

kinēxa

User Manual

Kinexa Driver's Application

Table of Contents

Downloading the Driver App	02
Logging into the Driver App	02
Connecting your Mobile Device	05
Starting of the Day	08
Completing Pre-Trip Inspection (DVIR)	08
Ensure Device Connection	11
Recording Drive Time to Your ELD Record	11
Using Different Statuses	12
Log Transfer	14
Roadside Inspection	15
Reset/Forgot Password	17
Missing Location	18
ELD Malfunction	19
Power Data Diagnostic Events	19
Power Compliance Malfunctions	19
Engine Synchronization Data Diagnostic Events	19
Engine Synchronization Compliance Malfunctions	19
Timing Compliance Malfunctions	19
Positioning Compliance Malfunctions	19
Data Recording Compliance Malfunctions	20
Data Transfer Data Diagnostic Events	20
Data Transfer Compliance	20
Unidentified Driving Records Data Diagnostic Event	20
Important Notice	20
Important Links	21

Downloading the Driver App

You can download our official app from the App Store or Play Store. Before beginning the task, please ensure that the app has been downloaded and is operational.

Logging into the Driver App

When you open the app, you must grant the necessary permissions to enable seamless synchronization.



Allow **Kinexa Driver** to send you notifications?

Allow this time

Don't Allow

You will also need to accept location permission in order to share your location with the app seamlessly.



Allow **Kinexa Driver** to access this device's location



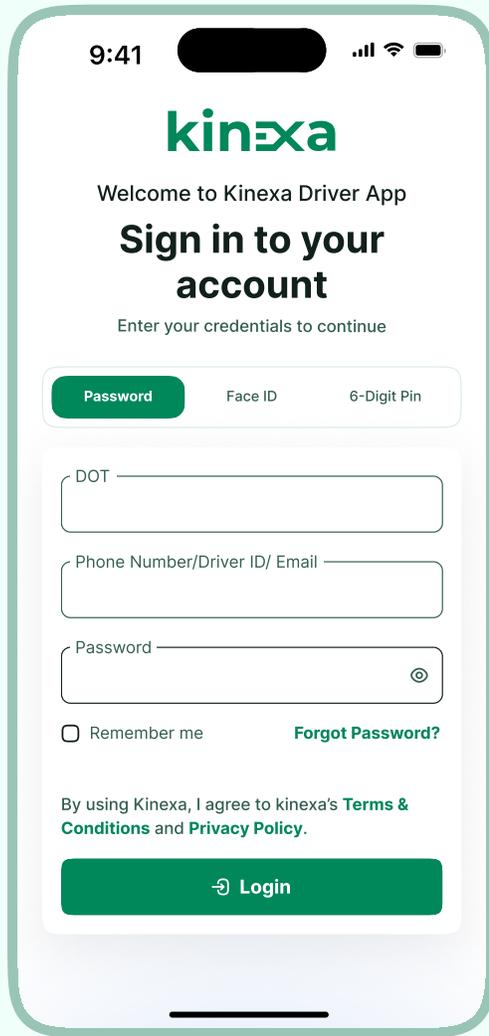
While using the app

Always Allow

Don't Allow

Once all permissions are granted, please enter.

- Enter the DOT number.
- Driver ID or Email - Based on the onboarding email sent by Fleet Admin
- Finally, enter the password (sent in the onboarding email).



9:41

kinexa

Welcome to Kinexa Driver App

Sign in to your account

Enter your credentials to continue

Password Face ID 6-Digit Pin

DOT

Phone Number/Driver ID/ Email

Password

Remember me [Forgot Password?](#)

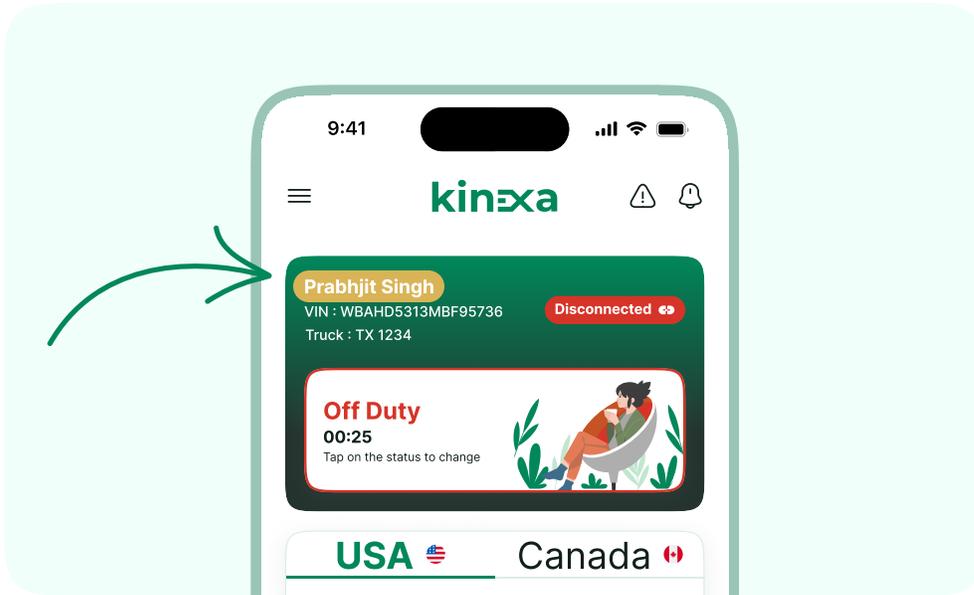
By using Kinexa, I agree to kinexa's [Terms & Conditions](#) and [Privacy Policy](#).

