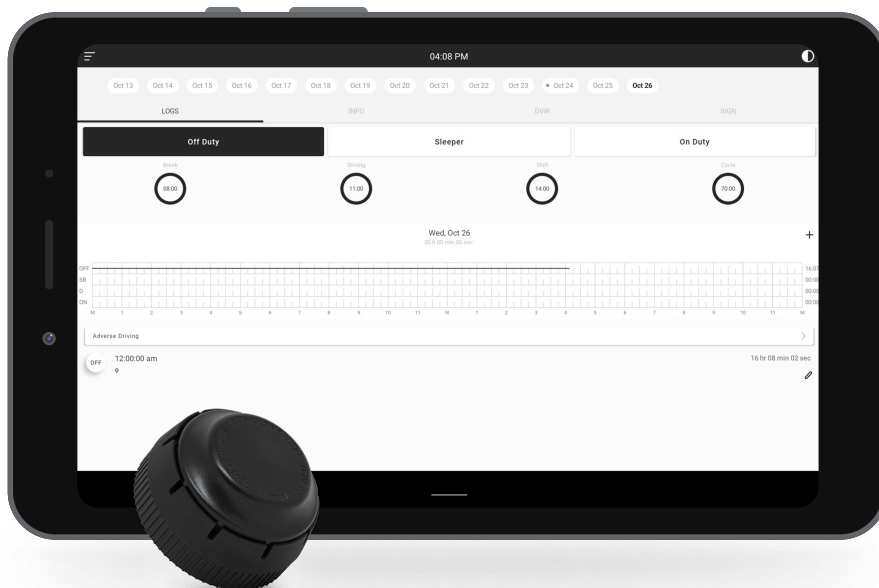




MANUAL

Per FMCSA rules, this guide must be kept in the vehicle at all times.



