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Introduction

WARNING
See the Important Safety and Product Information guide in the product box for product warnings and other important information.

Device Overview

1. Rubber cap  Lift to reveal the pairing button and USB port.
2. Pairing button  Hold to activate pairing mode.
3. USB port  Transfers files to a USB storage device.
4. Light ring  Illuminates light blue when the device receives power. Flashes dark blue when the device is in pairing mode. Illuminates dark blue when connected using Bluetooth® wireless technology. Illuminates green when a USB transfer is ready. Illuminates red and flashes when an error is detected.
5. Lock ring  Secures the device to the vehicle diagnostic port or adapter cable.

Installation

WARNING
When installing the device in a vehicle, install the device securely so it does not interfere with the vehicle operating controls, such as the foot pedals, or the driver’s feet. Interference with the vehicle operating controls or feet can result in a collision, which could result in injury or death.

The Garmin eLog device connects to the diagnostic port on your vehicle. The location of the diagnostic port varies in different vehicles. See your vehicle owner's manual for more information.

Installing the Device in a J1939 Port

1. Turn off your vehicle.
2. Connect the device to the 9-pin diagnostic port ① on your vehicle.

   NOTE: The arrow on the lock ring ② must align with the channel on the adapter cable.

3. Turn the lock ring clockwise until it locks into the diagnostic port.

Installing the Device in a J1708 Port

1. Turn off your vehicle.
2. Connect the device to the 9-pin side of the adapter cable ① included with your device.

   NOTE: The arrow on the lock ring ② must align with the channel on the adapter cable.

3. Turn the device lock ring clockwise until it locks into the adapter cable.
4. Connect the 6-pin side of the adapter cable to the J1708 port ① on your vehicle.

   NOTE: The arrow on the adapter lock ring ④ must align with the channel on the J1708 port.

5. Turn the lock ring clockwise until it locks into the vehicle port.

Setting Up Your Device

You must set up and pair your Garmin eLog adapter with the Garmin eLog app in order to use the device.

1. From the app store on your mobile device, install and open the Garmin eLog app.
2. On your mobile device, follow the on-screen instructions to set up and configure the Garmin eLog system.

   NOTE: Until you complete the setup process, the device has limited functionality and you may not be in compliance with FMCSA regulations.

Daily Operation Guidelines

The following points are guidelines to follow when using the Garmin eLog system. Your motor carrier may have different operation requirements. Follow your motor carrier's recommendations for daily operation.

- Verify the mobile device hosting the Garmin eLog app is securely mounted in the vehicle and that the screen is visible from a normal seated position.
- Verify Bluetooth wireless technology and location services are enabled on your mobile device at all times while using the Garmin eLog adapter.
- Verify the Garmin eLog app is running on your compatible mobile device and the Garmin eLog adapter is secured to the vehicle diagnostic port before starting the vehicle (Installation, page 1).
- Log in to the Garmin eLog app at the start of each day.
- Review and claim any logs recorded for an unidentified driver, if applicable.
At the end of each work day, log out of the Garmin eLog app after turning off the engine.

Certify your records and submit them to your motor carrier at the end of each day (Certifying Daily Logs, page 3).

Starting a Drive

Before you can start a drive, you must install the Garmin eLog adapter in your vehicle diagnostic port and complete setup using your compatible mobile device.

1. Log in to the Garmin eLog app on your mobile device.
2. Start your vehicle.

The Garmin eLog adapter syncs with your mobile device and records ELD Records of Duty Service (RODS) automatically.

Garmin eLog App Overview

Starting a Drive

Driving in a Team

If you are driving in a team, you can switch between active drivers at any time. Each driver must log in to the Garmin eLog app before they can be set as the active driver.

Changing Duty Status

Updating a Duty Status Entry

You can update individual duty status entries to make corrections or updates to your duty status history as allowed by FMCSA regulations. This can be useful if you forget to change your duty status.

1. From the Garmin eLog app, select Duty Status.
2. Select an option:
   - If you are on duty, select On Duty.
   - If you are off duty, select Off Duty.
   - If you are moving to the sleeper berth, select Sleeper Berth.
   - If you are using the vehicle for personal conveyance, select Personal Conveyance.
   - If you are moving the vehicle within the yard, select Yard Moves.