Login

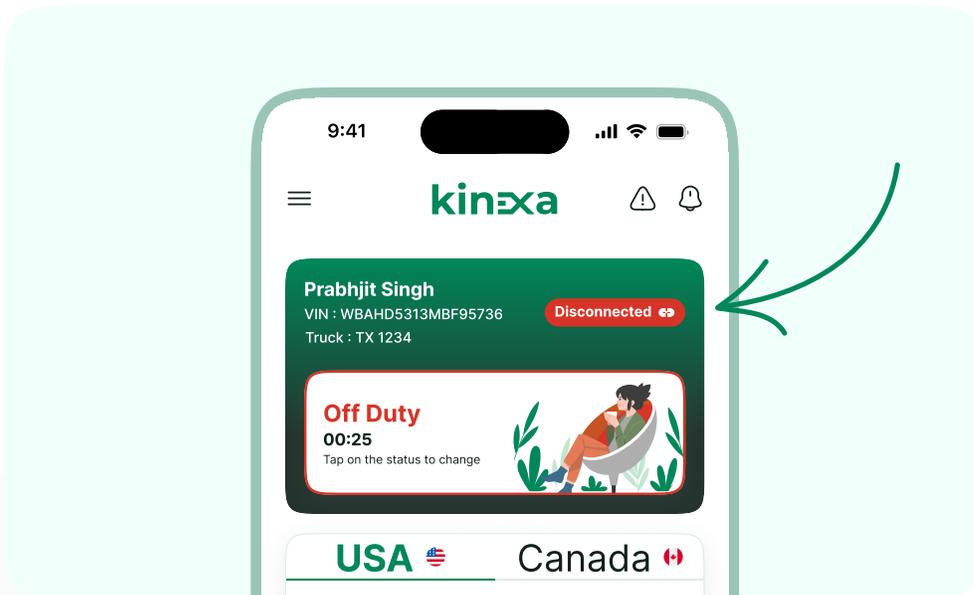
Note – click on the “remember me” check box to speed up the login process every time you login.

Logging into the Driver App

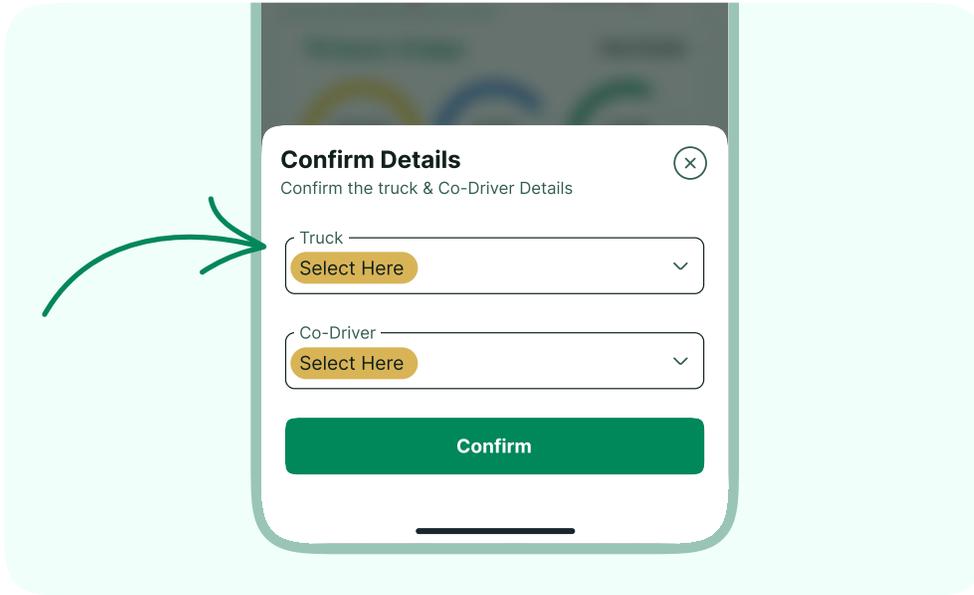
Once you're on the application's homepage, check for your name in the upper left corner.



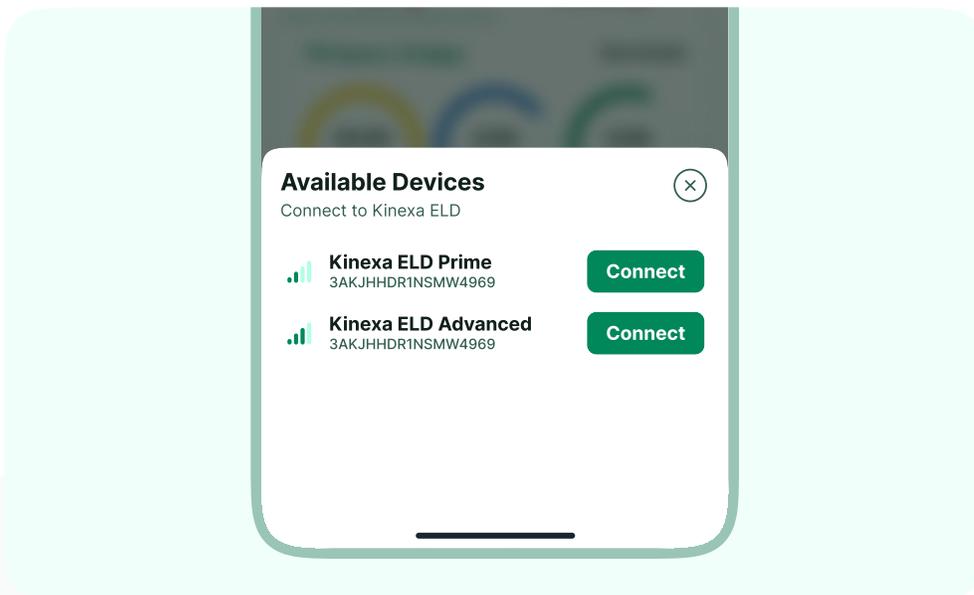
Click on the "Disconnected" or "Link Chain" sign in the upper right corner.



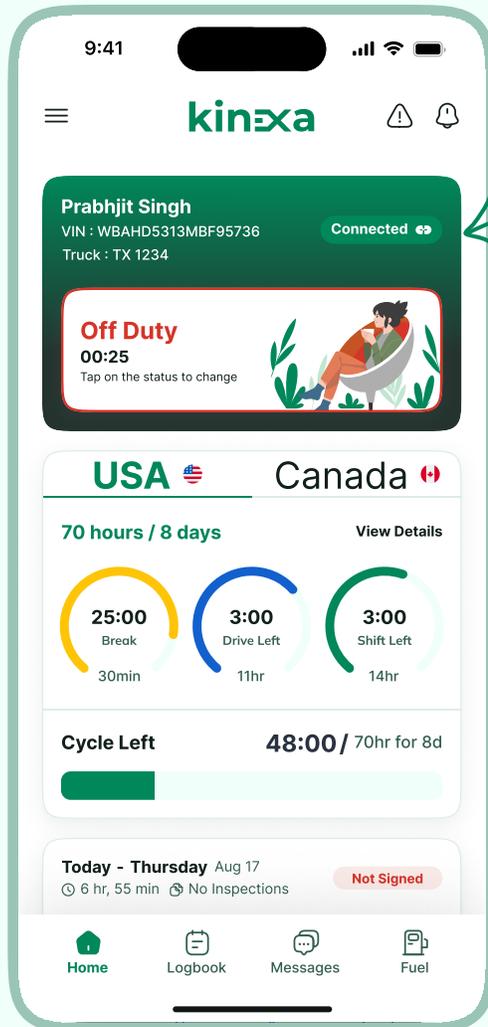
Please validate the "**Truck**" information and the "**Co-Driver's**" name before clicking "**Confirm**".