SUPPORT
888-228-4460
support@help24.us

ADDRESS
LEWES/DELAWARE/19958-9776

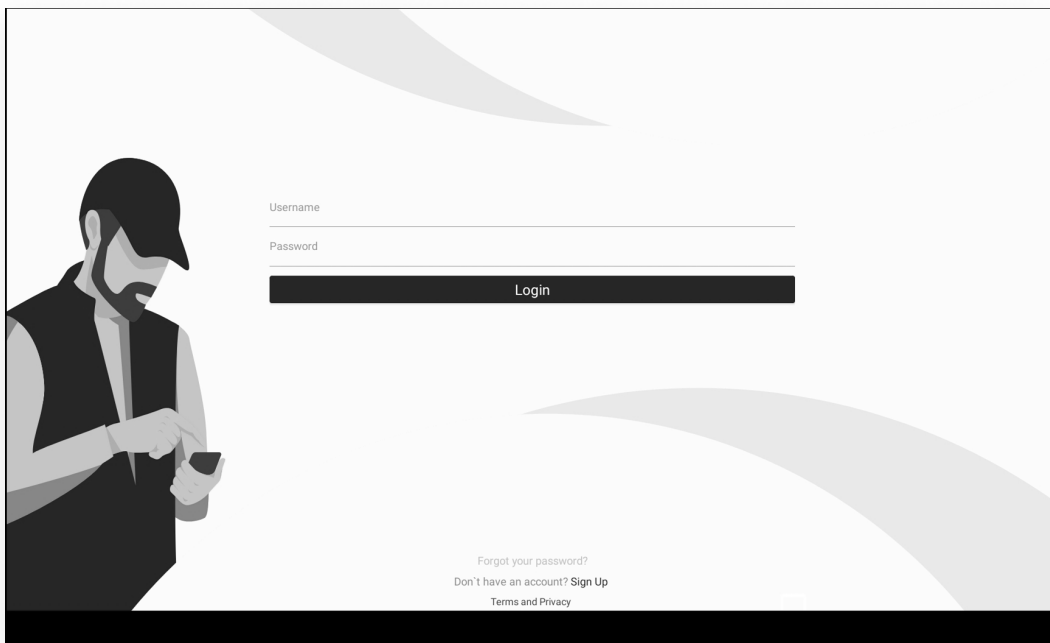
Download Conti-Go ELD Application



1 Search for “United ELD” in the Google Play store

2 Tap **INSTALL** to download the app

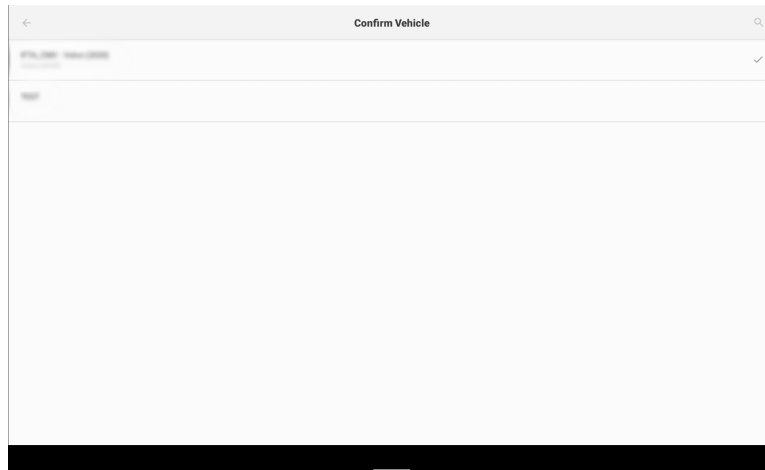
3 Log into application using your email and password (PICTURE 3)
If you don't have a United ELD account, please contact your fleet manager.



PICTURE 3

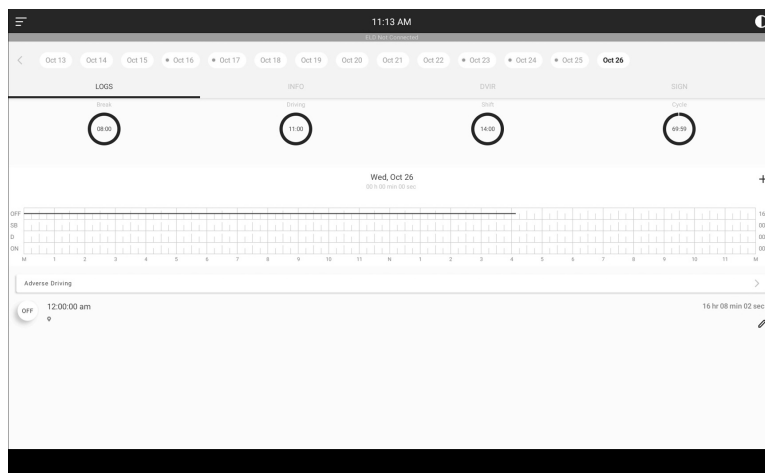
United ELD

- 4 Select your vehicle from the list (PICTURE 4).
If your vehicle number doesn't show up, please contact your fleet manager.



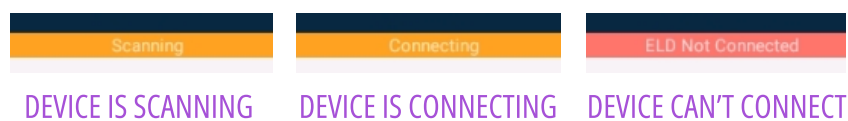
PICTURE 4

- 5 Your cellular device will connect to the United ELD plug automatically.
The status will be shown on top of the main screen.



PICTURE 5

- 6 The status line will appear in 3 ways:



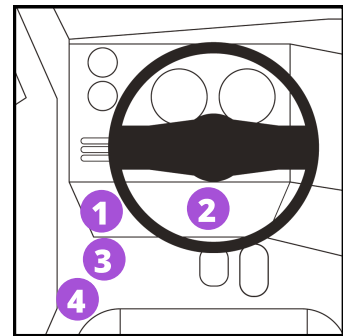
Note: When the device is properly connected, the status line will not show.

Install United ELD In Your Vehicle

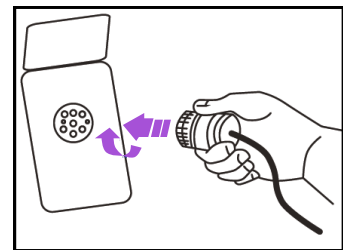
1 Make sure your vehicle engine is turned off. If the engine is on, please turn it off and turn the key to the "Off" position before connecting ELD device.

2 Locate the diagnostic port inside your vehicle's cabin. The diagnostic port is typically located in one of the following places:


1. Under the left side of the dashboard
2. Under the steering wheel
3. Near the driver's seat
4. Under the driver's seat.




3 Attach the United ELD plug into the diagnostic port of the vehicle. Twist the plug base until it locks into place.



4 Once plugged in, the device will start syncing with the engine control module (ECM) and United ELD application on your cellular device. The United ELD device has LED lights to simply indicate its status to the driver:

	BLUE LINK (WIRELESS LINK)	
	MALFUNCTION	WHAT TO DO
	NO LIGHT	Turn the engine off and check the cable connection
	BLINKING BLUE	Turn the engine off and restart the tablet; call customer support

