DIALOG

USER GUIDE

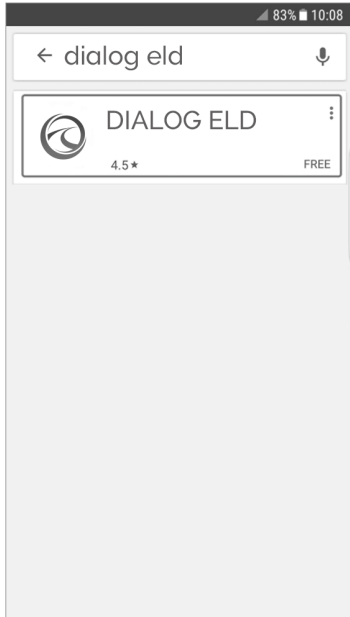*Per FMCSA rules, this guide must be kept in the vehicle at all times.*
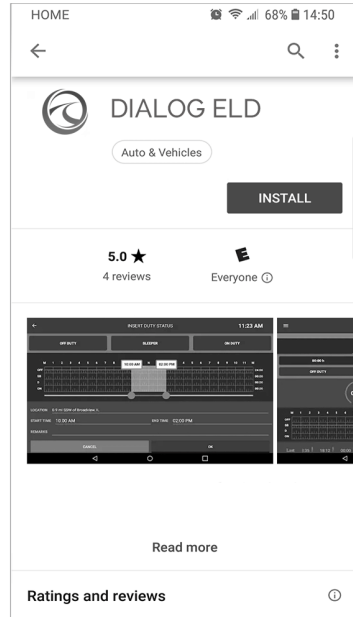

847.773.5560 | **info@dialogeld.com**

DOWNLOAD DIALOG ELD APPLICATION

1 Search for "**Dialog ELD**" in the Google Play store **(picture 1)**.

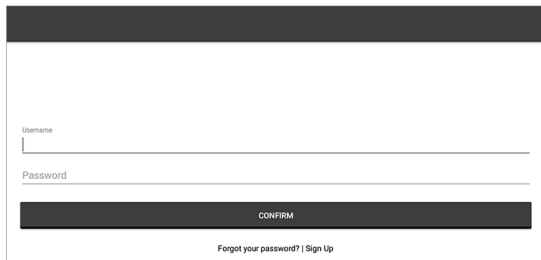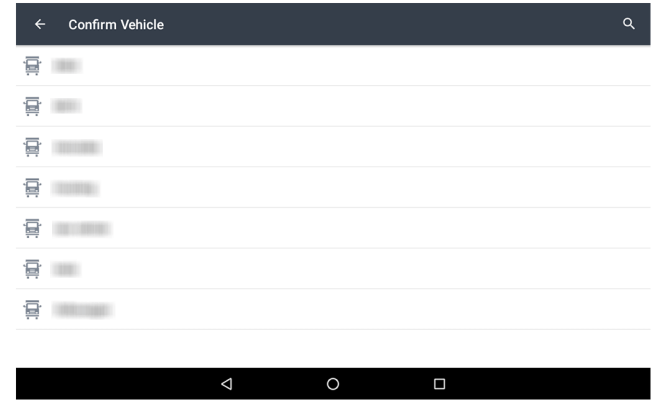**2** Tap [INSTALL] to download the app **(picture 2)**.

picture 1

picture 2

3 Log into application using your User Name and Password **(picture 3)**. If you don't have an DIALOG ELD account, please contact your fleet manager.
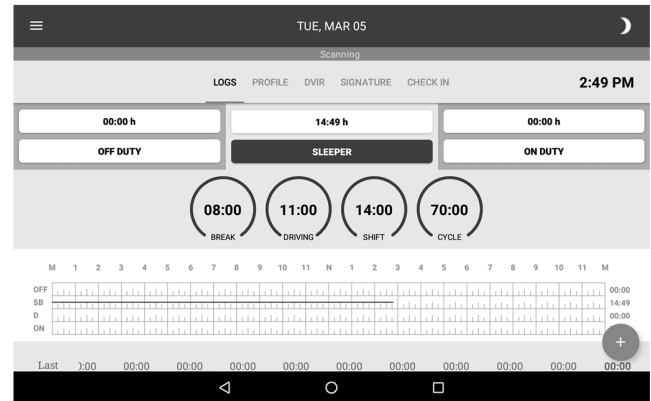