Choose the **Device Serial Number** that corresponds to your truck.



Check that it says **"Connected"** in the top left corner, then double-check your **VIN and vehicle number**.

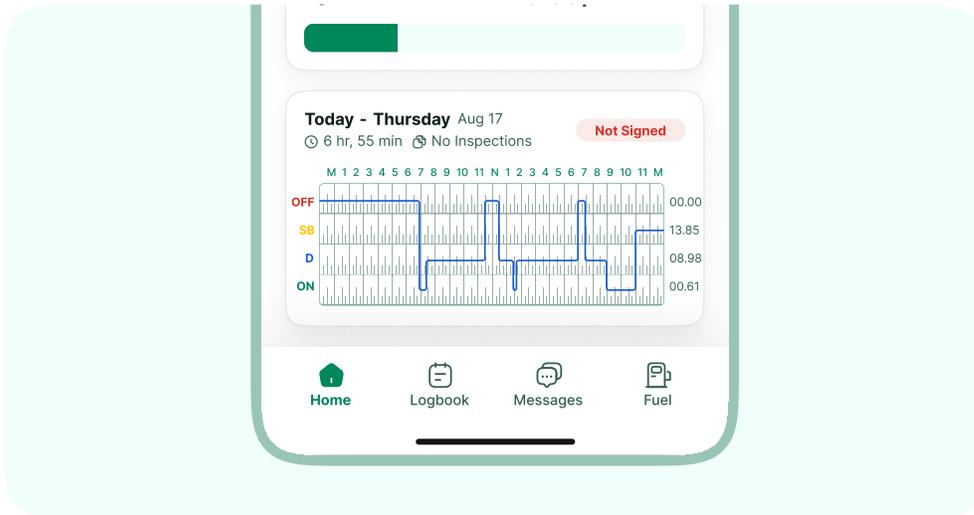


Starting of the Day

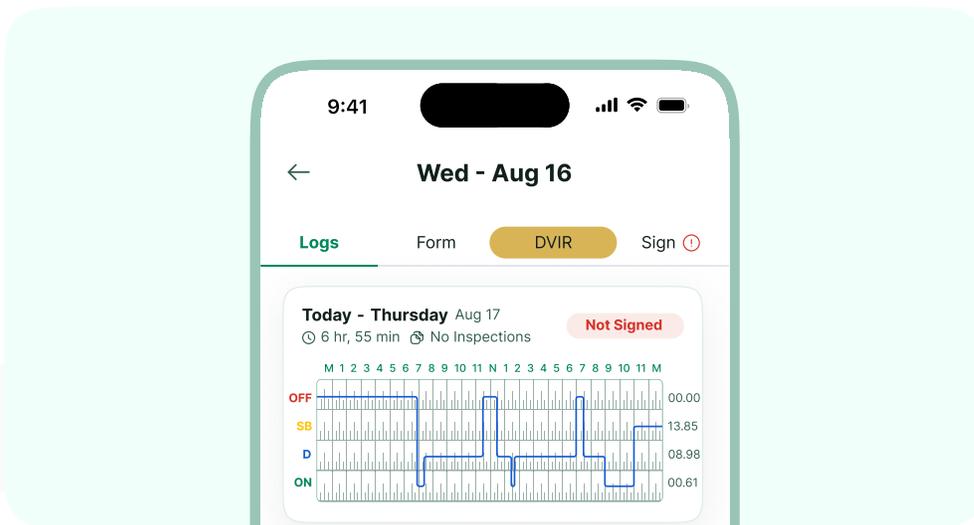
Completing Pre-trip inspection (DVIR)

DVIR

Click on today's logbook.

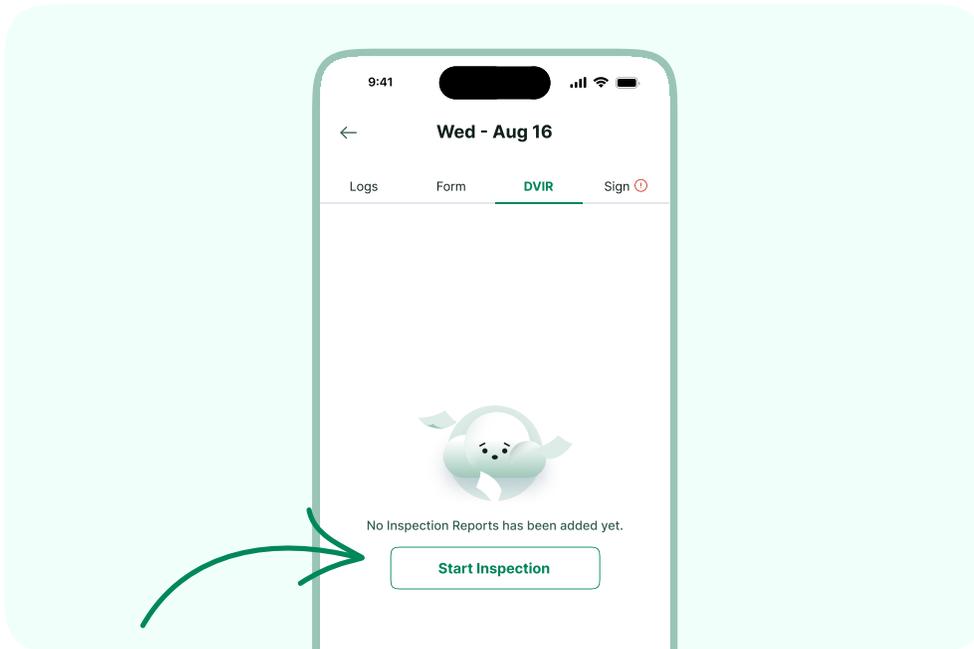


Choose DVIR from the daily log page.

