

# Warning: Do not start truck until you have logged in to DriverLog

# ROADSIDE ELD - Operational Manual For Electronic Hour of Service Driver's Guide

Updated	24 November 2017
Revision	1.0.4

THIS DOCUMENT CONSTITUTE HIGHLY SENSITIVE AND PROPRIETARY TRADE SECRETS AND CONFIDENTIAL INFORMATION ABOUT RODSIDE SYSTEMS PROPRIETARY COMMUNICATION TECHNOLOGY. INTEGRATOR MUST STRICTLY OBSERVE ALL RESTRICTIONS IMPOSED BY WLI IN THE EXECUTED NDA AND/OR LICENSE AGREEMENT.



## **Table of Contents**

Login	3
2. DriverLog	4
2.1 Main Screen	4
2.2.1 Automatic State Changes	5
2.2.2 Location based Hours of Service Rules	5
2.2.3 Officer Screen	6
2.3 Changing your state	9
2.4 Entry View	10
2.5 Extended View	10
2.6 Submit Button - Electronic Signature	11
3. DVIR - Pre-Trip and Post-Trip Inspections	12
3.1 Inspection State	16
4 Cycle Report	18
4.1 Cycle Reset	19
5. Edits	20
5.1 Edit Existing Event	22
5.2 Add entry before/after event	24
6 Accepting/Rejecting Motor Carrier Edits	26
7. Unidentified Driving Events	27
8. Malfunctions	28
9. Location Services	29



## 1.Login

Enter your group ID, Driver ID and Password then tap 'Register'.

If you do not have a DriverLog account, contact your fleet manager.

Registration screen							
Group ID Group ID							lf you do not know
Driver ID						$\geq$	your Group ID or Driver ID, please ask
Driver ID							a Fleet Manager
Password							Default Password
Password							is 2014. When you
		Register	t i				press "Register" you will prompted
							for a new one
							1
12/27/2	016 10:33 A	M EST			ङ् BL		ndicates no ion to ECM and
🗄 Grou	p ID:				Change	Blue BL	indicates that
Drive	r ID						nection is there
Truck	<#	Truck# 🤨			Choose 🤙	Click "C	choose"
🗈 🤨 Odon	neter	Odometer				Truck#	
🗈 🚺 City		City		State	State	•	
Mani	fest	Manifest		Drive	Long Haul		
Traile	er 1	Trailer 1		Trailer 2	Trailer 2		
- Autofills	river ID	Co Driver ID			Enter Co Drive		
- Required		Lo	gin				

Note: If you cannot see the "Login" or "Register" button because the keyboard is in the way, please click the "back" button () on your device, this will close the keyboard.

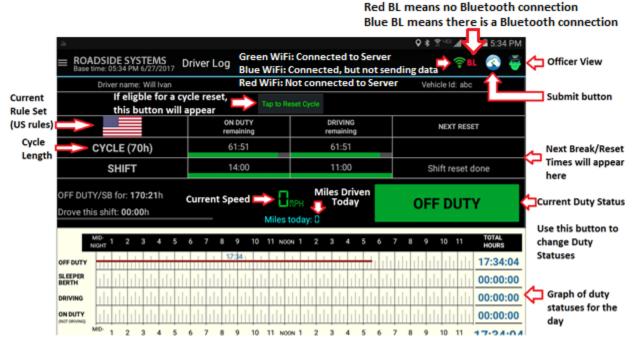


## 2. DriverLog

This is your main screen, from this screen you will be accessing the different functions of the DriverLog app.

#### 2.1 Main Screen

- You can change your status (eg DRIVING, ON DUTY NOT DRIVING, ADVERSE
- DRIVING, etc) from this screen.
- You can see the history of your status changes
- You can see your cycle/shift balance and on-duty time
- You can navigate to all of the other screens from this screen



NOTE: Officer with a Green face means no diagnostic errors, Orange means at least one diagnostic error, and Red means at least one malfunction.

If you connect a Piccolo Plus WIFI instead of a Bluelink or Piccolo STX BLE (as in the screenshot above), you would see PiC in the place of BL

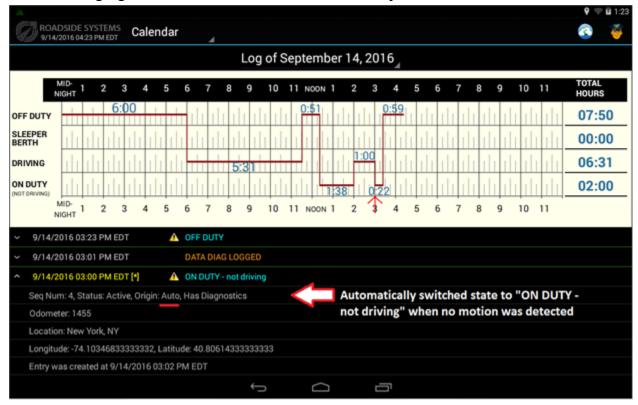


#### 2.2.1 Automatic State Changes

The DriverLog app can auto-change you to DRIVING or to ON DUTY – NOT DRIVING.