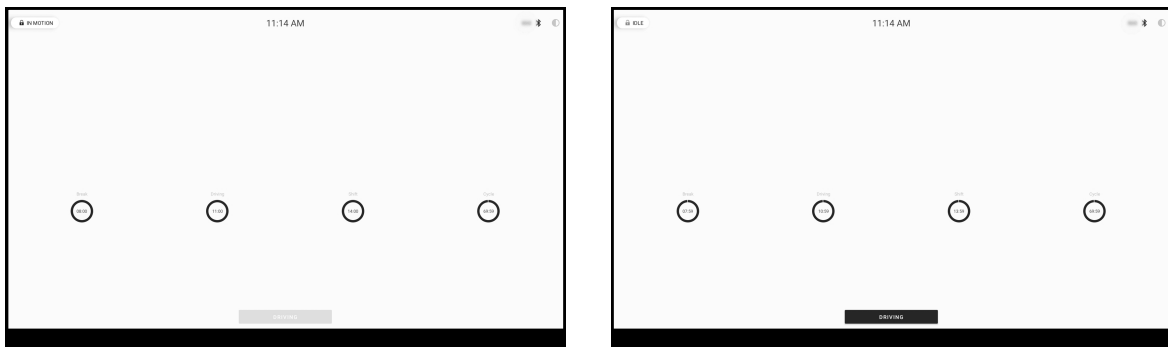
	IOsIX	
	MALFUNCTION	WHAT TO DO
	NO LIGHT	Turn the engine off and reconnect the plug
	BLINKING BLUE	Turn the engine off and reconnect the plug
BLINKING GREEN	Turn the engine on and restart the tablet	

Using United ELD On The Road


Once you have connected your mobile device to United ELD, your driving time will be automatically recorded.

When your vehicle begins moving at a speed of 5 mph or more, your duty status will automatically be set to “Driving.”

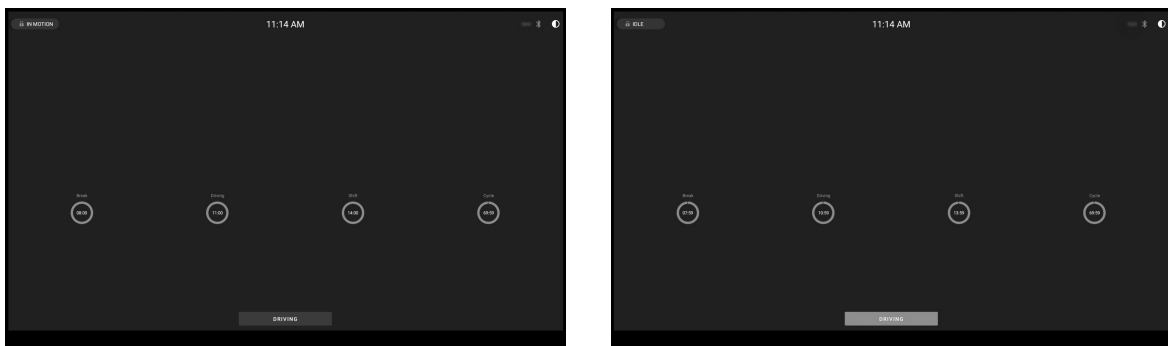
At 0 mph or less, the vehicle is considered to “Idle.” When “Idle,” you can change your duty status by tapping and selecting one of the alternative duty status (PICTURE 6).



PICTURE 6

Tap  sign (top right corner of the app) to switch to “Night Mode.”

Tap  sign to switch back to the “Day Mode” (PICTURE 7).

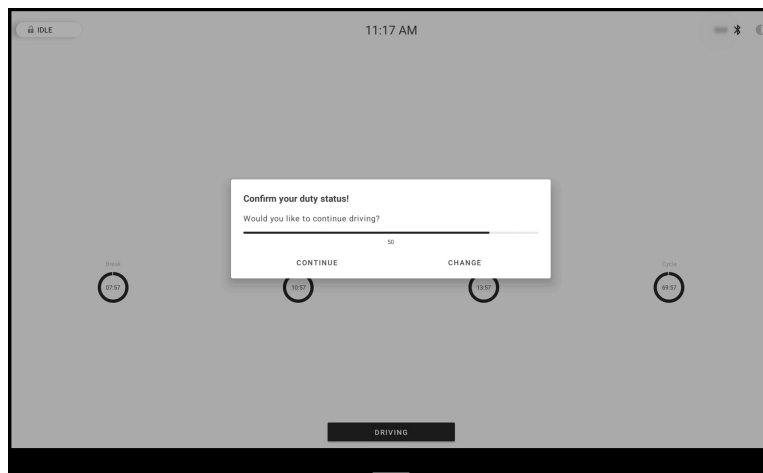


PICTURE 7

Using United ELD On The Road (continued)