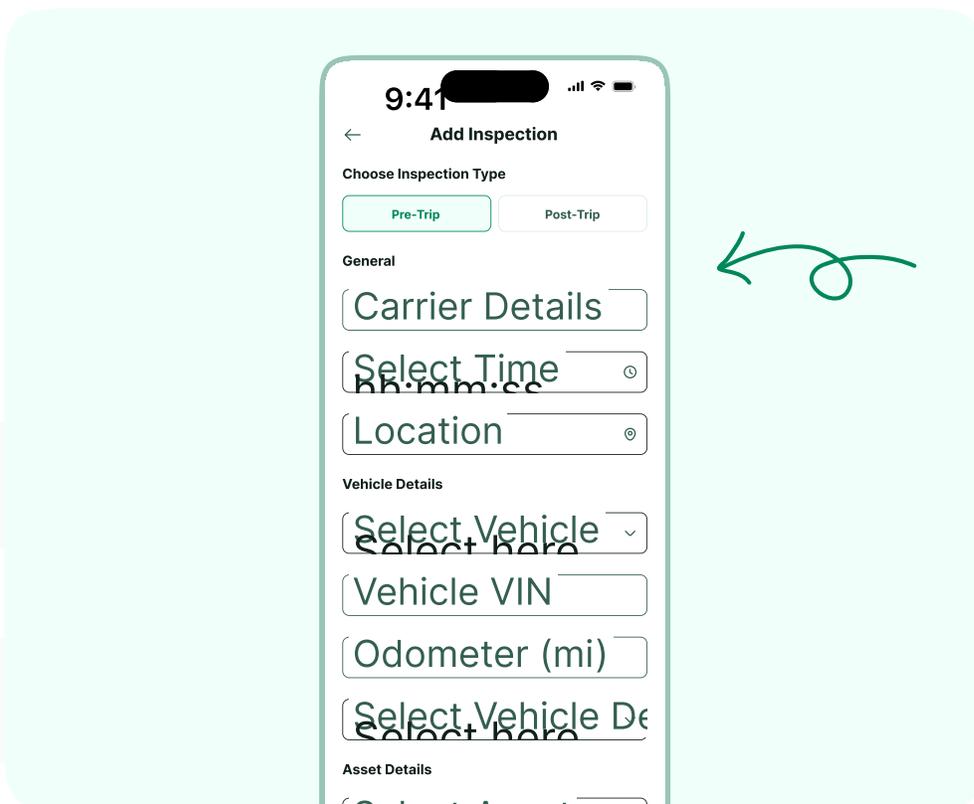


Note – Starting **Pre-Trip** will automatically switch the driver to **ON DUTY**.

Click on “Start Inspection” Button



Choose the “Inspection Type” and fill the general details ,then add the “Vehicle & Asset Details” and Select the defects accordingly.



Input the **Vehicle Health status**.

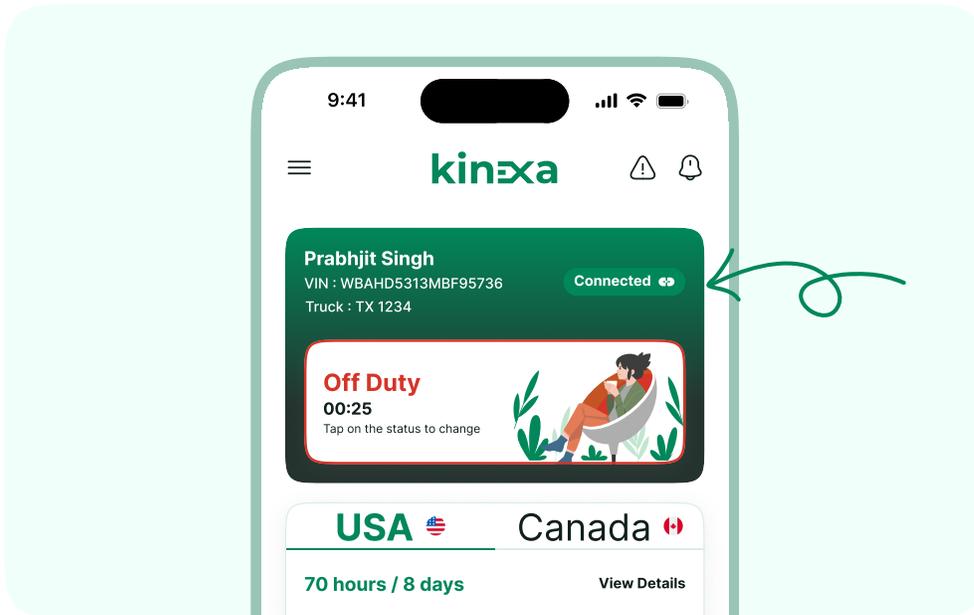
The screenshot shows a mobile application interface for adding a vehicle defect. At the top, the status bar shows the time 9:41, signal strength, Wi-Fi, and battery icons. Below the status bar is a back arrow and the title "Add Vehicle Defect". A checkbox labeled "Mark all parts as No-Defect" is present. The main content area is titled "Exterior - Front" and contains several sections: "Battery" with an unchecked checkbox, "Belts Hoses" with a checked checkbox, and "Defroster Heater" with a checked checkbox. Below these are two buttons: "No Defect" and "Defect", with "Defect" being highlighted in green. Underneath is a "Defect Type" section with "Minor" and "Major" buttons, where "Major" is highlighted in green. A "Notes" field contains the text "dignissimos molestiae beatae". Below the notes is a dashed box with a camera icon and the text "Upload a Photo". At the bottom, there is a thumbnail image of a heater with the text "Heater Damaged" and "404 KB • 22 Oct 2021" and a red close button.

Certify the DVIR with the signature

The screenshot shows a mobile application interface for certifying and submitting a DVIR. It features a large dashed rectangular box for a signature. Below the box is a green button with a white pen icon and the text "Certify and Submit".

Ensure Device Connection

Please check on “Home” page.



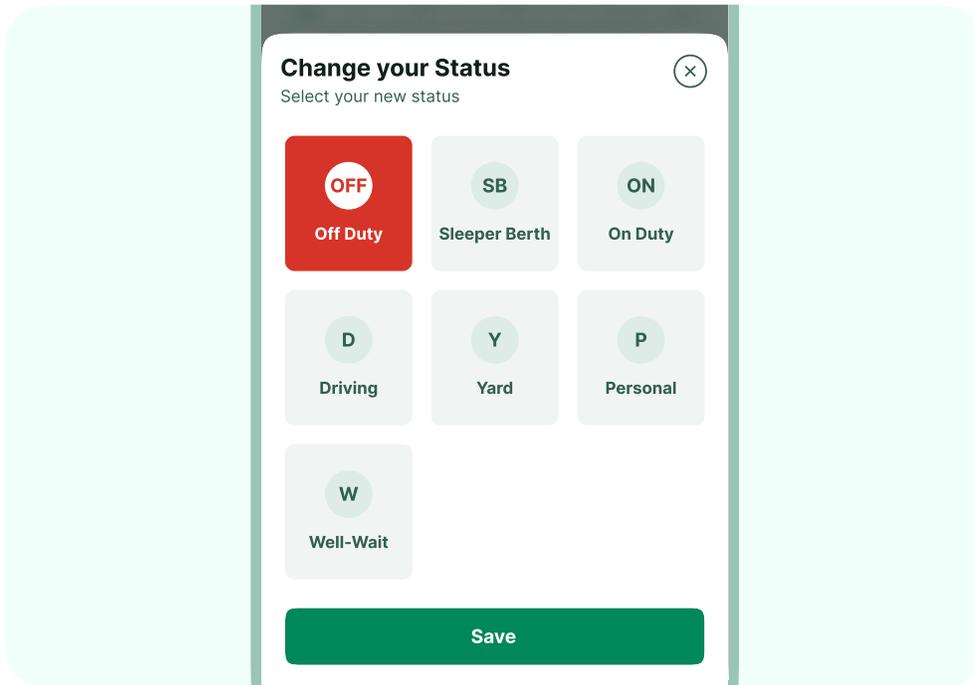
It should say “**Connected**”, VIN and Truck No should match your truck's details. You are all set to start driving