**A.** For compliance, the tablet will change you to a DRIVING state if you are driving at or above five miles per hour.

**B.** You are prompted to switch to ON DUTY – NOT DRIVING after five minutes if you are not moving. If you do not click on the prompt, it will change your state after one additional minute.

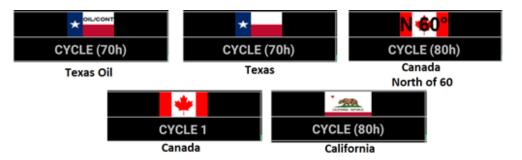


#### NOTE: Changing Status to OFF DUTY must be done by the driver.

#### 2.2.2 Location based Hours of Service Rules

The DriverLog App will automatically switch based on GPS location to California or Texas or Texas Oil rules when you enter those states. The app will update the flag.





#### 2.2.3 Officer Screen

After selecting the Police View button (see above), you can present your logs for officer inspection. They will see the screen below, and using the buttons at the bottom of the screen, they can send your report to any email or via webservices (to the officer themselves or to the DOT) with any comments they want. The email will be in in the format requested by the DOT final ruling.



	▲ ♥ @ SIDE SYSTEN 2016 09:06 AN		Pol	ice View		ኞ‡ 😰 4:06 PM			
Record Date	USDOT #	Driver lic Number	ense	Driver License Sta	te ELD ID	Trailer ID			
6/26/2016 05:50 AM ED	T Unknown	ABCD12	34FG	NJ	ELD ID XXX				
Time Zone	Driver Name	Co-Drive Name	r	ELD Manufactur	er Shipping ID	Data Diagnostics Indicators			
	Unknown			Wireless Links Inc.		No			
24 Period Starting Time	Driver ID	Co-Drive	r ID	Trunc Tractor ID	Unidentifier Driver Record	ELD Malfunction Indicator			
Midnight	demo				No	No			
Carrier	Start End Odometer	Miles To	day	Trunc Tractor VIN	Exempt Driver Statu:	Start End Engine Hours			
Wireless Link Inc.	<sup>s</sup> 1405-1405	0			No	1343240- 1343240			
Current Locat	tion	File Com	men	:	Print/Display Date	/			
New York, NY	1				29-Jun-16				
05 54 54 54 54 54 54 54 54 54 5			5:00			14:59 11:11:00:00 11:11:06:00			
Time	Location	Odom	eter	Eng Hours	Event type /	Status Origin			
25-Jun-16									
	lew York, NY	1405	5.0	0	Off Dut	y Driver			
26-Jun-16 12:50 N	lew York, NY	1405	10	0	Login	Driver			
	lew York, NY	140		0	On Duty				
	lew York, NY	1405		0	Driving				
	lew York, NY	1405	5.0	0	On Duty				
22:00 N	lew York, NY	1405	5.0	0	Off Dut	y Driver			
01:21 N	lew York, NY	1405	5.0	0	Logout	Driver			
	Add com	nment	Ser	nd report	3 days ego 🦼				
	ţ			~	D				

To Exit the Officer Screen, click the Officer's Face at the top right of the screen and enter your Driver Password (PIN) in the Alert screen (see image below)

This feature will ensure that only drivers have access to their regular logs (officers should only have access to the Officer View).



5/26/2017 04:47 PM EDT			Officer View			6
lecord Date i/26/2017 04:47 PM EDT	USDOT # Unknown	Driver License Number 123456	Driver License State Unknown	ELD ID ELD ID XXX	Trailer ID	
ime Zone ST	Driver Name 515	Co-Driver Name	ELD Manufacturer Wireless Links Inc.	Shipping ID	Data Diagnostics No	s Indicators
4 Period Starting Time lidnight	Driver ID 515	Co-Driver ID	Truck ID asdf1006	Unidentified Driver Record	ELD Malfunction	Indicator
arrier	Start End Odometer	Miles Today	Truck VIN	Exempt Driver Status	Start End Engine	Hours
wrent Location yndhurst, NJ	Alert					
MID- NIGHT 1 2	Enter your pas	sword			10 11	TOTAL HOURS
DFF DUTY		Cancel		ок		00:00
RIVING	e ale ale ale de			, AN AN AN AN AN		00:00
	ւ վերկերին	di di di di di	111111111	ուսի վերի վերվել	de de de	00:00
MID- NIGHT 1 2	3 4 5 6	7 8 9 10 11	NOON 1 2 3	4 5 6 7 8 9	10 11	00:00
Time Of May 17	Location	Odometer	Eng Hours	Event Type / St	atus	Origin
26-May-17		Add comment	Send report Today			