picture 3

4 Select your vehicle from the list **(picture 4)**. If your vehicle number is not listed, please contact your fleet manager.
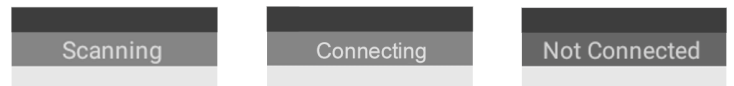

picture 4

5 Your cellular device will connect to the ELD system automatically. The status will be shown at the top of the main screen **(picture 5)**.

picture 5

6 The status line will appear in 3 ways:

[device is scanning]   [device is connecting]   [device can't connect]

Note: when the device is properly connected, the status line will not show.

INSTALL DIALOG ELD IN YOUR VEHICLE

1 Make sure your vehicle engine is turned off. If the engine is on, please turn it off and turn the key to the "Off" position before connecting ELD device.

2 Locate the diagnostic port inside your vehicle's cabin. The diagnostic port is typically located in one of the following places:

1 Under the left side of the dashboard;

2 Under the steering wheel;

3 Near the driver's seat;

4 Under the driver's seat.

3 Attach the DIALOG ELD plug into the diagnostic port of the vehicle. Twist the plug base until it locks into place.
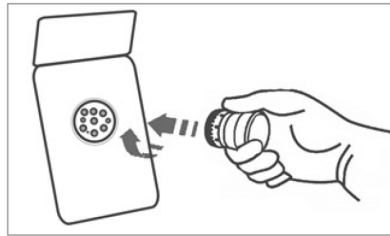
4 Once plugged in, the device will start syncing with the engine control module [ECM] and DIALOG ELD application on your cellular device. The DELOG ELD device has LED lights to simply indicate its status to the driver:

BLUE LINK DEVICE

No Light
The device is **Not Plugged** into the truck's diagnostic port

Blinking Blue
The adapter is waiting for the App to connect

√ **Solid Blue**
The App is Connected and the Adapter is Receiving ECM data

USING DIALOG ELD ON THE ROAD

Once you have connected your mobile device to DIALOG ELD, your driving time will be automatically recorded.
When your vehicle begins moving, your duty status will automatically be set to "Driving".

At 5 mph (or less) the vehicle is considered to "Idle". When "Idle", you can change your duty status by tapping and selecting one of the alternative duty status **(picture 6)**.
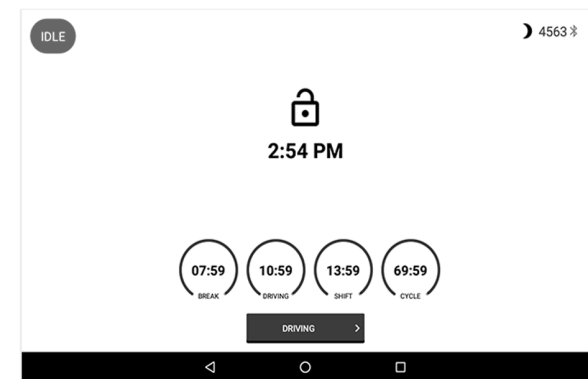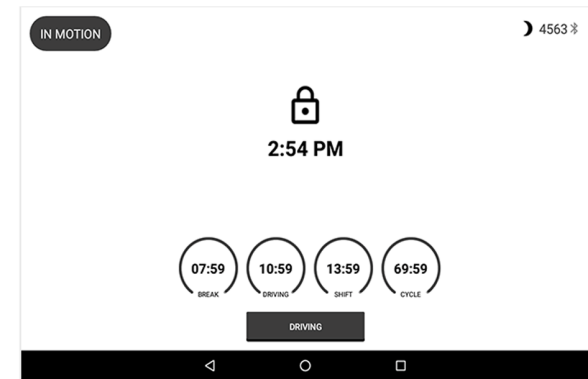
picture 6

USING DIALOG ELD ON THE ROAD (CONTINUED)

Tap 🌙 sign (top right corner of the app) to switch to "Night Mode".