Recording drive time to your ELD Record

When your vehicle is moving 5 mph or more the application will automatically update your current duty status to **DRIVING**

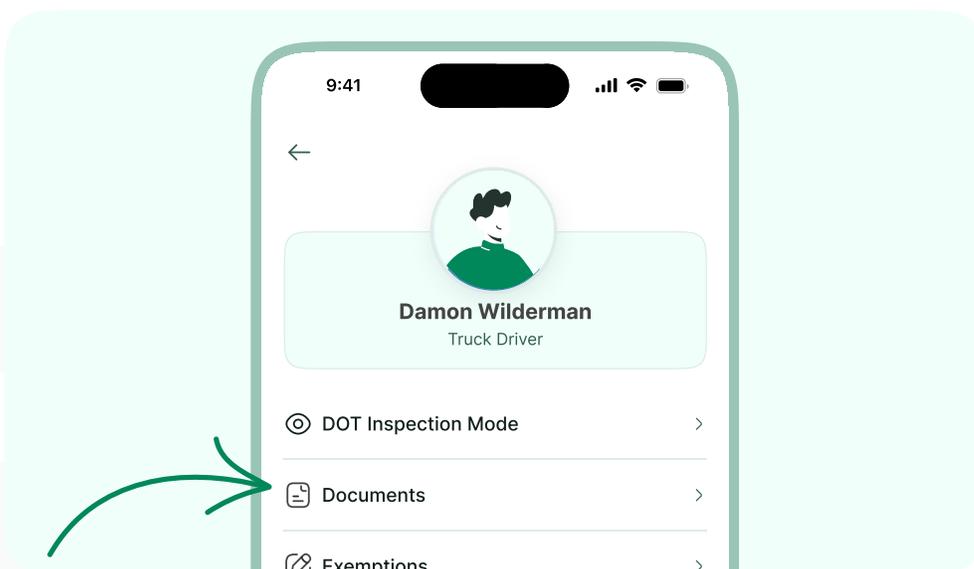
Using Different Statuses

When the vehicle is stationary by clicking on the dropdown all the other statuses will highlight.



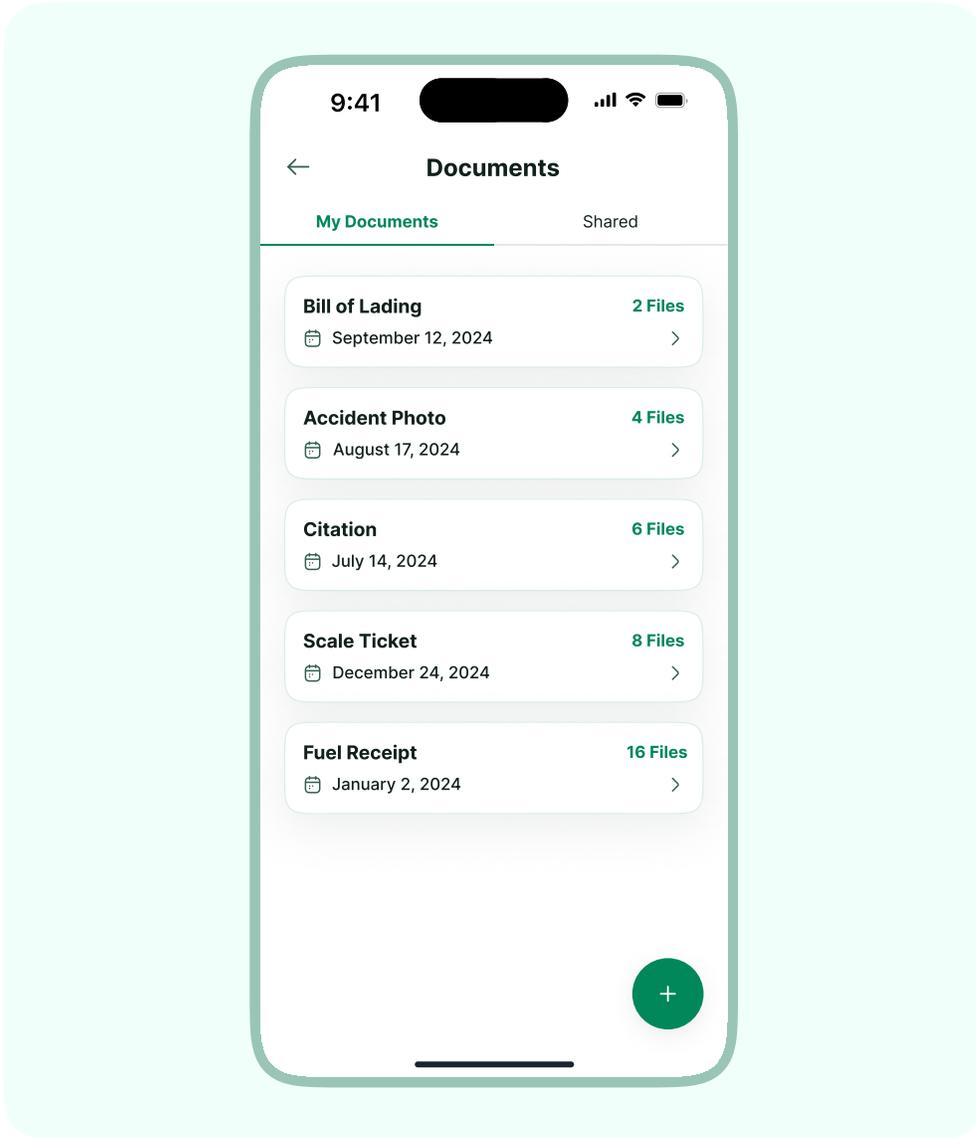
Updating Documentation

Always ensure to add the necessary documents before starting the drive to avoid any unnecessary hassle while driving.