Viewing Hours of Service

Data Retention Notice

Uninstalling the Garmin eLog app will cause all retained ELD data to be deleted from the mobile device. It is the responsibility of the driver and/or motor carrier to ensure ELD records are retained as required by applicable regulations.
You can submit a daily log to your motor carrier.

1. Enter your password.
2. Select Yes.

**Roadside Inspection**

**Viewing Inspection Information**

An authorized safety official may ask to view all information recorded on the Garmin eLog adapter for the current 24-hour period and any of the previous seven consecutive days. You can view this information on the Garmin eLog app at any time.

From the Garmin eLog app, select Inspection.

**Transferring Data Using a USB Device**

You can transfer data to a USB mass storage device to provide it to an authorized safety official. The Garmin eLog adapter supports USB mass storage devices formatted using the FAT32 file system.

1. From the Garmin eLog app, select Inspection.
2. Select an option:
   - For a device with Android®, select Yes.
   - For an Apple® device, select Send Report > Yes.
3. If necessary, enter an annotation.
4. Connect a USB mass storage device to the USB port on your Garmin eLog adapter.
   - The adapter glows green when it is ready to send the inspection report.
5. Enter your password.
6. Select Send to USB Device.
   - The Garmin eLog app notifies you when the transfer is complete.
7. Remove the USB mass storage device from the adapter.

**Transferring Data Using Bluetooth Wireless Technology**

1. From the Garmin eLog app, select Inspection.
2. Select an option:
   - For a device with Android, select Yes.
   - For an Apple device, select Send Report > Yes.
3. If necessary, enter an annotation.
4. Select Enable Pairing Mode.
5. Follow the on-screen instructions in the app to pair the Garmin eLog adapter with the inspector’s mobile device.
   - The inspection report transfers automatically after the pairing process is complete.

**Diagnostics and Malfunctions**

The Garmin eLog app records malfunctions and diagnostic events when the app detects critical functions that do not conform to Federal Motor Carrier Safety Administration (FMCSA) specifications. When a malfunction is detected, the driver and motor carrier are subject to responsibilities as directed by FMCSA guidelines.

**Driver Responsibilities**

- The driver must note the malfunction of the ELD and provide written notice of the malfunction to the motor carrier within 24 hours.
- The driver must reconstruct the Record of Duty Status (RODS) for the current 24-hour period and the previous 7 days.
consecutive days, and record the records of duty status on graph-grid paper logs that comply with 49 CFR 395.8, unless the driver already has the records or retrieves them from the ELD.

- The driver must continue to manually prepare RODS in accordance with 49 CFR 395.8 until the ELD is serviced and returned to a compliant status.

**Motor Carrier Responsibilities**
- The motor carrier must correct, repair, replace, or service the malfunctioning ELD within eight days of discovering the condition or a driver’s notification to the motor carrier, whichever occurs first.
- The motor carrier must require the driver to maintain a paper RODS record until the ELD is back in service.

**Viewing Diagnostics and Malfunctions**
If the Garmin eLog adapter detects a diagnostic event or malfunction, an alert and an indicator appear in the app. You can view information about these alerts at any time. This can be useful for correcting errors or adjusting driver information.

<table>
<thead>
<tr>
<th>Condition</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>No diagnostic events or malfunctions are detected.</td>
<td></td>
</tr>
<tr>
<td>A diagnostic event was detected.</td>
<td></td>
</tr>
<tr>
<td>A malfunction was detected.</td>
<td></td>
</tr>
<tr>
<td>Diagnostic events and malfunctions were detected.</td>
<td></td>
</tr>
</tbody>
</table>

From the Garmin eLog app, select the diagnostic or malfunction indicator. The app displays information about the diagnostic or malfunction alert and provides recommendations for how to correct it.

**Diagnostic Definitions**

**Power Data Diagnostic Event:** The adapter did not receive power, or was not fully functional, for a period of time.

1. Check the Bluetooth settings on your phone, and verify your phone and the adapter are connected.
2. Verify all USB storage devices used to transfer roadside inspection reports are operating correctly.

**Unidentified Driving Records Data Diagnostic Event:** At least 30 minutes of unidentified driving was recorded within the current 24 hour period, and over the previous 7 days.

- Drivers: Review and claim the unidentified driving time.
- Administrator: Review and assign the unidentified driving time to the respective drivers.