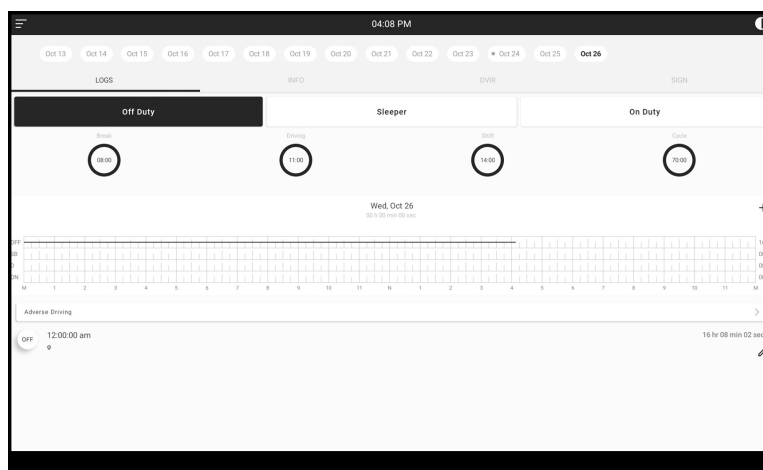
If the vehicle remains “Idle” for 5 minutes, a pop-up window will appear asking if you would like to change your duty status. If no selection is made within 60 seconds, duty status will change automatically to “On Duty” (PICTURE 8).

When not driving, the main window will be in foreground (PICTURE 9).



PICTURE 8

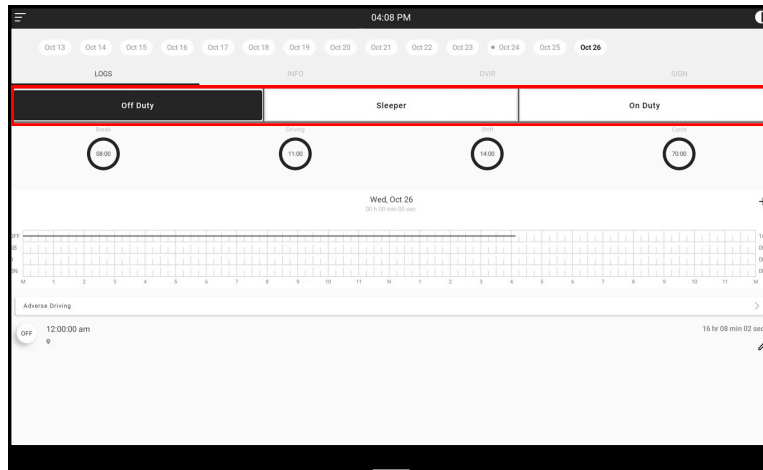
When not driving, the main window will be in foreground (PICTURE 9).



PICTURE 9

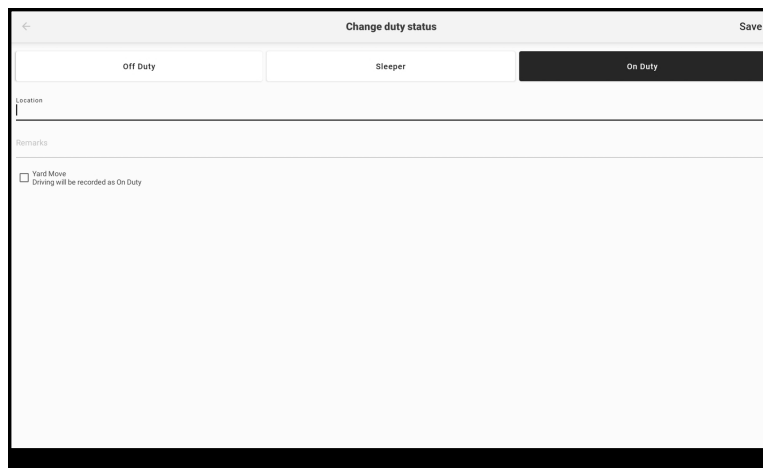
Using United ELD Off The Road

Select the status: "Off Duty," "Sleeper," "On Duty" (PICTURE 10).



PICTURE 10

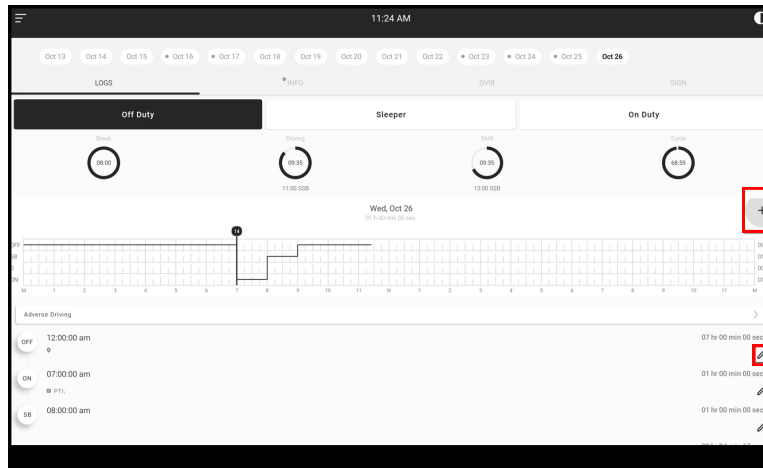
Fill out the location field and put remarks, such as "Pre-trip inspection" or "Coffee break" (if the location field is left empty, it will be automatically set) (PICTURE 11).