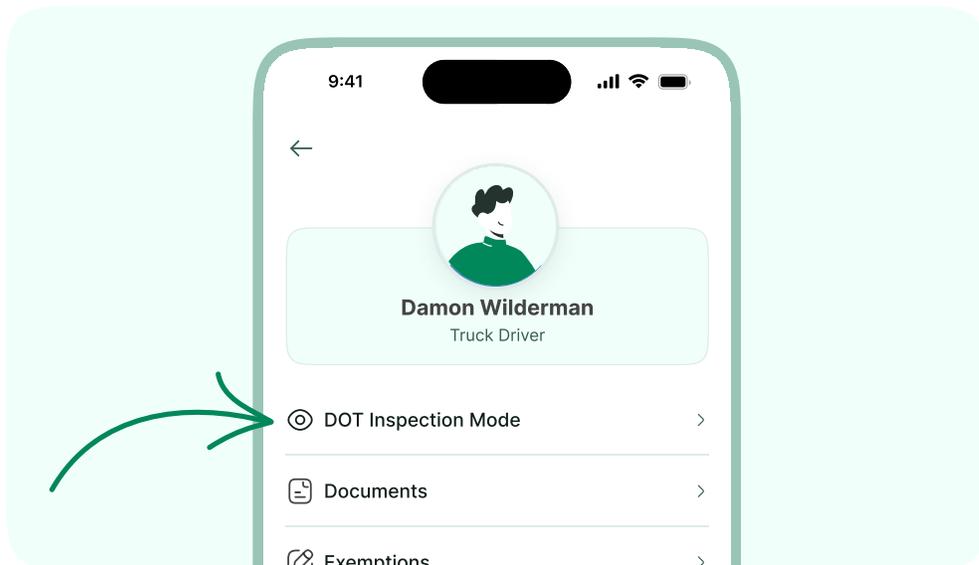
Navigate to the menu and choose "**Documents**"

Choose the desired document to be added



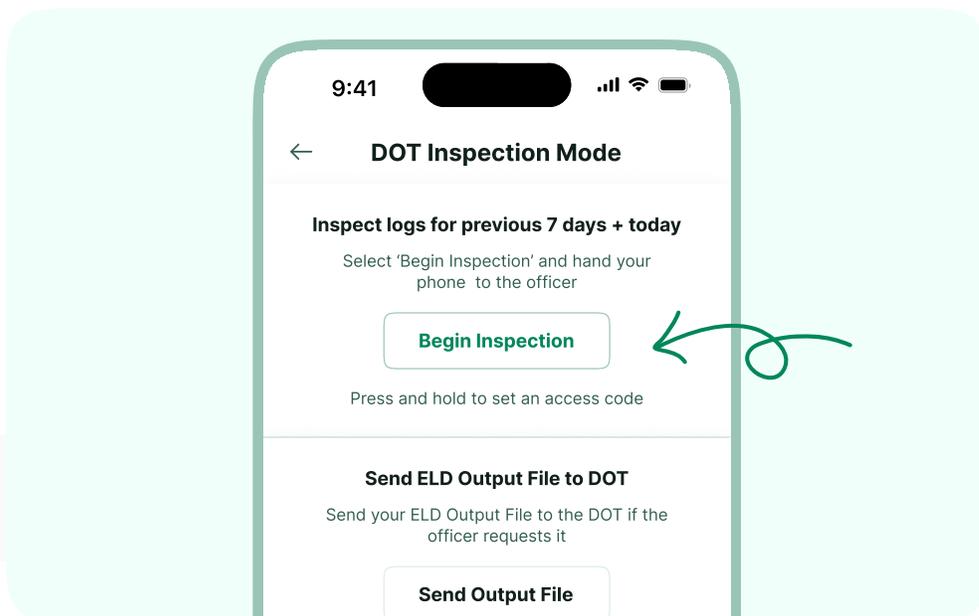
Log Transfer

Navigate to the menu and choose "DOT inspection mode".



Note : Activating inspection mode will suspend the logbook, requiring the device to be surrendered to the DOT officer.

Select "Begin inspection for the past 7 days and today".



Review the logs and choose "Send".

Driver: (4) (246)

Unidentified Events									
No.	Status	Start (PDT)	Duration	Location	Engine (Report)	Odo (Miles)	CMV	Notes	
Recap									
8:28	8:29	8:30	8:31	8:31	8:32	8:33			
5:05	6:59	9:61	3:03	8:03	4:32	6:19			
Total Hours Since Restart		44.11							
Hours Available Today		25.89							
Hours Worked Today		0.00							

I hereby certify that my data entries and my record of duty status for this day are true and correct

Driver Signature

< 1/21 >

Print Send

Input the DOT officer's code/email and select "Send".