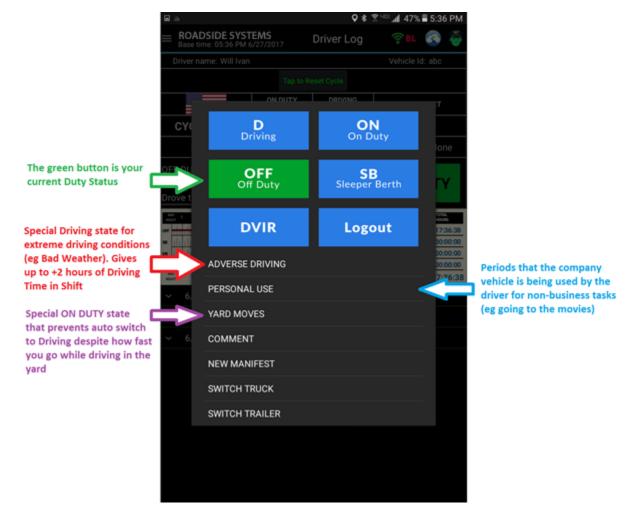
#### If an incorrect Pin is entered you will see the following screen

Alert		-
····		
		Incorrect Password
Cancel	ок	

The Officer View will not have line items for Violations. It will not have line items for Warnings. Both of these are available only in the regular Driver Log view. Only drivers and their dispatchers will have access to this.



#### 2.3 Changing your state



Note: Interacting with the DriverLog application is blocked when you are considered in motion (once your speed is 5 mph or above, and until you have stopped for 3 consecutive seconds).



#### 2.4 Entry View

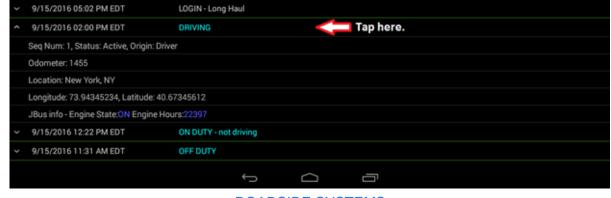
In order to view the list of entries at once you can expand the view screen by holding and dragging up on the chart, to see this view of the main page. Each of these status changes can be clicked on for a more detailed view. See the next page for an example of this.

10 APR 10	OADSII /15/2016				<sup>5</sup> D	riv	er	Lo	g		A																										۰ و ک	♥ 🖬 1: 🍯
	MID- NIGHT	r 1	2		3	4		5	6		7	8	ç	9	10		11	NOC	οN	1	2		3	4		5	6		7	8	;	9	1	0	11		TOTA	
OFF DUT	v H			6:	00					h		1	h			h		):5'				ılı			ılı		1	ſ	Ì.	I	Sw	ipe	e u	рo	r	1	06	51
SLEEPER BERTH	۱ <sup>۱</sup>	11	h	ılı						1			li			h	1		1		1	ılı			ılı		1					wn Iph			1e		00	:00
DRIVING		11	1	ılı			1					1	5:3	1					1	1	ı		2:4	19		ī	1				-	pla					08	20
ON DUTY			h	ılı		Ш	1		Ш	h			h		Ш	h	1	Ш	h	38		ılı			ılı		1	£	Ļ	ļ					elo	_	01	38
	MID- NIGHT	r 1	2		3	4	1	5	6		7	8	9	9	10	1	11	NO	ON	1	2		3	4		5	6		7	8	1	9	1	0	11			
~ 9/1	5/2016	04:4	19 PI	M ED	т				LC	GIN	l - L	ong	Нац	J																								
<ul><li>✓ 9/1</li></ul>	5/2016	02:0	10 PI	M ED	т				DI	RIVI	NG																											
~ 9/1	5/2016	12:2	2 PI	M EC	т				0	N DI	лγ	- no	t dr	ivin	9																							
~ 9/1	5/2016	11:3	1 AI	M ED	т				0	FFO	UT	1																										
~ 9/1	5/2016	06:0	10 AI	M ED	т				DI	RIVI	NG																											
														<del>(_</del>	>			C						ים														

#### 2.5 Extended View

Tapping a status log shows additional information about that log. The chart has a little red arrow which shows where the status change occurred. The additional information includes details such as entry creation date, location, and any other fields added by the driver at the time of the change.