PICTURE 11

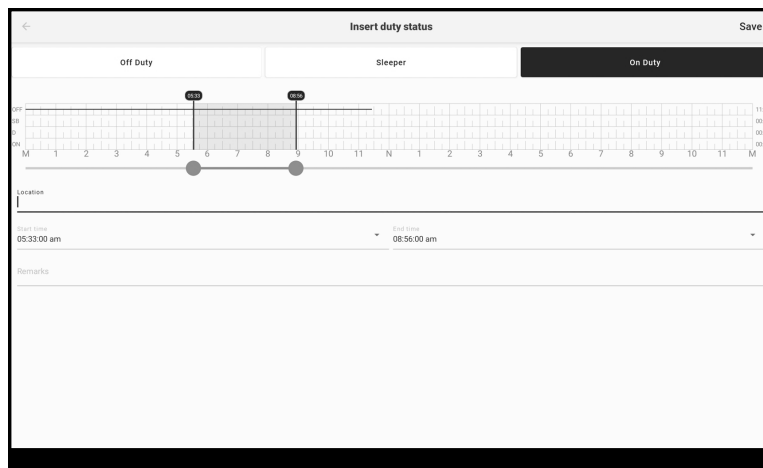
Using United ELD Off The Road (continued)

If you need to add corrections to your e-log, you can insert missing status by tapping  or edit existing status by tapping  (PICTURE 12).



PICTURE 12

Choose the status you want to change and set the time frame (PICTURE 13).

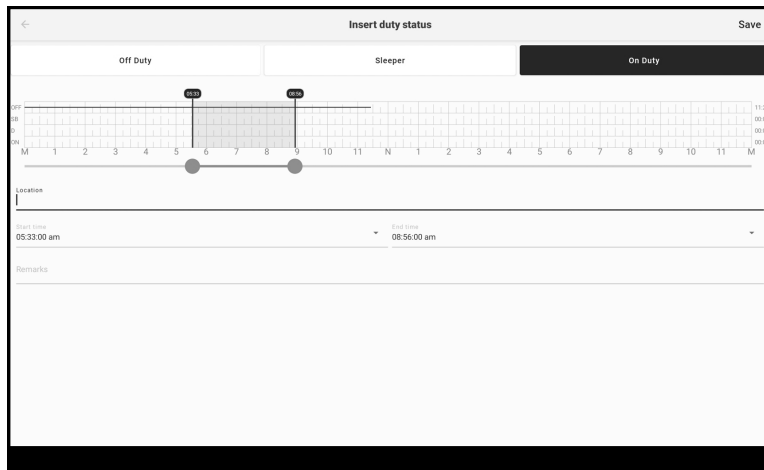


PICTURE 13

United ELD

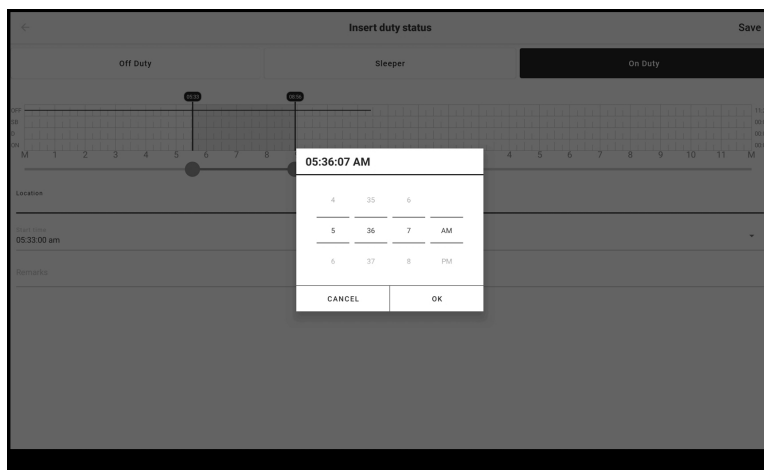
There are two ways you can set the time frame:

➔ **1** Drag the border dots (PICTURE 14).



PICTURE 14

➔ **2** Set the time using the pop-up window (PICTURE 15).

