button.

Enter the **Location** (optional).

Enter the **Remark**.

Tap the **OK** button to save the remark.

Tap the **Cancel** button to return without saving.

**Off Road / Toll Road Feature:**

- When **Off Road** is enabled, it will create an event with an “Off Road” note. When unchecked, it will create an event with an “On Road” note.
- When **Toll Road** is enabled, it will create an event with a “Start Toll Road” note. When unchecked, it will create an event with an “End Toll Road” note.

*Note: Hide or unhide “Off Road” and “Toll Road” options in the portal->Account Controls under App Controls-> “Show Off Road” and “Show Toll Road” checkboxes.*
13 Inspected Cargo (Canada only)

In Canada, drivers need to ensure that cargo is transported safely and secured in accordance with National Safety Code standards.

The app will prompt the 'Cargo Check' dialog to remind the driver of the vehicle to regularly re-inspect the vehicle’s cargo based on whichever of the following occurs:
(a) there is a change of duty status
(b) the vehicle has been driven for 3 hours; or
(c) the vehicle has been driven for 240 kilometers.

Once the 'Cargo Check' dialog is prompted, go to main dashboard > Options button > Inspected Cargo button to confirm that cargo has been inspected. A 'Cargo Inspected' remark event will be recorded on event history list with location and odometer information.

If driver has not performed a Cargo inspection, the 'Cargo Check' dialog will prompt every after 30 minutes from the time 'Cargo Check' dialog displayed.

Note: Go to Settings > Driving Rules section > Use Cargo Securement toggle option to enable (enabled by default) or disable the Cargo securement feature.
From the **Hours of Service Main Screen**, tap the **Options** button and then tap the **Inspected Cargo** button.

Enter the **Location** (Auto-populated when app detected a location).

Enter the **Odometer** (Auto-populated when app captured an odometer from the ELD device).

Tap the **OK** button to save the remark.

Tap the **Cancel** button to return without saving.

A **Cargo** event will be recorded on event history list with location and odometer information.
14 Exempt Driver

If the Driver is an Exempt Driver or a driver that operates under the short-haul exemption (395.1 (e)), upon logging in or logging out a dialog will display confirming whether the driver chooses to continue as an exempt driver.

By selecting the YES button, the “No Logs for Non-CDL-Driver Short-Haul Drivers operating within 150 air-miles” exception will be enabled.

To configure an exempted driver:
- Go to Settings > Drivers page
- When adding or editing a driver’s account, an Exempt Driver option is displayed.
- By ticking the box, it will enable the driver to be in exemption mode
15 Logout

Logout message when status is still ‘On Duty’ or ‘Driving’.

Logout message when status is ‘Off Duty’ or ‘Sleeper’.

**Note:** Once the “Logout” option is tapped, the valid driver that logged in to the Hours of Service app will be logged out and the Hours of Service app will be close completely (with no Trak iT service or VBUS service running in the background).
16 Unidentified Driving Events

**Unidentified Driving Events** are events that are automatically recorded when a vehicle has been moving while there is no driver logged in. These events are recorded under “Unidentified Driver” account. Unidentified Driving events can be accepted by actual drivers upon logging in to the app (within the Pending Request(s) window).


When the next Authenticated Driver logs in or logs out, this popup will then appear. For the Unidentified Driving Events to be reassigned, the logged in driver will be the one to accept or reject the **Pending Edit Requests** of the Unidentified Driver.

Unidentified Driving event assigned by Personnel via portal can be rejected by the driver.

**Note:**
- Odometer field is displayed for edit request(s) made by the Personnel, but it is displayed as Vehicle Miles field for edit request(s) made by the Unidentified Driver.

- The Unidentified Driving Event pending edit request dialog has additional details like: **From, To & Equipment ID** compared to that of the Personnel’s pending edit request dialog.
17 Warning Features

**Administrative Account**

If an administrative user logged into the application this warning dialog displays. An admin account is intended to be used on the portal only.

![Warning Dialog](image)

**Audible and Visible Warning**

If the driver logged out from the app and the driver does not log onto the ELD, as soon as the vehicle is in motion, the ELD prompts a visual and audible warning reminding the driver to stop and login to the ELD.

![Audible Warning](image)

An audible alert is also available that can be heard every couple of seconds.

The **visible warning** stays on screen which prevents the driver from using any features of the tablet except from accessing it through the driver icon on the **notification bar**.
**Driver Multiple Session**

If the driver logged into the application on more than one device, a warning dialog will display on the previous device used informing driver that driver has logged into different device. If driver is prompted with this warning dialog, he/she is advised to logout to avoid possible data loss due to multiple devices logins.

Logging in on a second device will cause this message to be displayed on the first device: **Driver Multiple Session.** ‘Driver <driver email> has login to a different device. Please logout to avoid possible data loss.’ Tapping the Cancel button will only dismiss the dialog and Tapping Logout will automatically log out the driver’s account from the device. Logging out from the device is advised to avoid data loss caused by multiple logins.
**Location Services**

If the driver logged into the application without the Location Services turned on, a snackbar will display on the main dashboard and to other screens except for the screens navigated through the Settings menu. However, when the Location Services of the device is enabled then the snackbar will no longer display.