With your finger on the chart, you can drag down to return to the main view of the screen.





#### 2.6 Submit Button - Electronic Signature

At the end of every shift, make sure you submit your log. Clicking the submit button acts as an electronic signature, verifying the accuracy of your logs. This is just like signing your current paper logs. Confirm your submission on the screen that follows.

			🛇 🕸 😤 Чал 📶 47% 🛢 5:34 PM	
Base time: 05:34 PM 6/27/2017		Driver Log	🤶 BL 📀 🍯	
Driver name: Will Ivan			Vehicle Id: abc	Click he
	Tap to R	eset Cycle		your da
	ON DUTY remaining	DRIVING	NEXT RESET	logs
CYCLE (70h)	61:51	61:51		
SHIFT	14:00	11:00	Shift reset done	
F DUTY/SB for: 170:21h ove this shift: 00:00h		INPH today: 0	OFF DUTY	
MID- NIGHT 1 2 3 4 5	6 7 8 9 10 11 NO	on 1 2 3 4 5 6	7 8 9 10 11 TOTAL HOURS	
DUTY	17:34		17:34:04	
EPER			00:00:00	
IVING			00:00:00	
			00:00:00	
MID-1 2 3 4 5	6 7 8 9 10 11 NO	on 1 2 3 4 5 6	7 8 9 10 11 17.24.04	



## 3. DVIR - Pre-Trip and Post-Trip Inspections

If you have the external application DVIR installed and setup (please see DVIR manual for setup), clicking on either of these On Duty job reasons will launch the application, allowing you to fill out a Driver Vehicle Inspection Report from your handheld device. With the form filled out as below, click "OK" to be brought to the DVIR screen.

				♥★ ❣੫∞⊿	🕯 47% 🛢 5:35 PM
Base time: 05:3	SYSTEMS 5 PM 6/27/2017		Driver Log		PBL 🐼 🤴
Driver n	ame: Will Ivan				abc
CYCL	Starting On Duty	- not driving	State		ESET
SF	On Duty job Pre-Tri	p Inspectio	1		et done
OFF DUTY/SB f	Start Time:5:35 PM	Change			
Drove this shift:	Odometer 604	Boston	MA		ТҮ
MID- NIGHT 1	Additional info				TOTAL HOURS
OFF DUTY	Cancel			ок	17:35:43
SLEEPER BERTH	a ala ala ala ala ala ala al			da da da ala da da	00:00:00
		լիկիկի		1.1.1.1.1.1.1.1.1.1.	00:00:00
		փորհիրի		ահերհերհերհերհ	00:00:00
MID- 1	2 3 4 5 6 7 8	9 10 11 NO	N12345	6 7 8 9 10 1	1 17.25.42



Below is the DVIR application. If it is setup correctly, you should see the Company Name and Address filled out. Other fields should fill in as well based on your DriverLog settings. Please note that the "Pre trip" option is automatically selected because I chose a "Pre Trip" "On Duty job" reason. Please verify the information before clicking "Next".

다 💡 🔊 🖆 🖆	🗚 🖀 71% 🖬 5:00 PM
← WLI DVIR	
	VEHICLE INSPECTION REPORT Carrier Safety Regulations for Commercial Drivers
Date	06/01/2016 4:58 PM
Company Name	Example Inc
Company Address	1050 Wall St NY, NY
Driver ID	John
Driver Name	John Faulkner
Truck/Tractor No.	748
Trailer No.	871
Odometer	36589
Pre trip O Post trip	1
CANCE	L NEXT



On the following screen, please add remarks for any noteworthy defects by checking the boxes and filling out the field that pops up, as below. Click "Save" to confirm each remark. And click "Next" to continue. There are two screens with checkboxes, so please review both if you are having trouble finding your specific defect category.