Tap ☀ sign to switch back to the "Day Mode" **(picture 7)**.

picture 7

If the vehicle remains "Idle" for 5 min, a pop-up window will appear asking if you would like to change your duty status. If no selection is made within 60 seconds, duty status will change automatically to "OnDuty" **(picture 8)**.
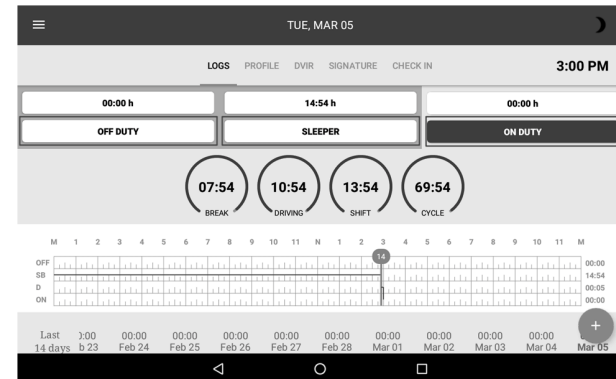When not driving, the main window will be in foreground **(picture 9)**.
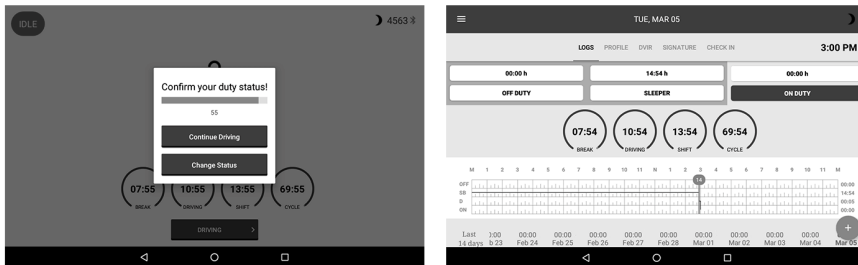
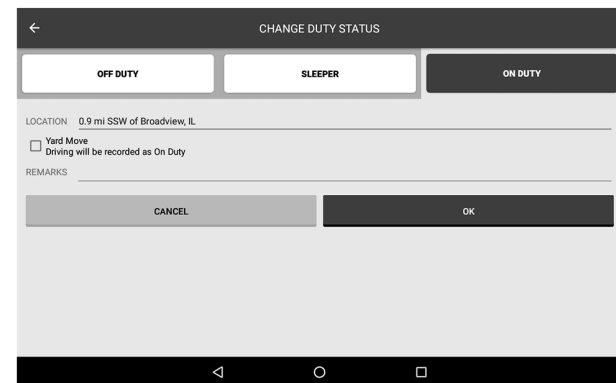**picture 8**

picture 9

USING DIALOG ELD OFF THE ROAD

Select the status: "Off Duty", "Sleeper", "On Duty" **(picture 10)**.
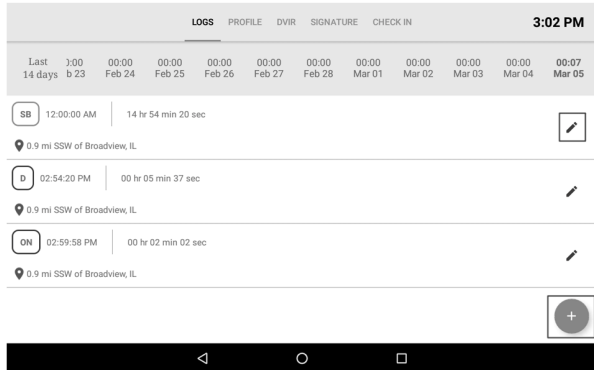