**Malfunction Definitions**

**Power Compliance Malfunction:** The adapter did not receive power, or was not fully functional, for a period of time. At least 30 minutes of driving time may not have been correctly recorded across all drivers over the past 24 hours.

1. Check the vehicle diagnostic port connections.
2. Verify the adapter is firmly plugged into the vehicle diagnostic port.
3. Review all affected driver logs for missing or incorrect data.

**Engine Synchronization Compliance Malfunction:** The adapter failed to synchronize with the vehicle engine computer to record required engine data for driver logs. At least 30 minutes of inaccurate data may have been recorded across all drivers over the past 24 hours.

1. Check the vehicle diagnostic port connections.
2. Verify the adapter is firmly plugged into the vehicle diagnostic port.
3. Review all affected driver logs for missing or incorrect data.

**Positioning Compliance Malfunction:** The Garmin eLog system failed to acquire valid location positions required for driver logs. At least 60 minutes of inaccurate data may have been recorded across all drivers over the past 24 hours.

1. Verify the Garmin eLog app is running and a driver is logged in when driving the vehicle.
2. Verify the Bluetooth settings on your phone, and verify your phone and the adapter are connected.
3. Check the GPS settings on your phone, and verify your phone allows location positions to be shared with the Bluetooth system.
4. Review all affected driver logs for missing or incorrect data.

**Data Recording Compliance Malfunction:** The Garmin eLog system has reached the maximum storage capacity for driver logs and cannot store or retrieve more logs.

1. Create a RODS report for each driver for record keeping (**Exporting and Saving a Record of Duty Status (RODS) Report**, page 3).
2. Log in as an administrator.
3. Back up the system data.
4 Remove unneeded files from your mobile device to create more storage space.

Data Transfer Compliance Malfunction: Multiple failures occurred with the method for transferring roadside inspection reports.

Perform the following actions for the transfer methods previously used:
1 Check the Bluetooth settings on your phone, and verify your phone and the adapter are connected.
2 Verify all USB storage devices used to transfer roadside inspection reports are operating correctly and are formatted using the FAT32 file system.

Adapter Firmware Malfunction: A serious error occurred attempting to update the adapter firmware. Contact Garmin® customer support for further help.

Outdated adapter firmware may not maintain compliance. Garmin recommends keeping paper logs until the adapter firmware is successfully updated.

Administrator Functions

Adding Driver Profiles
You must log in as an administrator to add driver profiles.
1 From the Garmin eLog app, select Add Driver.
2 Enter the administrator password.
3 Enter the driver and motor carrier information.
4 If the driver has an exempt status, select Exempt Driver.
5 If the driver is allowed to make yard moves, select Allow Yard Moves.
6 Select Save.

The first time the driver logs into the new profile, the app prompts the driver to enter their driver license number and create a password.

Editing a Driver Profile
An administrator can edit driver profiles to change driver privileges, reset profile passwords, or deactivate profiles.
1 Log in to an administrator account.
2 Select a driver profile.
3 Select an option:
   • To edit driver information, select a field to update it.
   • To reset the profile password, select Reset Profile Password.
   • To deactivate the profile, select Deactivate Profile.

Troubleshooting

Garmin Support Center
Go to support.garmin.com for help and information, such as product manuals, frequently asked questions, videos, and customer support.

Updating Device Firmware

You must keep your device firmware updated to maintain compliance with FMCSA regulations.

The Garmin eLog app notifies you when firmware updates for your Garmin eLog adapter are available.

Restoring Data
You can restore backed up data from a USB storage device. This can be useful if you need to reinstall the Garmin eLog app, or if you need to install the app on a different mobile device.

NOTE: You can restore backed up data only when setting up the Garmin eLog app.
1 From the app store on your mobile device, install and open the Garmin eLog app.
2 Follow the on-screen instructions to install the Garmin eLog adapter in the vehicle diagnostic port (Installation, page 1) and complete the pairing process.
3 Select Restore from Backup.
4 Insert a USB storage device containing backup files into the USB port on the Garmin eLog adapter.
The light ring on the adapter glows green and plays a tone when it is ready to restore data.
5 Select a backup file.
6 Select Restore.

The light ring on my adapter is flashing red
The light ring on the Garmin eLog adapter flashes red when the vehicle is moving and a driver is not logged into the Garmin eLog app, or when an incompatible USB mass storage device is connected.