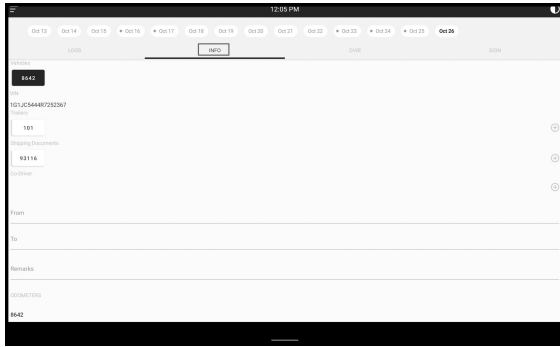


PICTURE 15

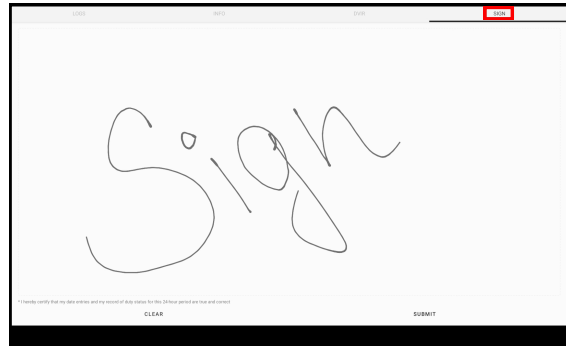
Other options available from the main screen:

A Check your profile (PICTURE 16-A).

B Sign your daily electronic log-book (PICTURE 16-B).



PICTURE 16-A

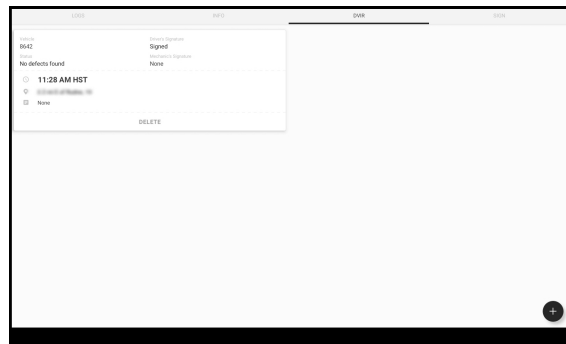


PICTURE 16-B

C Make a Driver Vehicle Inspection Report (DVIR). (PICTURE 17-A, 17-B)

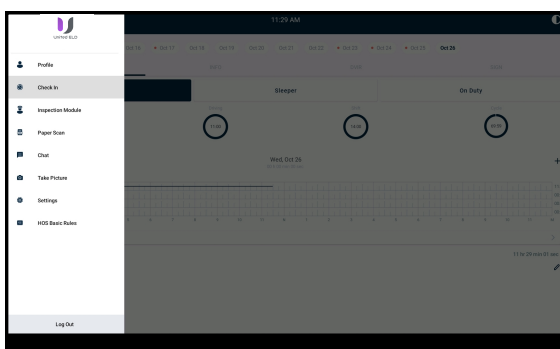


PICTURE 17-A

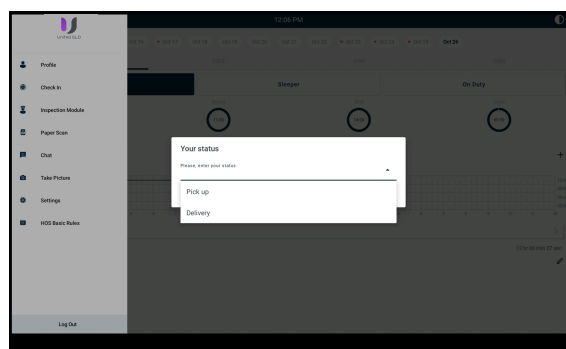


PICTURE 17-B

D Check in & check out (Track detention time for pick up and delivery). (PICTURE 18-A, 18-B)