picture 10

Fill out the location field and put remarks, such as "Pre-trip inspection" or "Coffee break" (if the location field is left empty, it will be automatically set) **(picture 11)**.
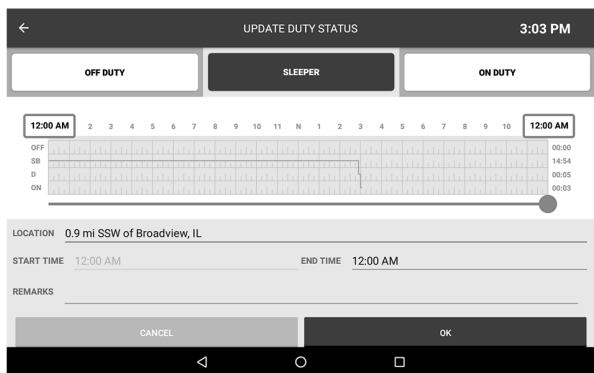

picture 11

USING DIALOG ELD OFF THE ROAD (CONTINUED)

Insert missing status ("On Duty", "Sleeper" or "Off Duty") by tapping ⊕ or edit existing status by tapping ✏ if any corrections are needed **(picture 12)**.

picture 12

Choose the status you want to change and set the time frame **(picture 13)**.
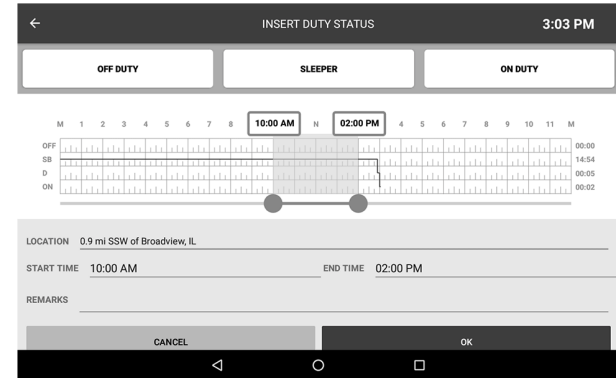

picture 13

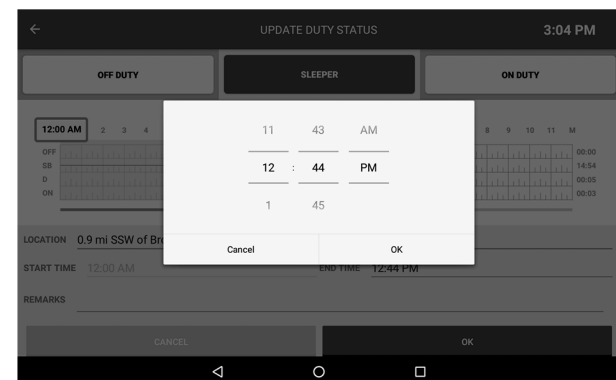# USING DIALOG ELD OFF THE ROAD (CONTINUED)

There are two ways you can set the time frame:
1. Drag the border dots **(picture 14)**.

picture 14

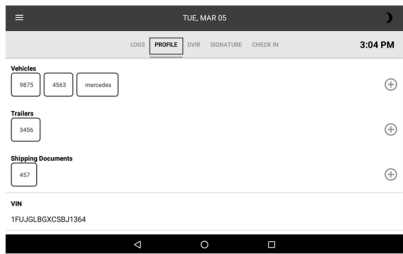2. Set the time using the pop-up window **(picture 15)**.