다 🖓 🔊 🖆 🙋		🗚 😨 71% 🖥 5:06 PM
	IR	
		HICLE INSPECTION REPORT ler Safety Regulations for Commercial Drivers
Air Com	pressor	🗹 Oil Pressure
Air Lines		On-Board Recorder
Battery		Z Radiator
Brake Ac	cessories	🔲 Rear End
🔲 Brakes		Reflectors
Carburet	or	Safety Eq Fire Extinguisher
Clutch		Safety Eq Flags-Flares-Fusees
	Remark	Charles
	Cancel	Save
Heater		Tires
Horn		Transmission
Lights - H	Head-Stop	Wheels
Lights - 1	Tail-Dash	U Windows
Lights - 1	Turn Indicator	Windshield Wipers
Mirrors		C Other
Muffler		
	BACK	NEXT



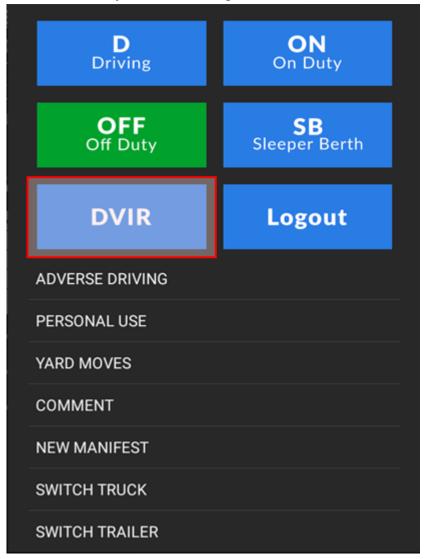
On the last screen, you and your mechanic can sign off on the DVIR. Clicking the open field pops up a fill-in signature pad where you can sign your name. Complete the report by selecting "Save & Send".





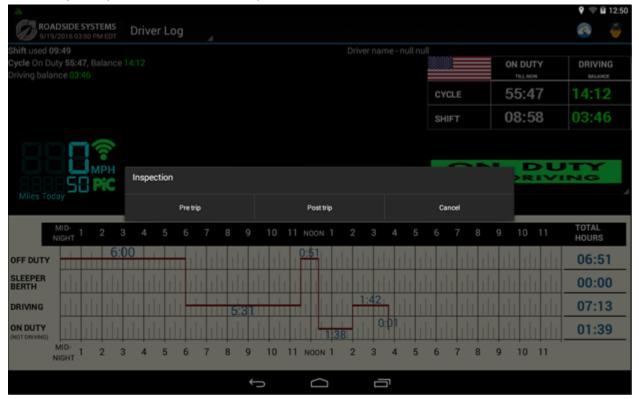
#### 3.1 Inspection State

If you entered an "ON DUTY – not driving" state other than Pre-Trip or Post-Trip Inspection (eg Yard Work), and still need to enter an Inspection into DVIR, then you will find a new option listed when you click the Big Green Button, "DVIR".





Clicking "DVIR" will give you the screen below, where you can choose a "Pre trip" or a "Post trip" inspection state. Both options will launch DVIR.



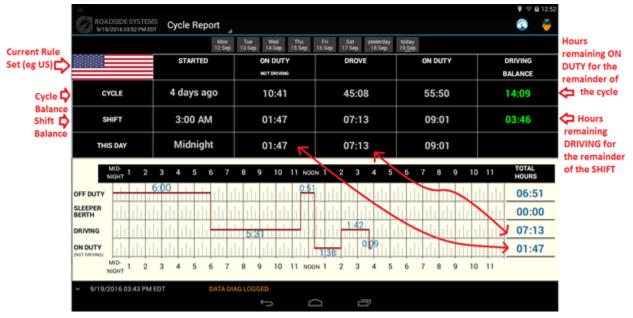


## 4 Cycle Report

The **Cycle Report** is like a combination of the **Driver** Log screen, and the **Calendar** screen. On the **cycle report**, you can see all of your status changes for the last week and toggle which day's history you want to see for that time period.

There is also a detailed view of your **Cycle/Shift balance** with breakdowns for **ON DUTY – NOT DRIVING**, **DRIVING**, and **ON DUTY** (total) statuses.

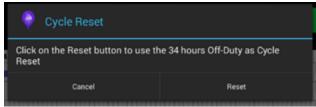
"ON DUTY" is the sum of "ON DUTY – NOT DRIVING" and "DROVE". "DRIVING BALANCE" is the total remaining time until you hit your 60 or 70 hour ON DUTY limit (as defined by your Fleet Manager) for the CYCLE and 11 hour DRIVING limit for the SHIFT.





#### 4.1 Cycle Reset

You can reset your cycle if and only if you have been off duty for 34 hours. This cycle reset is named, the 34-hour Off Duty Cycle Reset. DriverLog keeps track of this for you and if you have been OFF DUTY for 34 hours, it will show you the following popup to reset your cycle.