• Verify Bluetooth wireless technology is enabled on your mobile device.
• Verify location services are enabled on your mobile device.
• Log into the Garmin eLog app when the vehicle is stopped.
• Verify your USB mass storage device is functioning correctly and that it is using the FAT32 file system.

I forgot to change my duty status
You can update individual duty status entries (Updating a Duty Status Entry, page 2).

The odometer on my vehicle does not match the app
The Garmin eLog adapter reads the vehicle mileage directly from the Electronic Control Module (ECM) on the vehicle. Occasionally, variations in the vehicle due to repairs, upgrades, or modifications can cause differences between the instrument cluster and the ECM.

The following items are possible causes of variation.

• The circumference of the tires was changed.
• There are differences between the types of sensors used in the engine ECM and instrument cluster.
• The engine ECM was reprogrammed or replaced.
• The instrument cluster was reprogrammed or replaced.
• Possible firmware defects exist in the instrument cluster or the engine ECM.
• The vehicle manufacturer or supplier accumulated distance while testing vehicle components.
Device Information

Specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating temperature range</td>
<td>From -20° to 55°C (from -4° to 131°F)</td>
</tr>
<tr>
<td>Radio frequency/protocol</td>
<td>2.4 GHz Bluetooth</td>
</tr>
<tr>
<td>Input voltage</td>
<td>8-40 V, 1 A DC</td>
</tr>
</tbody>
</table>

Device Care

NOTICE
Avoid extreme shock and harsh treatment, because it can degrade the life of the product.
Do not store the device where prolonged exposure to extreme temperatures can occur, because it can cause permanent damage.
Do not use a sharp or abrasive object to clean the device.
Avoid chemical cleaners, abrasive cleaners, solvents, and insect repellents that can damage plastic components and finishes.
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Viewing Inspection Information
An authorized safety official may ask to view all information recorded on the Garmin eLog adapter for the current 24-hour period and any of the previous seven consecutive days. You can view this information on the Garmin eLog app at any time.

From the Garmin eLog app, select Inspection.

Transferring Data Using a USB Device
You can transfer data to a USB mass storage device to provide it to an authorized safety official. The Garmin eLog adapter supports USB mass storage devices formatted using the FAT32 file system.

1. From the Garmin eLog app, select Inspection.
2. Select an option:
   - For a device with Android™, select Yes.
   - For an Apple® device, select Send Report > Yes.
3. If necessary, enter an annotation.
4. Connect a USB mass storage device to the USB port on your Garmin eLog adapter.
   The adapter glows green when it is ready to send the inspection report.
5. Enter your password.
6. Select Send to USB Device.
   The Garmin eLog app notifies you when the transfer is complete.
7. Remove the USB mass storage device from the adapter.

Transferring Data Using Bluetooth® Wireless Technology

1. From the Garmin eLog app, select Inspection.
2. Select an option:
   - For a device with Android, select Yes.
   - For an Apple device, select Send Report > Yes.
3. If necessary, enter an annotation.
4. Select Enable Pairing Mode.
5. Follow the on-screen instructions in the app to pair the Garmin eLog adapter with the inspector’s mobile device.
   The inspection report transfers automatically after the pairing process is complete.

Diagnostics and Malfunctions
The Garmin eLog app records malfunctions and diagnostic events when the app detects critical functions that do not conform to Federal Motor Carrier Safety Administration (FMCSA) specifications. When a malfunction is detected, the driver and motor carrier are subject to responsibilities as directed by FMCSA guidelines.

Driver Responsibilities
- The driver must note the malfunction of the ELD and provide written notice of the malfunction to the motor carrier within 24 hours.
- The driver must reconstruct the Record of Duty Status (RODS) for the current 24-hour period and the previous 7 consecutive days, and record the records of duty status on graph-grid paper logs that comply with 49 CFR 395.8, unless the driver already has the records or retrieves them from the ELD.
- The driver must continue to manually prepare RODS in accordance with 49 CFR 395.8 until the ELD is serviced and returned to a compliant status.

Motor Carrier Responsibilities
- The motor carrier must correct, repair, replace, or service the malfunctioning ELD within eight days of discovering the condition or a driver’s notification to the motor carrier, whichever occurs first.
- The motor carrier must require the driver to maintain a paper RODS record until the ELD is back in service.