picture 15

Other options available from the main screen:

a Check your profile, **(picture 16-A)**
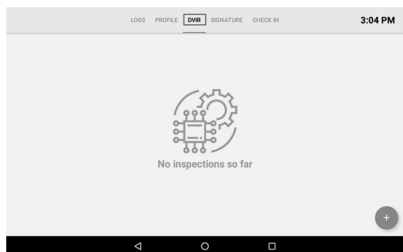**b** Sign your daily electronic log-book, **(picture 16-B)**
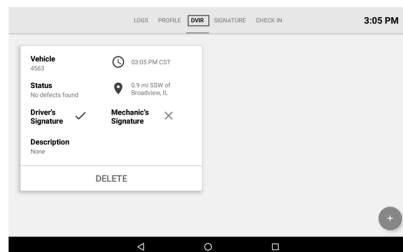

picture 16-A

picture 16-B

c Make a Driver Vehicle inspection report [DVIR], **(picture 17-A, 17-B)**
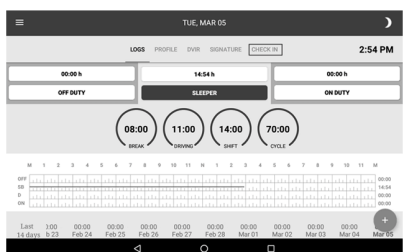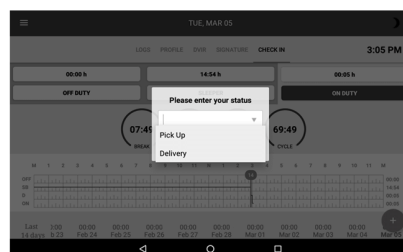

picture 17-A

picture 17-B

d Check in & check out (Track detention time for pick up and delivery). **(picture 18-A, 18-B)**

picture 18-A

picture 18-B

OFFICER INSPECTION

It's easy to provide an officer with your driving information.

1 Tap ☰ icon on the top left corner, or swipe from left side of your device to the right side and select "Inspection Module" **(picture 19)**.
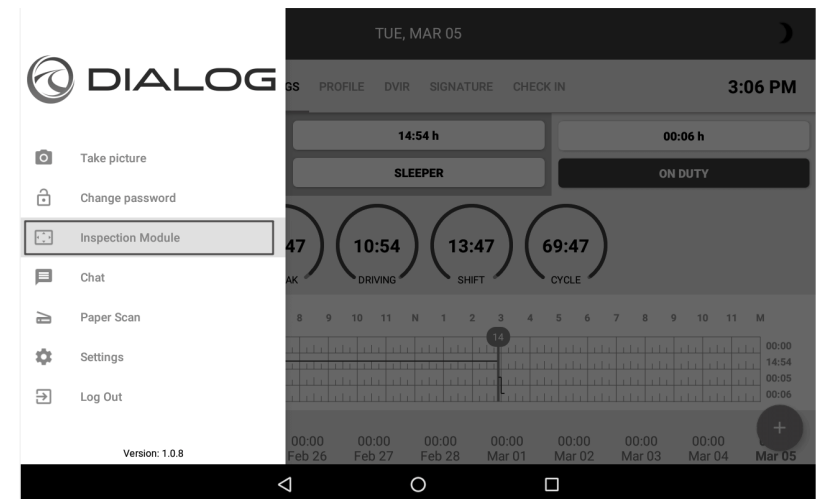
picture 19

2 For ELD and AOBRD: tap "Begin Inspection" and show your electronic logbook 8-day summary to the officer. Tap "Send Logs" to send the report through email if needed **(picture 20)**.
For ELD ONLY: you can also "Send Output File" **(picture 21)**.
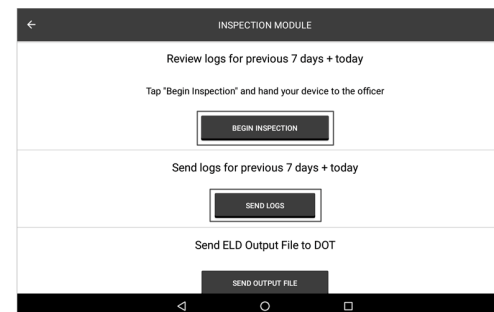
picture 20

picture 21

OFFICER INSPECTION (CONTINUED)

The application will generate the report for the officer **(picture 22)**.