If you don't see this pop up, you can also click the "Tap to Reset Cycle" button to produce the pop up

Base time: 05:34 PM 6/27/2017		Driver L	.og	(î:-	L 🕜 🧃				
Driver name: Will Ivan				Vehicle Id: abc					
	C	Tap to Reset Cycle							
	ON DUTY remaining		DRIVING remaining	NEXT RESE	π				
CYCLE (70h)	61:51		61:51						
SHIFT	14:00		11:00	Shift reset done					
FF DUTY/SB for: <b>170:21</b> h rove this shift: <b>00:00</b> h		Miles today: D		OFF DUTY					
MID- NIGHT 1 2 3 4 5 6 7	8 9 10	D 11 NOON 1 2	3 4 5 6	7 8 9 10 11	TOTAL				
FDUTY	17:34				17:34:04				
EEPER	11111111	li di di di di			00:00:00				
	huhhh		14441441		00:00:00				
	hildh	dubblodul	i di di di di i	huhhuhuh	00:00:00				



## 5. Edits

There are two to three functions related to editing:

• **Edit event** – use this button to change the time of an event or the type of event (see below for more details)

• Add entry before event – use this button to insert a new entry before an event (see below for more details)

• **Add entry after event** – use this button to insert a new entry after an event (see below for more details)

### **Editing Event**

· Use this function if you need to change the time an event occurred.

o You can move an event forward or backwards in time. If you choose to do this, you may only go as far back as the event that came for it, or as far forward as the event that comes after.

Or use this function if you want to change the type of an event

o You can change an ON DUTY to an OFF DUTY, for instance, if you accidentally clicked the wrong one

## Limits (What can/cannot be edited):

• You may not edit certain events. Generally automatic events (eg DRIVING – AUTO) and login/logout events are not editable.

## Add Entry Before/After Event

· Use this function if you need to insert a new event before/after an existing event.

o You can use this function if you forgot to add an event to your logs. Most commonly, if you forgot to put yourself OFF DUTY at the end of your shift, you can go to the Cycle Report and click "Add Entry After" your last event for the previous day. Then select the type OFF DUTY and set the time that your shift ended.

## Limits (What can/cannot be edited):

• You may not have the same event twice in a row. So if you want to add an OFF DUTY to the end of yesterday, but you already put yourself OFF DUTY at the start of today, it is better to edit the OFF DUTY at the start of today and change the time back to the end of yesterday.



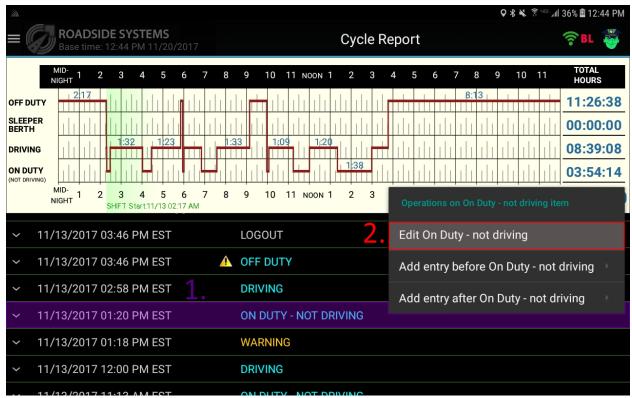
• You may not select a time outside the bounds of the events that come before and after the event. This means, if you have events at 1 PM, 2 PM, and 3 PM, and you try to add an entry after your 2 PM entry, you cannot go beyond 3 PM.



### 5.1 Edit Existing Event

1. Locate the event you want to modify. Long press (hold down on the line for 5 seconds)

2. Select "Edit"





- 3. Select the new type for the event (only necessary if changing event types)
- 4. Change the time to reflect when the event should have been entered.
- 5. Add a comment explaining why you are inserting this event. Click "OK"