**Lock Screen**

All warnings acquired by the authenticated driver while driving, will be displayed on the lock screen and remains on screen along with a countdown (to 00:00) being displayed however the text will dim down after 15 seconds to not distract the driver. The normal text color (black or white, depending on day/night mode) will be displayed upon tapping of the screen.
Notes:

- If the driver stops driving while one of the checkboxes is enabled the driver can still uncheck the “Off Road” or the “Toll Road” through the Options screen > Remarks.
- Country flag displayed indicates which ruleset the driver is on USA ruleset or Canadian ruleset.
- Co-Driver name is also displayed when in Team Driving.

Yard Move Radius

If this feature is enabled on the Driver’s Terminal, a pop-up notification prompts once the vehicle enters the radius (250m, 500m, or 750m) around the terminal informing the driver to change his status to Yard Moves. Tapping Yes, button will change status to OnDuty – Yard Moves, and tapping the No button will retain his current status.

Note: If the driving exceeds 20mph or 32 km/h, the status will set to Driving.

Violation Warning

If the driver is nearing an hour of service violation, a pop-up violation warning is triggered on the application. This will also show all the violation warnings in one dialog if the application encountered multiple upcoming violations.
# 18 List of Login Errors

These are the different error messages that appear upon an incorrect login. Follow the steps that follow to determine the cause of the error and to mitigate the problem.

<table>
<thead>
<tr>
<th>Login Errors</th>
<th>Mitigation Steps</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Internet Connection. Check your network connection (Code 15001).</td>
<td>Ensure that the tablet/mobile phone is connected to a data network or Wi-Fi network.</td>
</tr>
<tr>
<td>No Internet Connection. Check your internet connection (Code 15001).</td>
<td>Ensure that the tablet/mobile phone is connected to a data network or Wi-Fi network.</td>
</tr>
<tr>
<td></td>
<td>Note: Driver can still successfully continue to login by tapping on ‘Continue without syncing’ button for driver who has logged into the device before.</td>
</tr>
<tr>
<td>Invalid user id or password.</td>
<td>Ensure that the email address and password are correct and valid. The password should match the valid email address.</td>
</tr>
<tr>
<td>Driver has been deactivated. Please contact your service provider.</td>
<td>Contact Trak iT ELD support at +1 866 787 2548 or send an email to <a href="http://www.fleetfreedom.com">www.fleetfreedom.com</a></td>
</tr>
<tr>
<td>The account you belong has been deactivated. Please contact your service provider.</td>
<td>Contact Trak iT ELD support at +1 866 787 2548 or send an email to <a href="http://www.fleetfreedom.com">www.fleetfreedom.com</a></td>
</tr>
<tr>
<td>Unable to communicate with HOS server. Check your internet connection.</td>
<td>Try logging in after a few minutes and if error persists, contact Trak iT ELD support at +1 866 787 2548 or send an email to <a href="http://www.fleetfreedom.com">www.fleetfreedom.com</a></td>
</tr>
<tr>
<td>Continue without syncing?</td>
<td></td>
</tr>
<tr>
<td>Issue Description</td>
<td>Solution</td>
</tr>
<tr>
<td>---------------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>A timeout error has occurred.</td>
<td>Ensure that the tablet/mobile phone is connected to a data network or Wi-Fi network with internet access. If issue persists, try again later or contact your service provider.</td>
</tr>
<tr>
<td>An unknown error has occurred.</td>
<td>Contact Trak iT ELD support at +1 866 787 2548 or send an email to <a href="http://www.fleetfreedom.com">www.fleetfreedom.com</a></td>
</tr>
<tr>
<td>Username is required.</td>
<td>Ensure that the username field is not empty.</td>
</tr>
<tr>
<td>Password is required.</td>
<td>Ensure that the password field is not empty.</td>
</tr>
<tr>
<td>Login timed out.</td>
<td>Ensure that the tablet/mobile phone is connected to a data network or Wi-Fi network with internet access.</td>
</tr>
<tr>
<td>An error has occurred while creating the account. If the error continues please contact Trak iT for assistance.</td>
<td>Try logging in after a few minutes and if error persists, contact your service provider.</td>
</tr>
<tr>
<td>An error has occurred while retrieving account details.</td>
<td>Contact Trak iT ELD support at +1 866 787 2548 or send an email to <a href="http://www.fleetfreedom.com">www.fleetfreedom.com</a></td>
</tr>
<tr>
<td>An error has occurred while setting up the account. Please contact Trak iT for assistance.</td>
<td>Contact Trak iT ELD support at +1 866 787 2548 or send an email to <a href="http://www.fleetfreedom.com">www.fleetfreedom.com</a></td>
</tr>
<tr>
<td>Check account configuration</td>
<td>Ensure that the driver and the asset are in the same Visibility Sets and has a role Driver role.</td>
</tr>
<tr>
<td>Error creating unidentified driver account</td>
<td>Try logging in after a few minutes and if error persists, contact your service provider.</td>
</tr>
<tr>
<td>A non-driver accounts cannot be login as co-driver.</td>
<td>Ensure that the user account has a role Driver role. Personnel accounts are not allowed to log in as co-drivers.</td>
</tr>
<tr>
<td>A new version of the <code>&lt;eld app name&gt;</code> is available. Please update to version <code>&lt;recommended build version&gt;</code>.</td>
<td>Upgrade the Application to the latest version.</td>
</tr>
</tbody>
</table>
or;

Your app/ELD `<eld app name>` version is `<current build version>`, This version is no longer supported, continued use could result in serious issues.

Upgrade to `<latest build version>` or greater for stable operation.