Tap on the top left corner to exit DOT inspection.
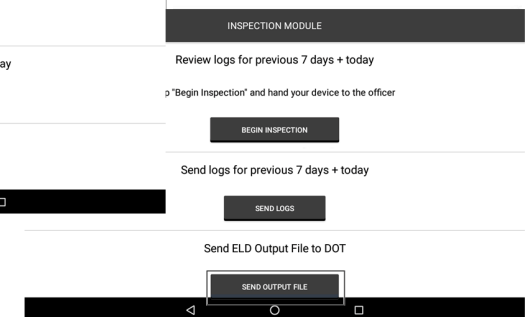
*Federal Motor Carrier Safety regulation 49 CFR §395.15 does not require a driver to provide a hard copy printout of their logs for an authorized safety official. However, you can email your logs from the DIALOG ELD should you choose to provide the authorized safety official with a hard copy.

SETTINGS

Choose "Settings" from the side menu to change sound settings, violations visibility, or the type of your plug **(picture 23)**.

picture 23

Move toggle to the right to turn on an option, or to the left to turn it off **(picture 24)**.

picture 24

ELD MALFUNCTIONS

§ 395.22 Motor carrier Responsibilities

A motor carrier must ensure that its drivers possess onboard a commercial motor vehicle and ELD information packet containing the following items:

An instruction sheet for the driver describing ELD malfunction reporting requirements and recordkeeping procedures during ELD malfunctions.

The following instructions are in accordance with the guidelines set forth in § 395.34.

How does the driver know if DIALOG ELD is malfunctioning?

The DIALOG ELD device has LED lights to indicate its status to the driver.

BLUE LINK DEVICE:

There are 3 LED light indicators placed on Blue Link device:

LED light 1 :

√ ● **Solid Green**

Device is **Plugged** into the truck's diagnostic port

● *No Light*

Device is **Not Plugged** into the truck's diagnostic port

LED light 2:

◑ **Blinking** Blue

The Adapter is **Waiting** for the App to **Connect**

√ ● **Solid Blue**

The App is **Connected** and the Adapter is **Receiving** ECM data

LED light 3:

◑ **Flashing** Red

The LEDs will **flash Red** each time a record (ELD data) is **Recorded**.

ELD MALFUNCTIONS (CONTINUED)

DIALOG ELD will monitor and report malfunction data based on section 4.6 ELD's Self-Monitoring of Required Functions table 4:

P - "Power compliance" malfunction,

E - "Engine synchronization compliance" malfunction,

T - "Timing compliance" malfunction,

L - "Positioning compliance" malfunction,

R - "Data recording compliance" malfunction,

S - "Data transfer compliance" malfunction,

O - "Other" ELD detected malfunction.

If the device displays any colors other than Blue and Green, please contact our support team at 847.773.5560.

What does the driver need to do if the ELD is malfunctioning?

(1) Contact support immediately at **847 773 5560** or email **info@dialogeld.com** to troubleshoot the issue.

(2) Provide written notice to your fleet management within 24 hours of malfunction discovery.

(3) Temporarily switch to manual paper logs until ELD is repaired or replaced.

What does the fleet need to do if the ELD is malfunctioning?

(1) A motor carrier must take action to correct the malfunction of the ELD within 8 days of discovery of the malfunction on a driver's notification to the motor carrier whichever occurs first.

(2) Upon notification by fleet manager, DIALOG ELD will send a new device.

(3) If a motor carrier needs a time extension, they must notify the FMCSA Division Administrator for the State of the motor carrier's principal place of business within 5 days after a driver notifies the motor carrier according to the guidelines set forth in §395.34(2).