			오 🕏 🔌 🔋 🖙 📶 37% 🖻 12:44 PM
Base time: 12:44 PM		Cycle Report	🛜 BL 🍯
MID- NIGHT 1 2 3 4 OFF DUTY SLEEPER BERTH DRIVING ON DUTY (NOT DRIVING) MID- NIGHT 1 2 3 SHIET Sta	Edit On Duty - not drive         3.         New State:       ON DUTY - I         On Duty job       DRIV         ON DUTY - Start: Mon, N       OFF	ving	8       9       10       11       TOTAL HOURS         11:26:38       11:26:38         11.1       00:00:00         11.1       00:00:00         11.1       00:00:00         11.1       00:00:00         11.1       00:00:00         11.1       00:00:00         11.1       00:00:00         11.1       00:00:00         11.1       00:00:00         11.1       00:00:00         11.1       00:00:00         11.1       00:00:00         11.1       00:00:00
<ul> <li>11/13/2017 03:46 P</li> <li>11/13/2017 02:58 PI</li> </ul>	5.	·	
<ul> <li>✓ 11/13/2017 01:20 P</li> </ul>	Cancel	ОК	
✓ 11/13/2017 01:18 PM	I EST WARNING		
✓ 11/13/2017 12:00 PM			

## Limits (What can/cannot be edited):

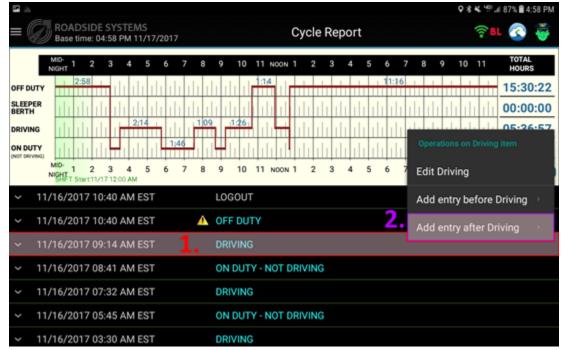
• You may not edit certain events. Generally automatic events (eg DRIVING – AUTO) and login/logout events are not editable.



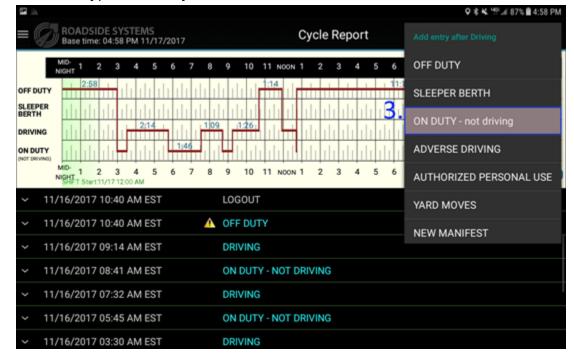
#### 5.2 Add entry before/after event

1. Locate the event you want to insert after. Long press (hold down on the line for 5 seconds)

2. Select "Add entry after"



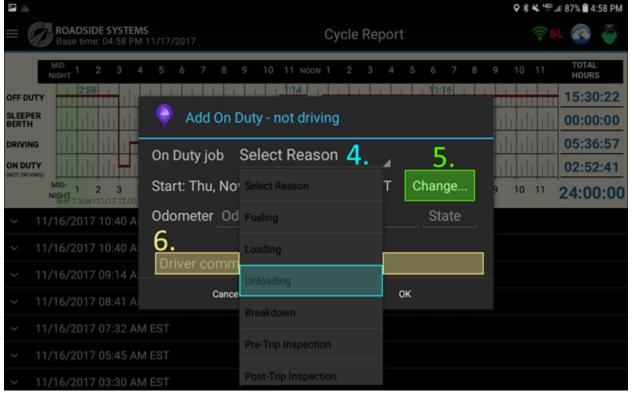
3. Select the type of event you want to insert





4. Select the reason for the event (only necessary for ON DUTY or OFF DUTY events)

- 5. Change the time to reflect when the event should have been entered.
- 6. Add a comment explaining why you are inserting this event



## Limits (What can/cannot be edited):

- You must enter a Driver Comment of at least 4 characters in length.
- You cannot change the time to be after the following event or before the previous event. For example, in the screenshots above, I cannot add an entry after 10:40 AM or before 8:41 AM. To do that, I must long press on a different event.



## 6 Accepting/Rejecting Motor Carrier Edits

After you've **submitted** your logs (see section 2 on submitting your logs), your fleet manager can suggest changes to your logs. It is only at your discretion that these changes can be accepted or rejected. You can see fleet manager edits by finding the entries with the "View Dispatcher Edit..." button and then approve or reject the change on the pop-up screen that follows.