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Diagnostic Definitions

Power Data Diagnostic Event: The adapter did not receive power, or was not fully functional, for a period of time.

1. Check the vehicle diagnostic port connections.
2. Verify the adapter is firmly plugged into the vehicle diagnostic port.
3. Review all affected driver logs for missing or incorrect data.

Engine Synchronization Data Diagnostic Event: The adapter failed to synchronize with the vehicle engine computer to record required engine data for driver logs.

1. Check the vehicle diagnostic port connections.
2. Verify the adapter is firmly plugged into the vehicle diagnostic port.
3. Review all affected driver logs for missing or incorrect data.

Missing Required Data Elements Data Diagnostic Event: The Garmin eLog system failed to obtain one or more required data elements when recording driver logs.

1. Check the vehicle diagnostic port connections.
2. Verify the adapter is firmly plugged into the vehicle diagnostic port.
3. Check the Bluetooth settings on your phone, and verify your phone and the adapter are connected.
4. Check the GPS settings on your phone, and verify your phone allows location positions to be shared with the Garmin eLog app.
5 Review all affected driver logs for missing or incorrect data.

Data Transfer Data Diagnostic Event: A failure occurred with the method for transferring roadside inspection reports. Perform the following actions for the transfer methods previously used:
1 Check the Bluetooth settings on your phone, and verify your phone and the adapter are connected.
2 Verify all USB storage devices used to transfer roadside inspection reports are operating correctly.

Unidentified Driving Records Data Diagnostic Event: At least 30 minutes of unidentified driving was recorded within the current 24 hour period, and over the previous 7 days.
• Drivers: Review and claim the unidentified driving time.
• Administrator: Review and assign the unidentified driving time to the respective drivers.

Malfunction Definitions
Power Compliance Malfunction: The adapter did not receive power, or was not fully functional, for a period of time. At least 30 minutes of driving time may not have been correctly recorded across all drivers over the past 24 hours.
1 Check the vehicle diagnostic port connections.
2 Verify the adapter is firmly plugged into the vehicle diagnostic port.
3 Review all affected driver logs for missing or incorrect data.

Engine Synchronization Compliance Malfunction: The adapter failed to synchronize with the vehicle engine computer to record required engine data for driver logs. At least 30 minutes of inaccurate data may have been recorded across all drivers over the past 24 hours.
1 Check the vehicle diagnostic port connections.
2 Verify the adapter is firmly plugged into the vehicle diagnostic port.
3 Review all affected driver logs for missing or incorrect data.

Timing Compliance Malfunction: The Garmin eLog system failed to accurately verify the calendar date or time of day required for driver logs.
1 Verify the adapter is firmly plugged into the vehicle diagnostic port.
2 Check the Bluetooth settings on your phone, and verify your phone and the adapter are connected.
3 Check the date and time settings on your phone.
4 Review all affected driver logs for missing or incorrect data.

Positioning Compliance Malfunction: The Garmin eLog system failed to acquire valid location positions required for driver logs. At least 60 minutes of inaccurate data may have been recorded across all drivers over the past 24 hours.
1 Verify the Garmin eLog app is running and a driver is logged in when driving the vehicle.
2 Check the Bluetooth settings on your phone, and verify your phone and the adapter are connected.
3 Check the GPS settings on your phone, and verify your phone allows location positions to be shared with the Bluetooth system.
4 Review all affected driver logs for missing or incorrect data.

Data Recording Compliance Malfunction: The Garmin eLog system has reached the maximum storage capacity for driver logs and cannot store or retrieve more logs.
1 Create a RODS report for each driver for record keeping.
2 Log in as an administrator.
3 Back up the system data.
4 Remove unneeded files from your mobile device to create more storage space.

Data Transfer Compliance Malfunction: Multiple failures occurred with the method for transferring roadside inspection reports. Perform the following actions for the transfer methods previously used:
1 Check the Bluetooth settings on your phone, and verify your phone and the adapter are connected.
2 Verify all USB storage devices used to transfer roadside inspection reports are operating correctly and are formatted using the FAT32 file system.

Adapter Firmware Malfunction: A serious error occurred attempting to update the adapter firmware. Contact Garmin® customer support for further help. Outdated adapter firmware may not maintain compliance. Garmin recommends keeping paper logs until the adapter firmware is successfully updated.

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