PICTURE 18-A




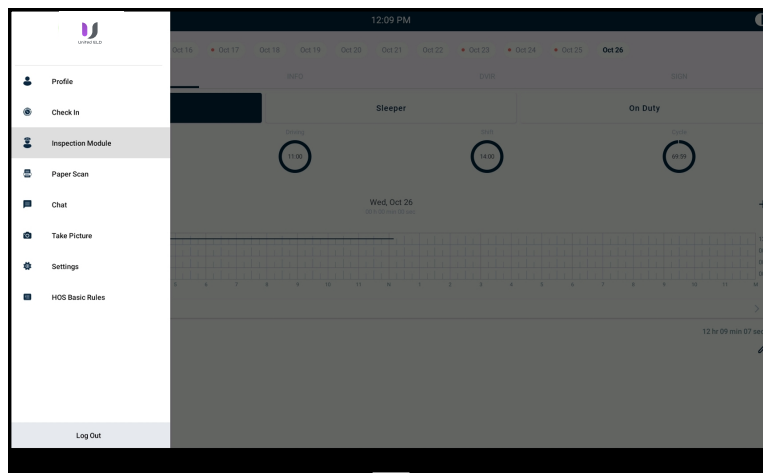
PICTURE 18-B

United ELD

Officer Inspection

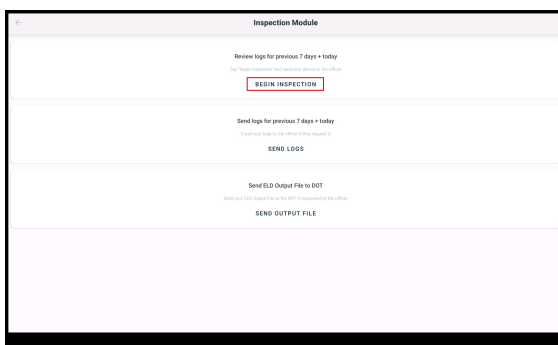
t's easy to provide an officer with your driving information.

- 1 Tap  icon on the top left corner, or swipe from left side of your device to the right side and select "Inspection Module" (PICTURE 19).

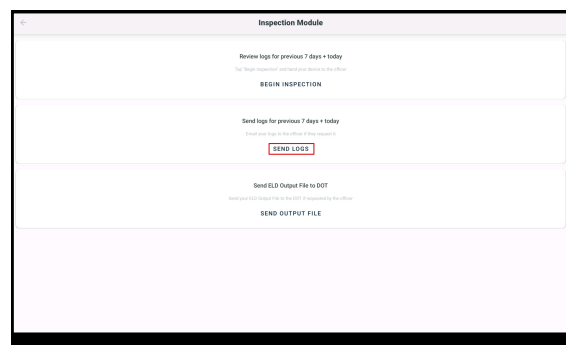


PICTURE 19

- 2 Tap "Begin Inspection" and hand your device to the officer (PICTURE 20) or tap "Send Logs" to send the report through email (PICTURE 21).



PICTURE 20



PICTURE 21

Officer Inspection (Continued)

The application will generate the report for the officer (PICTURE 22).

Log report
Oct 26, 2022 Oct 25, 2022

DRIVER'S DAILY LOG USA Property 70 hour / 8 day
Wednesday, October 26, 2022

Driver	Training Lab Jones	ID	123456	Co-Drivers (ID)	
DL Number	123456	ST	AL	Time Zone	HST
ELD ID	123456	Time Zone Offset	UTC-10		
ELD Provider	United, Inc	24 Period Starting Time	Midnight		
Carrier	United Trucking	Vehicles (VIN)	8642		
USDOT #	123456	Exempt Driver Status	No		
Main Office	123456	Trailers	00		
Home Terminal	123456	Distance	0 mi		
From Address	To Address				
Shipping Docs	Start/End Engine Hours		Start/End Odometer		
Malfunction Indicators	No		Data Diagnostic Indicators No		
Current Location	Unidentified Driver Records		No		
Notes					

Vehicle	Start	End	Vehicle Miles	Driver Miles	PC/YM Miles
no records					

Day	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	
OFF																											
ON																											

Recap	0:00 Oct 19	0:00 Oct 20	0:00 Oct 21	0:00 Oct 22	9:00 Oct 23	0:00 Oct 24	0:00 Oct 25	Available On Duty	Worked Today
								69:59	0:00

No	Status	Time (HST)	Duration	Location	Vehicle	Odometer	Eng. Hours	Notes
1	Off Duty	12:00:00 AM	11 hr 30 min	123456	8642			
2	Login	2:22:14 AM		123456	8642			
3	Logoff	2:38:49 AM		123456	8642			
4	Login	11:13:14 AM		123456	8642	211852	928.6	
5	Power Up	11:13:38 AM		123456	8642	211852	928.6	

I certify these entries are true and correct _____
Driver's Signature

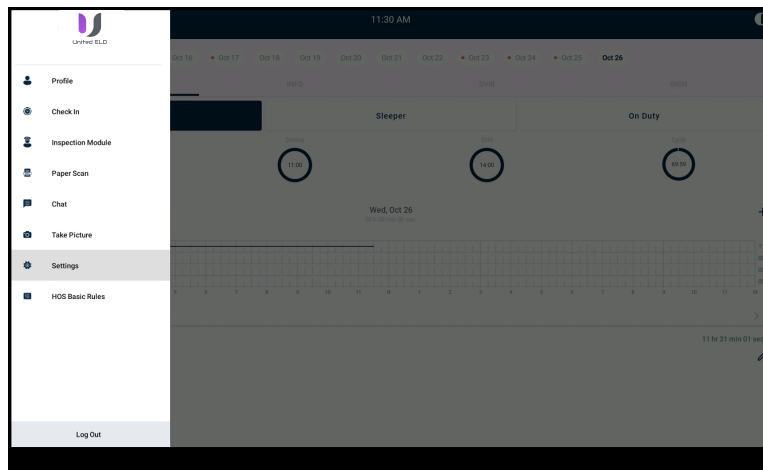
Tap on the top left corner to exit DOT inspection.