ROADSIDE SYSTEMS Base time: 14:34 29/6/20	17 Driver Log	ହ ≱ ୱମ୍ମ ⊿ 100% ∎ 2:34 PM ଙ୍କ BL 🦉
MID- NIGHT         1         2         3         4         5           OFF DUTY         I         I         I         I         I         I         IIII         IIIII         IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	6       7       8       9       10       11       NOON 1       2       3       4       5       6       7         1	8       9       10       11       TOTAL HOURS         1       1       1       14:18:46         1       1       1       1       00:00:00         1       1       1       1       00:15:52         1       1       1       1       00:00:00         8       9       10       11       14:34:38
29/6/2017 09:04 EDT [*]	ON DUTY - not driving	View dispatcher edit ♀ ★ ₩ ▲ 100% 2:35 PM
MID- NIGHT 1 2 3 4 9 OFF DUTY	Driver Log Dispatcher Edit Requested	8 9 10 11 TOTAL HOURS
SLEEPER BERTH DRIVING ON DUTY (NOT ORIVING) MID: NIGHT 1 2 3 4	The Dispatcher has added to your log a new 'ON DUTY - not driving'. Time: Edited: Thu, 29/Jun/2017 09:04	1         1         1         1         00:00:00           1         1         1         1         00:15:52           1         1         1         1         00:00:00           8         9         10         11         14:34:38
<ul> <li>29/6/2017 14:31 EDT</li> <li>29/6/2017 14:30 EDT</li> <li>29/6/2017 09:05 EDT</li> <li>29/6/2017 09:05 EDT</li> </ul>	Location: Edited: City: Lyndhurst State: NJ Comment: You forgot your post trip inspection	
<ul> <li>29/6/2017 09:05 EDT</li> <li>29/6/2017 09:04 EDT [*]</li> </ul>	Disagree Agree	View dispatcher edit



## 7. Unidentified Driving Events

As per the ELD mandate, all driving events must be assigned to a specific driver. This means that if a vehicle is moving, but has no driver logged in at the time, DriverLog must record these events and classify them as 'unidentified driving events'.

All subsequent drivers logging into that same vehicle with unidentified driving records will be prompted to either claim the driving hours or reject them. When your ELD detects unidentified driving events you may see a screen like the one below as you log in.

T-Mobile 🖬 🜵		🛛 🛪 49: 📶 互 94%	11:38 AM			
Unidentified Driver I	Log					
Start Driving at: 11:28 28/9/2017 Vehicle #:						
City:	State:					
Odometer 69592.7						
End Driving at: 11:32 2	28/9/2017					
City:	State:					
Odometer 69594.8						
Total miles: 2.1		Not mine	Mine			
$\bigtriangledown$	0					

Each unidentified trip recorded by the ELD will be displayed with "Mine" and "Not Mine" options.



To accept the events as your own and automatically add them to your logs, click "Mine".

If the events do not correlate to your on duty driving times, click "Not Mine". This will send the events to your fleet manager to deal with.

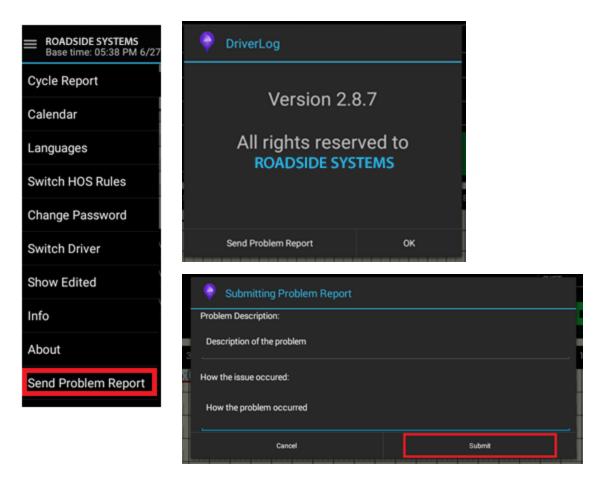
NOTE: The ELD will not know when you went off duty (etc) if you accept these unidentified events, so please edit in any applicable states after clicking "Mine".

## 8. Malfunctions

If your tablet malfunctions or breaks or if your ELD device malfunctions or breaks, please revert to paper logs (record your duty statuses manually) until you receive repair instructions or a replacement device. At this time you will have the opportunity to edit in the logs from your paper reference using the simple edit outlined in the section above. If you are asked by a DOT or FMCSA officer why your logs are edited, simply explain your situation and provide your paper logs if asked.

If the DriverLog application itself is malfunctioning, please send a problem report by clicking "About" from the pop-out menu on the left of the screen (accessible by tapping "Driver Log" at the top) and clicking "Send Problem Report". Simply fill in a brief explanation of the malfunction and a future release of the app should patch any issues you experience.





## 9. Location Services

Please make sure that you have Location Services turned "On" and that the Locating Method is set to High Accuracy (as shown below).