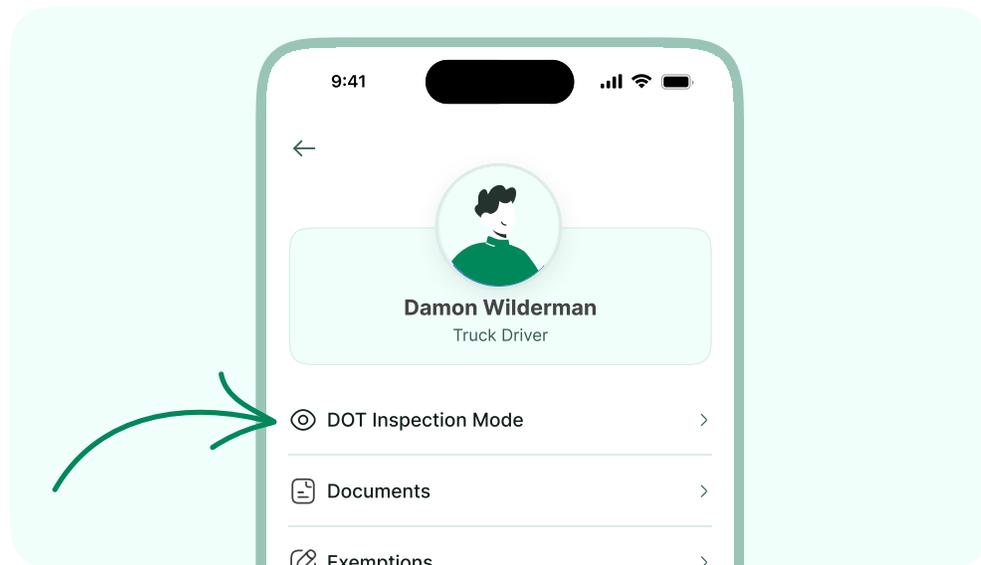
Send Logs

Email Address

Send

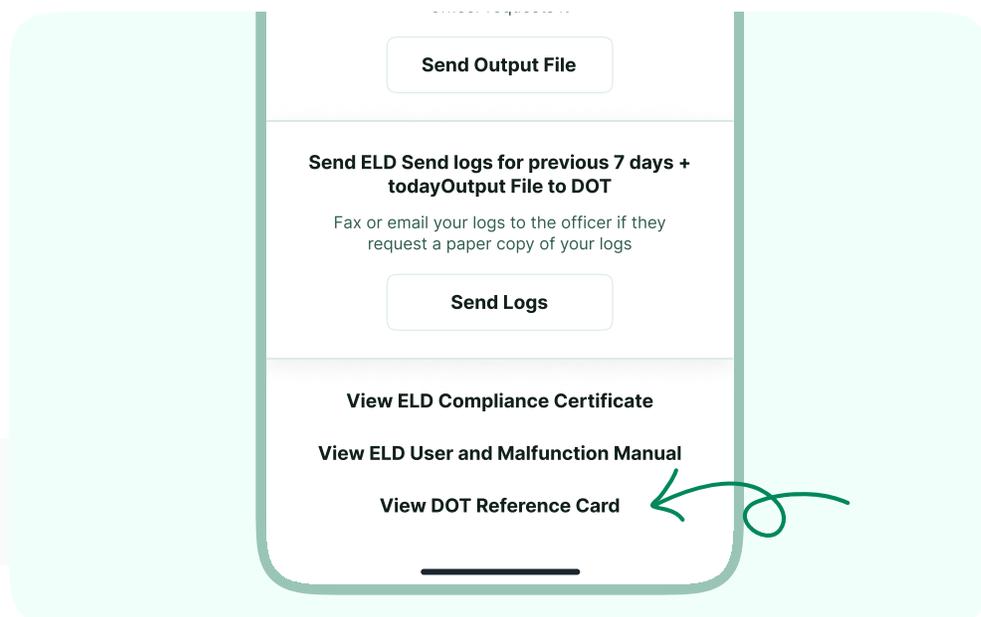
Roadside Inspection

Navigate to the menu and choose "DOT inspection mode".



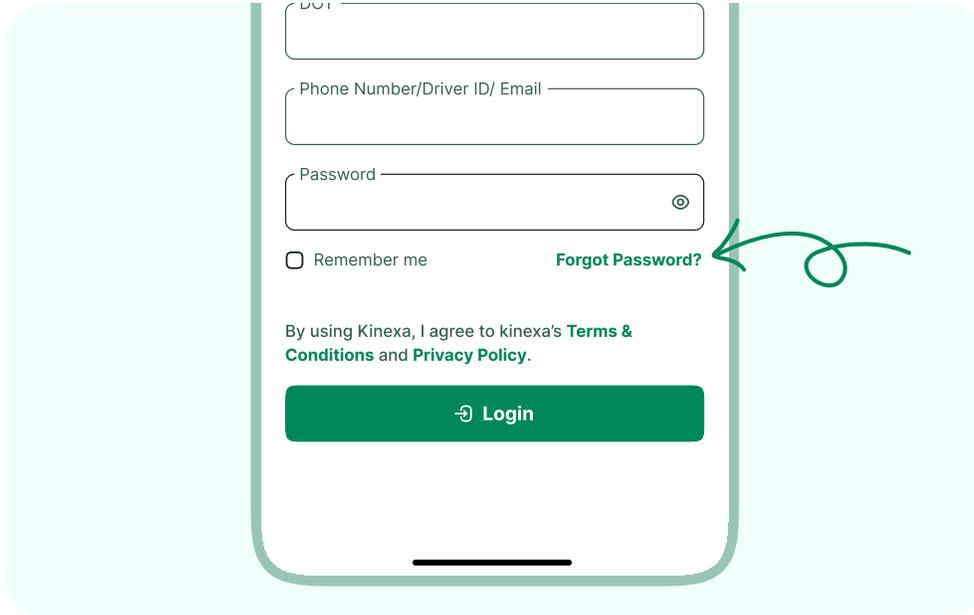
Note : Activating inspection mode will suspend the logbook, requiring the device to be surrendered to the DOT officer.

Scroll to the bottom to view the "DOT reference card" to show to the officer



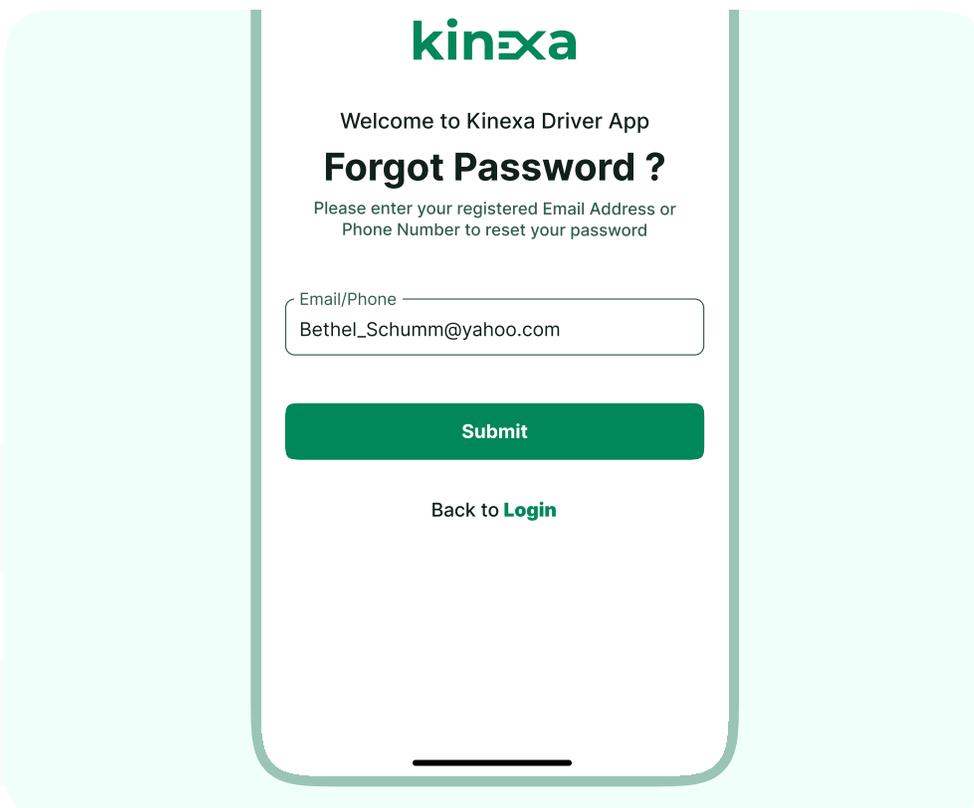
Reset/Forgot Password

Kindly access the Advaya driver's application to locate the "Forgot Password" option positioned at the bottom right.