** Federal Motor Carrier Safety regulation 49 CFR §39515 does not require a driver to provide a hard copy printout of their logs for on authorized safety official. However, you can email your logs from the United ELD App should you choose to provide the authorized safety official with a hard copy.*

United ELD

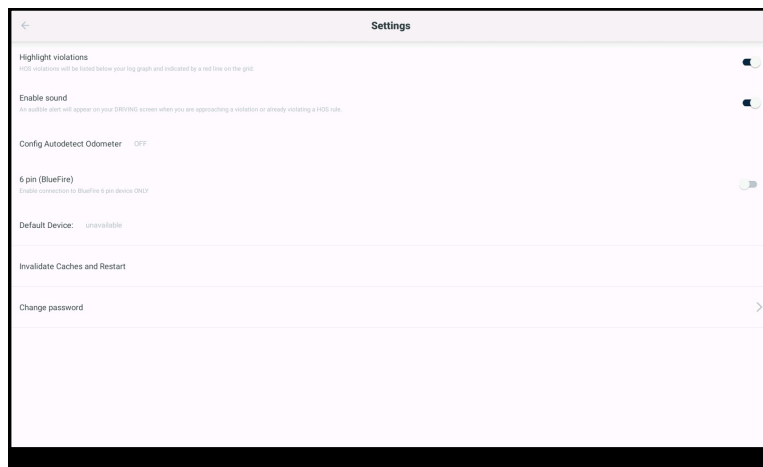
Settings

Choose "Settings" from the side menu to change sound settings or violations visibility (PICTURE 23).



PICTURE 23

Move toggle to the right to turn on an option, or to the left to turn it off (PICTURE 24).



PICTURE 24

United ELD Malfunctions

§ 395.22 Motor Carrier Responsibilities



A motor carrier must ensure that its drivers possess onboard a commercial motor vehicle an ELD information packet containing the following items:

An instruction sheet for the driver describing ELD malfunction reporting requirements and record-keeping procedures during ELD malfunctions.

The following instructions are in accordance with the guidelines set forth in § 395.34

How does the driver know if United ELD is malfunctioning?

The United ELD device has LED lights to simply indicate its status to the driver.

	BLUE LINK (WIRELESS LINK)	
	MALFUNCTION	WHAT TO DO
	NO LIGHT	Turn the engine off and check the cable connection
	BLINKING BLUE	Turn the engine off and restart the tablet; call customer support
	IOsIX	
	MALFUNCTION	WHAT TO DO
	NO LIGHT	Turn the engine off and reconnect the plug
	BLINKING BLUE	Turn the engine off and reconnect the plug
	BLINKING GREEN	Turn the engine on and restart the tablet



United ELD

United ELD will monitor and report malfunction data based on section 4.6 ELD's Self-Monitoring of Required Functions table 4:

- P** "Power compliance" malfunction
- E** "Engine synchronization compliance" malfunction
- T** "Timing compliance" malfunction
- L** "Positioning compliance" malfunction
- R** "Data recording compliance" malfunction
- S** "Data transfer compliance" malfunction
- O** "Other" ELD detected malfunction

United ELD Malfunctions

(Continued)

What does the driver need to do if the United ELD is malfunctioning?

- 1** Contact United ELD support immediately after discovering a malfunction at **888-228-4460** or email **support@help24.us** to troubleshoot the issue.
- 2** Provide written notice to your fleet management within 24 hours of malfunction discovery.
- 3** Keep a paper log for that day and until ELD is repaired or replaced.

What does the fleet need to do if the United ELD is malfunctioning?

- 1** A motor carrier must take action to correct the malfunction of the ELD within 8 days of discovery of the malfunction on a driver's notification to the motor carrier whichever occurs first.
- 2** Upon notification by fleet manager, United ELD will send a new device.
- 3** If a motor carrier needs a time extension, they must notify the FCSA Division Administrator for the State of the motor carrier's principal place of business within 5 days after a driver notifies the motor carrier according to the guidelines set forth in §395.34(2).



United ELD

***If the device display any colors other than Blue and Green,
please contact our support team at [888-228-4460 ext. 2](tel:888-228-4460)***