The screenshot shows the login interface of the Kinexa driver's application. It features three input fields: a top field (partially obscured), a middle field for "Phone Number/Driver ID/ Email", and a bottom field for "Password" with a toggle icon. Below the password field is a checkbox for "Remember me" and a link for "Forgot Password?". A green arrow points to the "Forgot Password?" link. At the bottom, there is a green "Login" button and a line of text: "By using Kinexa, I agree to kinexa's Terms & Conditions and Privacy Policy."

Upon clicking, you will be directed to a corresponding screen



The screenshot shows the "Forgot Password?" screen in the Kinexa driver's application. At the top is the Kinexa logo. Below it, the text reads "Welcome to Kinexa Driver App" followed by "Forgot Password ?" in a large, bold font. Underneath, it says "Please enter your registered Email Address or Phone Number to reset your password". There is an input field for "Email/Phone" containing the text "Bethel_Schumm@yahoo.com". Below the input field is a green "Submit" button. At the bottom, there is a link that says "Back to Login".

Missing Location

Any modifications to the duty status require an update to the location. If the Kinexa Drivers Application has problems identifying locations, manually enter the location to avoid potential roadside inspection violations.

When changing your duty status without an automatically or manually identified location, the Kinexa Drivers Application will give a notification that indicates the absence of a location.

Subsequently, the application will not allow you to proceed until either the location is automatically detected or manually entered by the driver.

← **Edit Log Event**

M 1 2 3 4 5 6 7 8 9 10 11 N 1 2 3 4 5 6 7 8 9 10 11 M

OFF 00.00
SB 13.85
D 08.98
ON 00.61

Start Time 00:00 ⌚ End Time 07:00 ⌚

Driving
00:25
Tap on the status to change

Location Gulfport 📍

Notes
Est reprehenderit excepturi dolor soluta error suscipit. Vero sed sed quibusdam impedit possimus. Inventore ullam qui harum eum omnis et. Eum quasi velit dolores necessitatibus velit.

Ignore incorrectly recorded drive time Off Duty (PC) ▾

Upon saving the location, the Kinexa Drivers Application will utilize it to ascertain your location in associated logs.

ELD Malfunction

Power data diagnostic events - occur when an ELD is not powered and fully functional within one minute of the vehicle's engine receiving power and does not remain powered for as long as the vehicle's engine stays powered.

- Please ensure that a driver connects to a vehicle with the Driver App within one minute of the vehicle powering on

Power compliance malfunctions - occur when an ELD is not powered for an aggregated in-motion driving time of 30 minutes or more over a 24-hour period across all driver profiles.

- Please ensure that you are connected to the vehicle on the Driver App whenever the vehicle is in motion.

Engine synchronization data diagnostic events - occur when an ELD loses ECM connectivity to any of the required data sources (engine power status, vehicle motion status, miles driven, and engine hours) and can no longer acquire updated values for the required ELD parameters within five seconds of the need.

- Please ensure that your Driver App remains connected to the vehicle while the vehicle is powered on.

Engine synchronization compliance malfunctions - occur when ECM connectivity to any of the required data sources (engine power status, vehicle motion status, miles driven, and engine hours) is lost for more than 30 minutes during a 24-hour period aggregated across all driver profiles.

- Please ensure that your Driver App remains connected to the vehicle while the vehicle is powered on.

Timing compliance malfunction - occurs when the ELD can no longer meet the underlying compliance requirement to record Coordinated Universal Time (UTC), where ELD time must be synchronized with UTC, not to exceed an absolute deviation of 10 minutes at any time.

- The Kinexa Application will automatically resync its local clock to the GPS time once it becomes valid. Please ensure the device is positioned with a clear, unobstructed view of the sky

Positioning compliance malfunction - When an ELD fails to acquire a valid position measurement within 5 miles of the commercial motor vehicle moving and 60 minutes has passed, a “position compliance malfunction” will be recorded in the data diagnostic.

- Ensure there’s an active internet connection before using Bluetooth to connect the Kinexa App.

Data recording compliance malfunction - occurs when an ELD can no longer record or retain required events or retrieve recorded logs that are not kept remotely by the motor carrier

- Ensure there’s an active internet connection before using Bluetooth to connect the Kinexa App

Data transfer data diagnostic events - occurs when the operation of the data transfer mechanism(s) is not confirmed.

- Contact Kinexa Support for further assistance.

Data transfer compliance - malfunction occurs when the ELD stays in the unconfirmed data transfer mode following the next three consecutive monitoring checks

- Contact Kinexa Support for further assistance.

Unidentified driving records data diagnostic event - occurs when more than 30 minutes of driving time for an unidentified driver is recorded within a 24-hour period

- Drivers can claim unidentified trips from the Kinexa Driver App if those unidentified trips belong to them. Fleet managers can also assign unidentified trips to drivers who can claim them on their log. Unidentified Driving Records Data Diagnostic Events will clear when the cumulative time for unidentified driving is less than 15 minutes for the current day plus the last 7 or 14 previous days (US or Canada).

Important Notice

- The driver must inform their carrier of the malfunction within 24 hours.
- The motor carrier has 8 days to repair, service, or replace the ELD. If the malfunction precludes the device from accurately recording hours of service (HOS) data and presenting that HOS data to a safety official, the driver must use paper logs or another system for recording their HOS during this time.
- Under 49 CFR 395.34, a motor carrier seeking to extend the time permitted for repair, replacement, or service of one or more ELDs may request an extension within 5 days after the driver notifies the motor carrier of the malfunction. ELD malfunction extension requests must be signed by the motor carrier and submitted to the FMCSA Division Administrator for the State of the motor carrier's principal place of business. For more information, see <https://eld.fmcsa.dot.gov/support>.

Important Links

As a dedicated professional company committed to enhancing your trucking experience, we provide comprehensive multilingual manuals and support helplines.

Support Contact - **(909)-601-6111**

Sales Contact - **(909)-601-6111**